

ANNUAL REPORT 2021-22

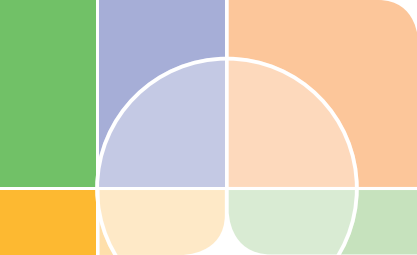


REACHING BEYOND THE SCHOOLS TO
SUPPORT OUR COMMUNITY



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ABOUT US

Community Services aims to make positive changes in people's lives and to contribute to society by supporting everyone's well-being. Every year, we work very hard to achieve this goal by helping people achieve theirs – whether it is to integrate to a new country, learn English, find employment, or obtain training. Community Services designs and delivers programs that provide tools, training, and on-going support for individuals to gain the skills they need to reach their goals.

Toronto District School Board operates Community Services to support the community beyond the schools. Children and youth are shaped and affected by the conditions of their environments and the people in their lives. When families and communities are secure, confident, and successful, our students can thrive, too. It truly takes a village!

In the following pages you will learn more about the foundations of our village: Next Steps Employment Centres; Scarborough Centre for Employment Accessibility (SCEA); Language Instruction for Newcomers to Canada (LINC); Essential Skills Upgrading; Newcomer Services; Welcoming Communities; On the Line Culinary Training; On the Road Construction Training; Enhanced Language Training; Hairstyling Apprenticeship and Pre-Apprenticeship; and Canada Ontario Job Grant (COJG). We strongly believe that we can do more together than alone and our approach to service delivery as a partnership between our staff, learners and clients is key to our success.



MISSION

Community Services' mission is to develop and deliver services that support a diverse clientele to achieve their settlement, employment, language and skills development goals.

GUIDING PRINCIPLES



SERVICE EXCELLENCE

Enhancing responsiveness and providing high-quality services through service excellence to support our clients and learners to achieve their goals.



COLLABORATION

Working together as a team and developing partnerships both internally and externally to respond to shared challenges and goals.



INNOVATION

Fostering a culture of innovation and creative thinking in order to deliver high quality services and strengthen staff.

**A COMMUNITY WHERE
ALL MEMBERS ARE SUPPORTED
IN THEIR PURSUIT OF SUCCESS
AND BETTER OPPORTUNITIES
FOR THEMSELVES AND FOR
THEIR LOVED ONES.**



2021-2022 BY THE NUMBERS

3,127

Workshops
and job fairs



VISITS AND
SERVICE USERS



39,314

755



Employer Connections

19,794

Workshop and job
fair participants



94%



OF CLIENTS/LEARNERS
RECOMMENDING
OUR SERVICES

321
COMMUNITY
PARTNERS

11,252
CLIENTS/LEARNERS



WORDS FROM LEADERSHIP



Sevgul Topkara-Sarsu
Manager of
Community Services



Garry Green
Senior Manager of Business
Development, Community
Services and Student
Transportation

We would like to start with what would normally be a simple message to our teams and partners; thank you. This message is not so simple these days because what we are thanking you for is not the normal. It is different. It is more profound and more intense and thus even more appreciated.

If these were ordinary times, we would thank our teams for showing up for our clients and showing up for one another and we could leave it there.

If these were ordinary times, we would just declare that we have had another successful year and acknowledge our team's efforts.

If these were ordinary times, we would name three or four accomplishments over the past year and our team could all take a bow.

If these were ordinary times, our teams would likely be better rested, less stressed and feeling less angst.

So we won't treat these like ordinary times. We won't address our team as ordinary teams that have done ordinary things during ordinary times. Ordinary does not begin to describe our staff members or the times we are operating in. There is only one word that seems to fit; EXTRAORDINARY!

Whenever we are asked how our team has fared through one of the most tumultuous times in our lives, we respond that they have been extraordinary. In terms of resiliency, accountability, client service, dedication, passion to see positive client outcomes, trying to keep positive when many things around them suggest to do otherwise; extraordinary.

A simple thank you does not suffice in these times; what our team is doing, in spite of the challenges, is so very appreciated. More important than the department acknowledging these efforts, our team's work is felt by every client or learner. It is on their behalf that we thank our team and express our appreciation.

We don't know what the coming year will bring but are hopeful that we continue to emerge from the pandemic even more robustly. We would like to see the price of gas go down and the level of hope spike; the cost of living go down but the joy of living go up. But, of course, we don't control all of that. We do know that our teams will continue to do what is best for clients and that you will continue to make your impact known.

Our team's efforts saw us serve 11,252 new learners/clients over the past year and provided 39,314 unique services.

Our team has also committed to the Service Excellence initiatives, resulting in our department receiving the highest score possible: level 4. That is not an end but a beginning and some initiatives that have been launched to continue this include establishing an equity committee and newsletter; our continued recognition of our team's tremendous work through the ERAP awards; and fostering innovation, creativity and change to keep up with the constant adjustments we have faced.

Looking forward, we wish you safety and health and know that we will work together to maintain the exceptional work we have seen so far and to continue to adapt and change to meet the needs of our clients and learners.

In closing, thank you to our extraordinary teams and our partners and we wish you the best in the coming year!

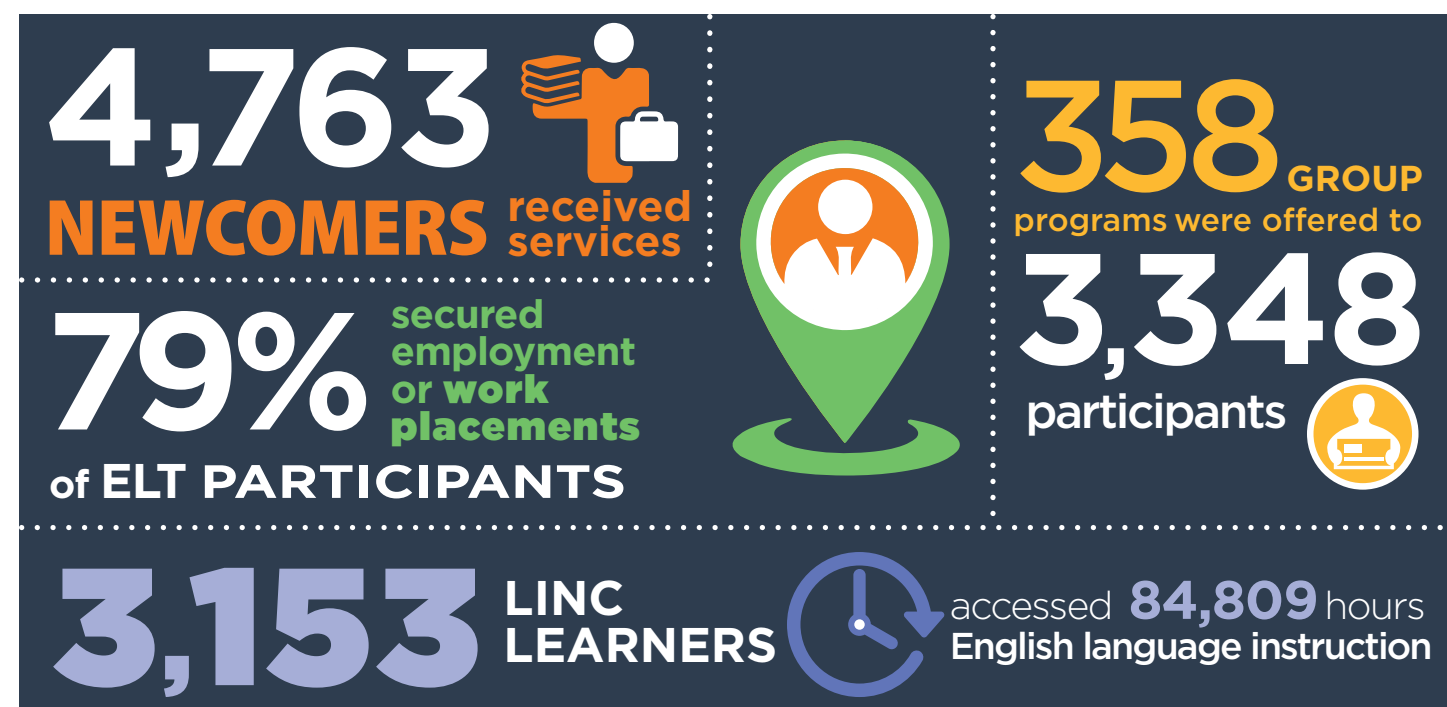


SERVICES FOR NEWCOMERS

Settling in and adjusting to a new country is a long-term, dynamic, and complex process by which newcomers become active and equal participants in the economic, social, civic and cultural affairs of a new home. Our programs for newcomers are designed to make this process a successful one by providing supports in 4 pillars of a successful settlement experience:

- easy access to timely, accurate and current settlement related information and learning how to navigate different systems - knowing where to go for what
- learning/improving English language skills
- building social networks
- connecting with meaningful employment opportunities

TDSB's Community Services supports newcomers so that they can enjoy opportunities like everyone else in the Greater Toronto Area and eventually be self-sufficient in every aspect of their lives.



“ I received support...when applying for my citizenship and their support was timely and top notch. It's great to see support being provided from the first to the last step of the process (including pre-calendarized recurring citizenship test classes - helps those who may need a virtual tutor). My application package and documents were thoroughly reviewed...before I mailed them to Citizenship Canada - it's great to have an expert skim through your documents and ensure that everything is in order, for free. Thanks again! ”

-Arun R., Client of Newcomer Services



Enhanced Language Training (ELT)

The **Enhanced Language Training (ELT)** program helps newcomers bridge their international training, education, and experience with employment opportunities in Canada. This 14-week program includes an 8-week in-class training portion followed by an opportunity to gain a 6-week work placement. Classes are taught by industry professionals and offer the opportunity to network and improve employability skills. The program focuses on the following sectors: Accounting, Customer Service & Administration, Engineering, Financial Services, Health & Wellness, Information Technology, and Sales & Marketing.

Clients benefit by:

- Improving their Business English proficiency
- Increasing their knowledge of sector-specific terminology
- Enhancing workplace essential skills
- Building professional networks
- Gaining job experience through job placements

Language Instruction for Newcomers to Canada (LINC)

As the largest and one of the oldest LINC programs in Canada, TDSB's LINC offers free English classes and settlement services at 12 locations that assist newcomers in attaining the English language proficiency needed to fully participate and succeed in their new Canadian home, community and economy.

Part-time and full-time classes are available year-round, and some sites also offer evening classes. All locations provide free Care for Newcomer Children (CNC) - for ages 19 months to 6 years – which enables parents to attend classes without having to find costly childcare.

TDSB's LINC offers:

- A welcoming, respectful and safe learning environment
- Knowledgeable, helpful and responsive staff
- Learning focused on your needs and goals
- Accurate and relevant information about community services that can assist you and your family

Newcomer Services

Located in Malvern (Scarborough), TDSB's Newcomer Services supports newcomers to meet their settlement needs such as:

- Learning about the process of getting foreign credentials recognized
- Finding housing
- Learning about the health care system
- Registering children in schools
- Obtaining official documents and government services
- Accessing training/employment opportunities

Services are delivered via one-on-one and in group program settings.

Free Care for Newcomer Children (CNC) services are provided on-site while parents attend workshops or access other services at the site.



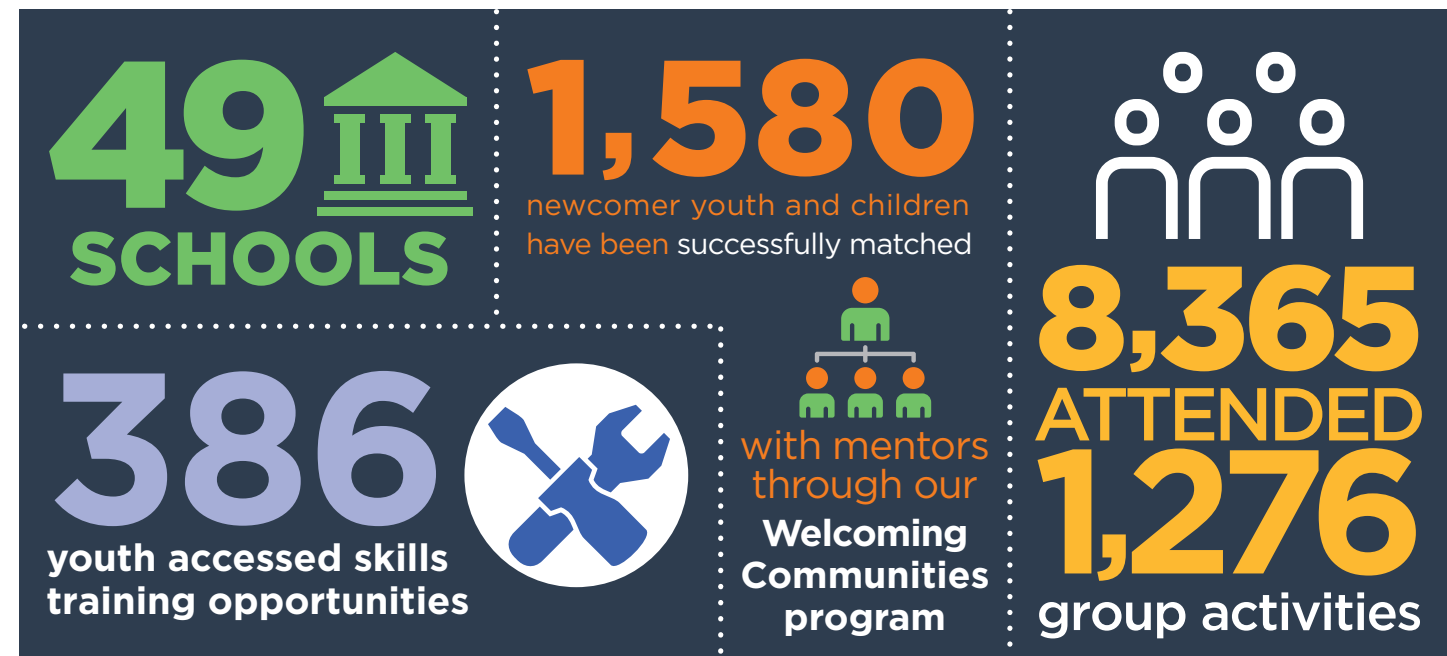


SERVICES FOR YOUTH

Youth programs offer tremendous benefits not only to young people themselves but also to families, local communities and society at large. Researchers often refer to the Six C's—desired outcomes that these programs provide to young people:

- Competence in academic, social, and vocational areas
- Confidence or a positive self-identity
- Connections to community, family, and peers
- Character or positive values, integrity, and moral commitment
- Caring and compassion
- Contribution

We believe that there is a strong link between the kind of society we aspire to be and the opportunities we offer to our next generation of citizens, employees and parents, which guides and informs all our programs for youth—whether it is focused on mentorship, skills training, or employment.



“Gwyneth O. is a Grade 10 student at George Harvey CI. The student has been with the Welcoming Communities virtual programming for the last year. Through the programming activities on resume writing, volunteer opportunities, post-secondary planning, the student became more confident with the English language and the skills required to attain part-time employment. Gwyneth is now working on Saturdays and is extremely happy that she can financially contribute to her family's needs.”



Welcoming Communities Program

As TDSB's only structured mentorship program dedicated to helping newcomer students adapt successfully at the elementary, middle and high school levels, Welcoming Communities serves over 60 schools in the Board each year. The program helps newcomer students transition into life in Canada through attendance support, leadership skills development, homework help, post-secondary planning and career exploration, community volunteering as well as specialized programming such as their story writing program. Activities offered include:

- Targeted skills development programs including hairstyling, construction and carpentry
- Indigenous arts and crafts
- English conversation circles
- Parent engagement
- Information sessions, campus tours, guest speaker events, employment fairs and recreational programs

On the Line (OTL) - Youth Culinary Program

OTL is a unique 11-week paid culinary program that offers skills building opportunities and employment readiness support to multi-barriered youth between the ages of 15 and 30. The overall goal of the program is to support youth to obtain work in the food and beverage industry. The program offers:

- 5 weeks of intensive kitchen training and pre-employment support to prepare individuals to start a career in the kitchen
- Menu planning, knife skills & food prep training with a Chef Instructor
- Food Handler and WHMIS certifications
- One-on-one assistance with job search

Participants get paid for 30 hours per week to attend the sessions. The training sessions are offered year-round and new intakes every 5 to 6 weeks.



On the Road (OTR) - Youth Construction Training Program

As the newest addition to the programs offered by TDSB's Community Services, OTR supports youth between the ages of 15 and 30 who are looking for job opportunities in the construction sector. The program offers:

- 6 weeks of intensive construction training and pre-employment support
- Construction Safety, Working at Heights, and WHMIS
- One-on-one assistance with job search
- 6 weeks of paid work placement following the training
- On-going support throughout your employment

Participants get paid for 30 hours per week to attend the sessions. The training sessions are offered year-round.



SERVICES FOR JOBSEEKERS AND EMPLOYERS

Employment Services play a vital role in tackling unemployment and boosting overall labour market performance by connecting people with jobs. This is becoming a highly complicated task given the changing nature of work and labour markets, especially when the impact of the COVID-19 pandemic on the economy and job market structure is considered.

This past year reminded us all how crucial it is to be innovative and responsive to change. Like many other employment service providers, our focus has been to develop creative and strategic ways to provide services to jobseekers and employers in a completely online environment. By continuing to offer customized supports to jobseekers and employers, we contribute to the enrichment of economic lives and the enhancement of our communities’ recovery, innovation and connection to global networks.



“ Your support and encouragement has meant a lot to me. I want to thank you and this program that you’re part of for helping me on my journey to becoming a TCM Practitioner. I am confident that my internship would not have been a paid one if it wasn’t for your help. And allowing me to get some scrubs and work attire was something I never expected but am incredibly grateful for. I’m actually wearing some of them right now! You rock, and I’m sure that all the people you have helped and will help are going to be appreciative. ”

- Sue A., Client of Next-Steps Employment Centre - Downsview



Next-Steps Employment Centres

Next-Steps Employment Centres offer a range of FREE services, resources and supports to respond to the career and employment needs of job seekers and employers looking to hire in Toronto, Mississauga and Vaughan. Services offered include:

- Job matching with reputable employers
- Job search support
- Online workshops
- Resume & cover letter development, interview skills
- Career exploration
- Job placement supports
- Skills development and training
- Labour market information

Canada-Ontario Job Grant (COJG)

Canada-Ontario Job Grant (COJG) offers an opportunity for employers to invest in their workforce, with help from the government.

The Job Grant provides direct financial support to individual employers who wish to purchase training for their employees. It is available to small, medium and large businesses with a plan to deliver short-term training to existing and new employees, and will:

- Provide up to \$10,000 in government support per person for training costs.
- Require employers to contribute one-third of the total costs. There will be additional flexibility for small businesses to provide an in-kind contribution towards their share of the costs.
- Require training to be delivered by an eligible, third-party trainer.

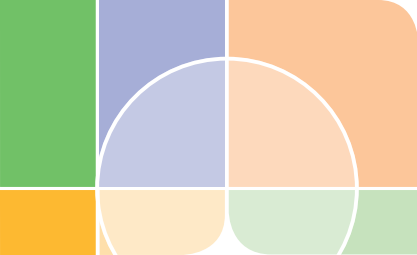


Scarborough Centre for Employment Accessibility (SCEA)

The Scarborough Centre for Employment Accessibility (SCEA) is a fully accessible, drop-in employment resource centre assisting job ready individuals to prepare for employment or self-employment.

SCEA is open to all job seekers, including people with a disability. It provides access to computers, internet, phones, fax and photocopier, job board, a variety of specialized employment-related information, job search workshops and self-help resources, MS Office tutorials, job fairs, special guest speakers and events. Additionally, the following accommodations are available for persons with disabilities:

- Assistive computer technologies such as Jaws, Zoom Text, Kurzweil, Dragon Naturally Speaking, Audio Notetaker, and Scan & Read
- Ergonomic computer chairs, hydraulic tables, and large screen monitors
- Sign Language Interpreters (available by appointment)
- Wheelchair accessibility



SKILLS DEVELOPMENT AND TRAINING OPPORTUNITIES

Essential skills - the skills individuals need to learn, work and adapt in the ever-changing labour market, to further their education, to participate in training opportunities and to increase personal independence - determine an individual's ability to succeed, prosper and contribute to the local economy and society. Both Essential Skills Upgrading and apprenticeship programs are time-tested approaches to training and developing skilled labour. Everyone benefits from these programs including adult learners, apprentices, employers and families.

Our skills development and training programs provide individuals with a foundation from which to launch and pursue their goals. These programs play a key role in Ontario's strategy to build a highly-skilled workforce, which, in turn, drives economic growth.



“ Studio 500 has been an excellent program to study hairstyling. The Pre-Apprenticeship and Apprenticeship Program helps to learn all things related to hairstyling. In the beginning I was a bit hesitant to enrol in this program; however, after speaking to Cynthia, I was determined that this program would be a good fit for learning hairstyling. ...Studio 500 helps people like me who are taking the steps in building a career in hairstyling as there is no program enrolment cost.

A big thank you to the entire team of Studio 500. ”

Nelly E., Learner of Studio500 Hairstylist Program



Essential Skills Upgrading (ESU)

Essential Skills Upgrading (ESU) provides non-credit instruction in reading, writing, numeracy and digital technology to adults who speak English and who have goals of employment, further education (secondary or post-secondary), apprenticeship and/or greater personal independence. It is a goal-driven, outcomes-based, learner-centred program dedicated to helping learners acquire the skills they need to transition towards their goals. With full-time, part-time and evening classes across the city, as well as a one-to-one tutoring program, flexible learning options in convenient locations are available to participants.

Through a network of partnerships, ESU offers a variety of "Computers for Work" workshops which allow employment-focused clients to acquire the digital technology skills employers are looking for. Learners consistently express how these workshops have assisted them with their employment goals.

In addition to learners, ESU assists many clients through referrals to other learning opportunities that best meet their needs.

Studio 500 Hairstyling Apprenticeship and Pre-Apprenticeship

Studio 500 is the only official government recognized hairstyling apprenticeship training facility in the Greater Toronto Area. It helps aspiring hairstylists gain industry experience and skills needed to reach their full potential in the field. The training is offered by Red Seal certified instructors at fully equipped salon labs.

While the **Hairstyling Pre-apprenticeship** program provides opportunities for people who have no previous hair salon experience and who have not yet completed their secondary education, the **Hairstyling Apprenticeship** program prepares participants for the Hairstylist Certificate of Qualification exam. The program also supports apprentices to obtain their 240 hours of required on-the-job training in a salon.

Studio 500's program is intensive; the courses include colouring and the latest trends in hairstyles, scalp and hair care, cutting techniques and many other skills associated with professional hairstyling as well as business communication, professionalism and sanitary regulations.

Year-round enrolment, full-time and part-time classes are available.

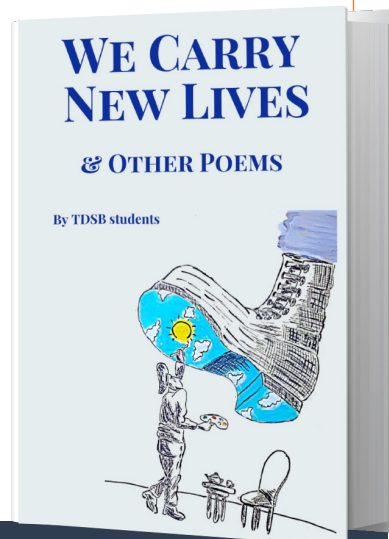


WHAT INSPIRES US:

THE STORY OF ONE STUDENT'S EXPERIENCES, IN POEM

We Carry New Lives by Harir Farzanehkari

When we immigrate,
We carry names, stories and memories of our cities, family and friends
We carry the colours of our flag within our heart
We carry the dust of our families and relatives
We carry our islands sinking under the sea
We carry hands, feet, heart and mind for a new life
We carry education, math, science even if they mean nothing to the other shore
We carry our old homes, which we made with love in our heart
We carry new dreams like butterflies in our heart
We carry our dream of having freedom in our new life
We carry yesterday, today and tomorrow
We carry everything we gained from our last life on our shoulders to start a new life
We leave our only supportive person in our life, our father, behind
We leave our father who is the first love and hero of every girl's life
We leave our friends and family behind
We leave all the memories we gained in our whole life behind
We leave our city we were born in behind
We leave the laughter of children in playgrounds
We leave everything important to us behind
We leave the smell of our nanny's food that we grew up with
We leave our cozy, comfy life we had behind
We leave the lights of the night in the City of Tehran behind
Just to start a new life like a snake sheds off his skin to move forward
We rise from our ashes when we immigrate



About the Poet:

Harir was a 15-year-old Gr. 9 student at Earl Haig SS when she wrote this poem. She moved from Iran. She is the only child in her family and lives with her mother. Her poem 'We Carry New Lives' is inspired by what she has been through when she immigrated to Canada.

Harir was a participant of the Welcoming Communities-facilitated program on creative writing. Students wrote poetry; a selection of student works were chosen and compiled into a book, which was launched and celebrated in October 2021. Harir's poem "We Carry New Lives" is also the title of the book.

WHAT INSPIRES US:

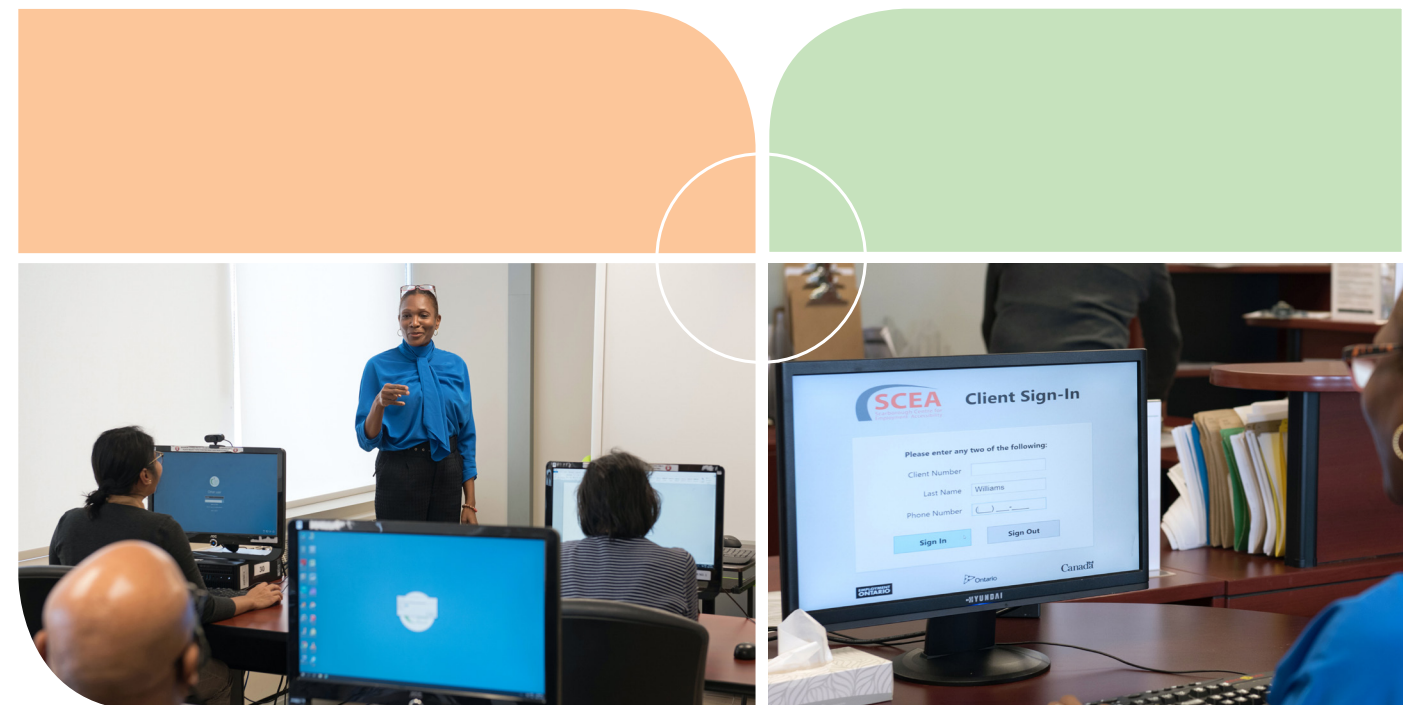
“Prior to contacting [Scarborough Centre for Employment Accessibility] over a year ago, I spent many months trying to reach and get support from other similar programs. Suffice it to say that it was an extremely frustrating and disheartening experience which yielded little or no results.

I came across your program and first contacted your office last year and Mr. Ivan Miranda returned my call promptly. Since then I have found him to be consistently efficient, professional and polite. He always answers or returns calls promptly and provides sterling support at all times. He is an excellent example of how to provide impeccable customer care.

Not too long ago I attended a class on Zoom conducted by my namesake Jasmin, and wanted to let you know that she was an excellent teacher. Many of the tools I had struggled with for a while became very clear with her explanations. She delivered the class in an easy comfortable and pleasant style and encouraged good bonding amongst the participants. I am all the better for it.”

Jasmin G.,
Scarborough Employment Centre for Accessibility (SCEA) client

Jasmin G. continues to explore opportunities offered by the TDSB and beyond to apply the skills she has amassed over the years, while also pursuing opportunities to learn and upgrade her skills. She receives communication from SCEA and is a keen participant of their programming.





EMPLOYER CONNECTIONS

21st Century Bearings Inc.
32 Miles Build & Design
411.ca
880 Cities
4DM Inc. - Geospatial Information Technology Company
A La Carte Kitchen
A&W
A-1 Cash and Carry
A2A Web Design
Abba Kyrillos & Mari Mina Ltd (aka: Tim Hortons)
ABC Dev Inc.
Access Cash General Partnership
Account Dynamics Worldwide Inc.
Account Pro Systems Inc.
Accounting Plus Business Services
Accuflo Plumbing Solutions Inc.
Action Auto Glass
Action Collections & Receivables Mgmt.
Addictive Mobility
Adecco
Adriatic Glass & Mirror Ltd.
Advanced Home Care Solutions Inc
Adweko Canada Inc.
Aecon
Affinity Insurance
AGS Automotive Systems Inc.
Air Kool Ltd.
Air Liquide Canada Inc.
Air Track Inc.
Ajeet Industries Inc.
Akendi Intentional Experiences
Akropolis Pastries
Albarrie
Alert Driving
All Custom Gasket
Allan Teachman
Alleyne Inc.
Almon Equipment Ltd.
Alpeza General Contracting Inc.
Alpha Textbook Inc.
Alpha's Discovery Club Inc.
Altius Architecture
AM Adatia Medicine Professional Corp.
Amazon Canada Inc
Ankit Designs Inc.
Anoosh Tech Inc.
Anova Fertility & Reproductive Health

Anson S. Taylor Jr. PS
Apex Fund Service
Apollo
ApoSys Technologies Inc.
Aquitaine Auto Centre Inc.
Aramark
ArcelorMittal Tailored Blanks Americas Ltd.
Argon Electric Ltd.
Armstrong Fluid Technology
Armstrong Manufacturing Inc.
Ashlin BPG Marketing Inc.
Asian Care Givers
AST Flooring Ltd.
ATG Pharma Incorporated
Aurora Tech Development
Aurora Food Pantry
Aurum
AVAJ Future Solutions
Avanti Hair Salon
Aviation GSE
Aviator Danforth
Avondale Foodworks
AYA Kitchen & Bath Ltd.
Azans
A.Z Accounting and Tax Services
Baba Tel
Bahman Accounting Inc.
Bakertilly WN LLP
Bamford Produce Company Ltd
Barrett and Welsh Inc.
Bartell Morrison Inc.
Battaglia Architect Inc.
Baycrest
BCM Partners LLP
Beacon Corporation Brokerage
Belmont House
Benson Management Corp
Berg Chilling Systems
Bernard Betel Centre for Creative Living
Bespoke Painting Services Inc.
Best Buy Canada
Best Western Hotel
Beta Calco Inc.
Beta College
BGIS
Biddingo
Big Smoke Burgers
BioConnect Inc.

BioPharma Services Inc.
Biotalent Canada
Blackwell Structural Engineering
Bloor West Dental
Blueprint Software Systems
BMO Bank of Montreal
Bogdan Newman Caranci Inc.
Bond International Services Canada
Boom Breakfast & Company
Boost Agents
Bow Wow Doggy Day Care
Branded Bites
BresoTec Inc.
Bright Pics Inc.
Brookfield Global Integrated Solutions
BTY Group
Buffalo Wild Wings
Build Max Ltd.
Burnco Manufacturing
Burrito Boyz
Byrne Engineering Inc.
Cadmech Design Inc.
Canada Colors and Chemicals Ltd.
Canadian Coptic Centre
Canadian Down & Feather Company Ltd.
Canadian Educational Services
Canadian Foods Distribution
Canadian Maintenance Safety Ltd.
Canadian Petroleum Processing Equipment Inc.
Canada Post
Canadian Red Cross
Canadian Tire
CAPREIT
CARA Foods
Carib21
Carefirst Seniors and community Services Association
Cargopedia Inc
Carl Zeiss Canada Ltd.
Carlaw Tire and Auto Services Inc.
Carnata Consulting Inc.
Carson Dunlop & Associates Ltd.
Casa Manila Restaurant
CB Squared
CCE Medical
CDI Computer Dealers Inc.
Cedarbrook Lodge
Celplast Metallized Products

Centre of English Studies (CES Toronto)
Centric Health
Channel Assist Inc.
Chantler Packaging
Charlie's Meats
Chatime Bubble Tea
Chef's Table
Chelsea 98 Investment Group
Chens Enterprises
Chiva Auto Group Inc.
Christie Lites
Christina Ke Wang, CGA
Cinq Foods
Circle of Care
Cisco Systems Canada Co.
City of Richmond Hill
City of Toronto
Cityview Dental
Clear Images Photography
Clearbridge Mobile Inc.
Click on Mac Solutions
Cloud Dynamics
CLS Catering
CM Inc.
Cobblestone Foods Inc.
Codefusion
Community Environment Alliance
Compucage International Inc.
CompuStaff Corp.
Concentrix Technologies Services (Canada) Limited
Concreation Canada Inc.
Conrad's Barber Shop
Coptic Orthodox Patriarchate of Alexandria
Corporate Finance Outsource
Corvin
Cosmetica
Country Style Donuts
CQK Chartered Accountants
Crawford & Company Canada Inc.
Crayon Design Co Inc.
Creations Food Company
Creative Strategy Design
Credit Valley Conservation
CRH Canada Group Inc.
Crown Metal Packaging Canada
Crystal Claire Cosmetics
CT Bakery
Cullitons Limousine Services
CUSCO Fabricators LLC
Custom Color Imaging

Custom Track Services
Cut Above
CYY Accountants Corp.
Daango Sweets
Dadras Architects Inc.
Dairy Queen
Dalton Pharma Services
Dapasoft Inc.
Data Global Technologies
Datasoft Global Technologies Inc.
Datawind Inc.
DBK Salon
Deacon Kalata Orviss Financial
Deca Aviation Engineering
Deep Foundations Contractors Inc.
Define Metal Fabrication Inc.
Delo Logic Inc.
Delta Hotels and Resorts
Deltro Electric Ltd.
DeSerres
DHL Global Forwarding (Canada) Inc.
Diaz Law Firm
Discount Car & Truck Rentals
DL Engineering
Dochia Interior Design
Don Valley Health & Wellness
Donalda Golf Club
Donna Dolphy
Double Tree By Hilton
Dr. David Gardner Dentistry Professional Corporation
Dr. Iram Zando Medicine
Dr. Poulos DDS
Dr. Pramiti Kohli
Dr. S. Nikolakakis Optometry
Dr. Slome Professional Corp.
Dr. Stelios Nikolakakis Professional Corp.
Dr. Steven Moss
Dr. Tariq Saeed Clinic
Drive Products
D-Tech Consulting Inc.
Duarte Coaching
Dufferin Communications Inc.
Dylan Bar
Dynexa Corp. / Canadian Career College of Innovative Technology & Management (CCCITM)
East End Garden Centre Ltd.
Eaton Power Company
Earlcourt BBQ
Ecmictics Biotechnology Inc.
Ecom Food Industries

Eddy Solutions
Education Academy
eFresh Meals Inc.
EJOT Construction Fastening Sys
Electro Accounting
Eli Lilly
Elite Alliance Services Inc.
Elite Air Systems
Elte Café
Emerald Legal Professional Corp.
Enghouse Systems
English Bay
ENN Canada Corp.
Entera Utility Contractors
Entro Communications
Enville Event Design & Catering
EPI Fire Protection & Security
eSCRIBE Software Ltd
Esprida Corp.
Esquire-Presidential Garment Care
ESS Corp.
Esso Canada
Everest
Evergreen College
Export Packers Co. Ltd.
EZ Food Group Inc.
Facility Plus
Fastrack Graphics
Fengfan Accounting Corp.
FG Lister
Fiera Foods Company
Financial Education Institution Ltd.
First Friends Preschool & Daycare
FirstService Residential
Flynn Canada Ltd.
FNF Canada
Food for Tots
Food Starter
Forest View Industries
Forum Athletic Products Inc.
Fotonz Inc
Fox and Fiddle
Franchise Management Inc. (FMI) Group
Frans
Fred's Bread
Fresh Restaurants
Freshii
Friends of the Greenbelt Foundation
Frontline Broadband Inc.
Frontop Engineering
Frontop Surveying Inc.

Fruit of the Land Inc.
Fuchsia Hospitality Inc.
Futurprenuer
Fynn's Temple Bar
G.B Lancaster Consultants
G.J. Business Group
GardaWorld
Gatestone & Co
GCP Consulting
Global Tax Services
Golda's Kitchen Inc.
Golden Dollar Discount
Golden Ridge Reality Inc.
Gowling WLG (Canada) LLP
Gprosys Corp.
Great Clips
Great Oak VFA
Greenscaping
Greenwich Associates
GryphTech
GT Global Telecom
GVEX
G.W. Anglin
Giraffe Foods
Goway Travels
Habib Canadian Bank
Haddad Geotechnical Inc.
Hair in Motion
Hammam Spa
Handi Foods Ltd.
Harbour Dental Centre
Havas Canada holdings Inc.
HB Accounting
Heart 2 Heart CPR Services
Hello Sparks
Helmfried Business Solution Inc. (HFBS)
Heritage Skills Development Centre
Herjavec Group
Hero Response Inc.
Hexocom Alum-Pro Inc.
Hino Motors Canada
Hodgson Mill Canada Inc.
Holcim (US) Inc. & Aggregate
Holcim Canada Inc.
Home Depot
Homestarts Inc.
Hope Fertility & Reproductive Centre
Hotel Indigo Toronto Airport
Hubbert EME Engineering
Hudson's Bay
Hylan Group
Hype Foods

I/O Vision
IBT College
IDA Noble Pharmacy
Ideal Jobs
ILSCO of Canada
Impact Kitchen
Infinite Safe
Influitive
Infor Enterprise Software Solutions
Infotech Business Centre Inc.
Infuse Cafe
Innovative Vision
Institute of Communication Agencies
Integra Tire and Auto Spa
InterContinental Toronto Yorkville
Interlink Connectivity Inc.
Interwork Technologies Inc.
Investors Group Financial Services Inc.
Iron Fitness
Iroofing
Isaac Operations
IT World Canada Inc.
ITC Systems Inc.
Ivan Hair
J+B Engineering Inc.
J.T. Donald Consultants
Jazma Hair Inc.
JC Salon
Jewell Radimisis Jorge
J-SAS, Software and Services
Jumpfactor Inc.
Just For Kids Early Learning Centre
Kangaroo Design Group
Kaza
K-Dental Inc.
Kenaidan Contracting Ltd.
Kerrès
KEY 2 Communications Inc.
KFC Canada
Kinch Legal Services Corp.
King Catering
Kingsmill Foods Company Ltd.
Kobay Enstel
KPMB Architects
Kubik Inc.
Kuehne & Nagel Ltd.
Kwik Kutz
La Carnita Queen St. E.
Labrador Service Group
Lala Skin Essentials
Laurel School
Lea Consulting

LEDdirect Illuminated Savings
Leon's Furniture
Les Entreprises Proden Inc.
Levitt Insurance Brokers Ltd.
Linda Modern Thai
Lion Security Services
Little London Barbershop
Live Organic
LMG Drafting
Loblaw Pharmacy
Lombardo Neilly + Associates
Long Island Clothiers Inc.
Longo's
Lullaboo Nursery and Childcare Center Inc.
Lumacare
Lumicision Inc.
Lynch Fluid Controls
Lynne Romero Solutions Inc.
M & M Plating Inc.
M&R Automation Canada
Maha's Restaurant
Manawa
Manditours Int'l
Maple Leaf Foods
Maple Lodge Farms
Marcotta Mechanical Contractors Inc.
Markham Flooring Inc.
Markham Steeles Medical Clinic
Marycroft Tile Ltd.
Matcor Automotive Inc.
Matthew Scott Data Marketing
Maxxam Analytics Inc.
Maxxis International - Canada
McDonald's Canada
MCIS Multilingual Community
McLeans Learning Academy
McQuat Partnership
Mechways Inc.
MED e-care Healthcare
MEDAbility Healthcare Centre
Medallion Corp.
Meridian Artists
Metex
Midas Inc.
Miiscan-Personas.com Corp.
Milano Computer Systems
Mirian Law Firm
Mirion Technologies Ltd.
MJK Construction Inc.
M-K Process Equipment Ltd.
ML Catania
Moes Limos

Monardo's Services
Morega Systems
Morgan Solar
Morgans on the Danforth
Moriyama & Teshima Architects
Mosaic Dental
Moses Structures
Motoinsight Inc.
Moveable Online
MS Falcon Tooling Inc.
MTFX
Mucho Burrito
Multimatic
Museum Dental
Mystique Brand Communication
Myant Inc.
Nandos
Nations Fresh Foods
Nebulae Wealth
Nestle Canada Inc.
New Dawn Energy Solutions
New Directions Aromatics Inc.
New Era Tool and Die Ltd.
Nexera Wireless
NGH Tours
Niico Millwork Group Ltd.
Niosha Daneshvar Dental
Nissan Downtown
NMC Dynaplas
Noram
NORR
North American Business Services for
Northwater Capital Management Inc.
Novena Tec
NovoPlas
Novotel Hotels & Resorts
NTN Canada
Nu-Life Medical Inc.
OCAD University
Ocean Mechanic
Ogoamaka Law Firm
OMNI King Edwards Hotel
Onares Salon
OneCAD Solutions
Ontario International College
Ontario Natural Food Company
Opay Inc.
Opulence Spa & Retreat
OPUS Advisory Services International
Paintbox Catering & Bistro
Pak Lau & Associates
PALS Staffing

Panera Bread Canada
Pantry Enterprises Inc.
Paparatzy Gallery
Paragon Security
Paragon Systems
Paramount Fine Foods
Pardons & Waivers of Canada
Parkview Dental
Parkway Forest Foodland
Pather Plastics International
Pathway Communications
PD International
Peekaboo Childcare
Peel Word Processing Inc.
Petalon
Petit Maison Montessori
Peto MacCallum
Petra Soap
Phases Salon
Philopateer Christian College
Phoenix Print Shop - a social enterprise
Physical Therapy Services
Pinchin Ltd.
Pinsa Romana International Inc.
Pionova Studio Inc.
Pixiders
Plexxus
Polar Racking Inc.
Polycote Inc.
PolyOne Canada Inc.
PowerStream Inc.
Pranic Healing and Wellness Centre
Precision Works Inc.
Primal Movement
Priority Heating and Air Conditioning Ltd.
Pro Auto Glass Inc.
Professional Warehouse Demonstrators
Progressive Sales Canada Electronics Inc.
Pro-Line Automation Systems Ltd.
Pronto Café to Go
Prostate Cancer Canada
Provincial Moving & Office Installations Inc.
PS Architect
PSAV
Pur and Smlpe
Puratos Canada
PW Kleens
Pyramids Engineering
QA Consultants
QMC Metering Solutions
Qzina Specialty Foods
Radiant Global Logistics

Rainbow Drug Mart
Rallys Sports Bar & Smokehouse
Randstad Engineering
Randy Held Corp.
Ray Daniel Salon & Spa
RB&W Corp. of Canada
Real Assets Advisors Inc.
Real Food for Real Kids
Redcage Solutions Inc.
Redwood Beauty Group Inc.
Reliance Home Comfort
Resource Polymers Inc.
Reversomatic Man. Inc.
RG Engineering Ltd.
Richmond Dental
Rimrock Sunset Grill Inc.
Robert Health Institute
Rogers Communications
Rogers TV
Royal Bank of Canada (RBC)
Royal Canadian Institute of International Studies
Royal Canadian Mounted Police (RCMP)
Royal LePage Realty Inc.
Ryding Regency Meat Packers
S&P Data
S3 Specialized Scaffold Services Inc
Sales Dynamics Inc.
Salon Rosso
SAMCO - Machinery
San Romanoway
Sataya Paul Canada
SAVVII
Scarborough Hospital Foundation
Schneider Electric Canada Inc.
Scholars Education Centre
Scotiabank
Secure Links
Sedun & Kanerva Architects Inc.
Senior Store
SERVINET Inc.
SGS Canada Inc.
Shadlock Pharmacy
Shasha Bread Co.
Shoppers Drugmart Store 1555
Shuku Salon
SICK Ltd.
Simply Smart Child Care Centre Inc.
Sirati & Partners
Sky Solar Canada Ltd.
Smart Door Inc.
Smart Start Montessori School

SmartIP
Smith and Long Limited
Sobey's
Sobey's Urban Fresh
Social Know How Inc.
Soha Beauty Salon & Spa
Sole Mio Footwear, Inc.
Songbirds Montessori School Inc.
Source 4 Nations Inc.
Spark Internet Marketing Group
Spartan Solutions Inc.
Spectrum Healthcare
Speedo Foods & Flavours Inc.
Spirit of Math Schools Brampton
Splashworks Kitchen & Bath
Sporometrics
SPP Canada
St. Louis Bar & Grill
St. Michael's Hospital
St. Paul's L'Amoreaux Centre
Stalco Inc.
StandardBred Canada
Standirect Kitchen Appliances Corp.
Stantec
Staples
Steenhof Building Services Group
Stemmler's Meat & Cheese Inc.
StocPick
StokeStack BBQ
Stone Tile Inc.
Streetsville Children's Centre
Strickland Reading Clinics Inc.
Suffah Academy of Learning Inc.
Sundale Foods International Inc.
Sunnybrook Hospital
Sunray Group of Hotels
Super Asia Food & Spices Ltd.
SURGE ERP Consulting
Swiss Chalet Restaurants
Swissport
SwitchGrocery Canada- NBL Foods Corp.
Taheri Exchange
Tangerine Bank (Formerly ING)
Taotao Group Ltd.
TD Bank
TDCNet Inc.
Tech Triune (formerly J11 IT Services)
TechDirect
Techno Canada
Techno Scientific Inc.
Teeples Architects

Teknicor Corporation
Teleperformance
Tender Treasure Montessori School
Tenova Good Fellow
Tegtronix
Testforce
Textile Museum of Canada
TGO Consulting
The Canadian Lung Association
The Grand Hotel & Suites
The Maid Home Services
The Riverwood Conservancy
The Sales Skills Learning
The Storys Building
The UPS Store
The Vinyl Company Inc.
Three Point Turn Inc.
Tim Hortons
Times Kitchen & Bath
Tok Transit, Viva Division
Toolway Industries Ltd.
Toothworks Square One Dental
Topnotch Employment Services Inc.
Toronto Arts Foundation
Toronto Gold Bullion
Toronto Intergenerational Partnerships
Toronto Nobel Academy
Toronto Transit Commission (TTC)
Toronto Western Hospital-Mount Sinai
Dept. of Anesthesia
Toshiba of Canada
Tostado Café Inc.
Tot Town Childcare Inc.
Transformation Education International
Transat A.T. Inc.
Trans-Plan Inc.
Trend Marketing
Trento Kia
Tricon Capital Group Inc.
Trillium Inspection
Triumph Inc.
Trophy
Twin Contracting
Twin Image Salon & Spa
UCIT Online Security Inc.
Uncle Testsu - Unionville
Unicare Clinic
UNICEF Canada
Unika Swin
Union Social Eatery
Union Strategies

United Driver Services Inc.
Upper York Secondary School
UPS
UXP Systems Inc.
Vagans Inc.
Vantage Finishing and Refinishing Inc.
Ventura Foods Canada
Vertex Solutions Corp.
VHA Home HealthCare
VICS Group
Vigilant Consulting Services
Victoria International College of Business
Virtual Engineers
Visfuture Inc.
Vision Construction Ltd.
Visrox
Vital Signs
Voith Hydro
VTAC
Warner Music Canada Inc.
Warren Industries
Waterview Dental
Wayyoung Tech Aesthetics
Web San
Weir Minerals Canada
Wendy's
West Star Printing Ltd.
Westway Machinery
WFG - Ron & Lynne Romero
White Shark Ltd.
Willow Springs Winery
Willowdale Subaru
WinGenius
Wings
Winners
Wolters Kluwer Ltd.
WS & Company Ltd.
WSM Engineering Inc.
WSP Canada Incorporated
WT Partnership (North America)
Xinflix Media Inc.
Y. Liu Law Firm
Yamaha Music School
Yang Wang Law Professional Corporation
Yi Zuo Accounting & Tax Firm
York Med Dentistry
Yumbra Café
Zoe's Tender Years Child Care
Zoom Business Management



COMMUNITY PARTNERS

A.C.T. 4 Youth
Aangen Community Services
Ability Edge
Ability Learning Network
Aboriginal Education Centre
Abrigo Centre
Acces Employment
Access Alliance
Access Business College
Access Capital Corp.
Access Community Capital Fund
ACHEV-Employment, Newcomer, Language and Youth Services
Across Boundaries
AdMill Group
Afghan Women's Organization Refugee and Immigrant Services
Agilec
Agincourt Community Services
Agincourt Community Services Association
Agincourt Library
Anishnawbe, Anduhyaun (Native Women's Shelter)
Anxiety Canada
Bathurst Heights LIP Initiative
Bathurst-Finch Hub
Beta College
Black Youth Jobs
Branded Bites
Brands for Canada
Brian J. Fleming Adult Learning Centre
Burnhamthorpe Library
CAFCA
Caledon Community Services
Canada Sri Sanmuganathaswamy Kovil
Canadian Career College
Canadian Deafblind Association
Canadian Hearing Society
CanTYD
CareCor Health Services
CARE Centre – Centre for Internationally Educated Nurses
Career Edge
Career Perspectives
Career Solutions
Caregivers Action Centre

Catholic Archdiocese of Toronto
Catholic Crosscultural Services
CEE- Centre for Young Professionals
Centennial College
Centre for Addiction and Mental Health (CAMH)
Centre for Immigrant & Community Services (CICS)
Chartered Professional Accountants of Ontario
Chinese Family Services of Ontario
Christie Ossington Neighbourhood Centre
Christie Refugee Welcome Centre
Citi College
City Adult Learning Centre
City of Toronto
City of Vaughan
Climate Seal Inc
CNIB
College Boreal
College of Carpenters and Allied Trades
Community Information Fairview
Community Legal Education Ontario (CLEO)
Community Living
Community Outreach
Context Development Inc.
Corbrook
COR- Cashruth Council of Canada
COSTI Immigrant Services
Council Fire
Council of Educators of Toronto
Credit Canada
Credit Valley Hospital
Culture Link
Davenport Perth Neighbourhood and Community Health Centre
Delta Resource Centre
Digital Marketing Academy of Canada (DMAC)
Disability Credit Canada Inc.
Dixie Outlet Mall
Dixon Hall
Dorset Community Hub
Downsview Community Legal Services
Duke Heights BIA
Durham College
East Metro Youth Services

East Mississauga Community Health Centre
East Scarborough Storefront
East Toronto Community Legal Services
Eastview Neighbourhood Community Centre
East York East Toronto Family Resources
Eden Food for Change
Empowering Change Inc.
EmentalHealth.ca
Engineering Technicians and Technologists (OACETT)
Enterprise Toronto
Epilepsy Toronto Community Outreach
ESL Newcomer Reception Centre
Eve's Phoenix
Evolution Group Inc.
Family Inter Generation Link
Family Services of Peel
Ferne Youth Transition Services
Food and Beverage Ontario
Food Processing HR Council (FPHRC)
Food Share
Food Starter
For Youth Initiative
Fred Victor
Fresh Advancements
Frontier College
Frontline Community Services
Furniture Bank
GAF Roofing Academy
George Brown College
GMCC / JMCC
Go Green Youth Centre
Golden Mile Employment and Social Services
Grace Mt. Zion Apostolic Church
Grantful Foodbank and Soup Kitchen
Habitat for Humanity
Happen
Health Canada – Environmental Health Awareness & the Office Environment
HIPPY Program
HomesFirst
Hospitality Workers Training Centre
Human Resources Professionals Association
Humber Community Employment Services

Immigrant Access Fund Canada
Impact n Communities
India Rainbow Community Services
Interval House
ISNA- Halal Certification Agency
J4 Food Consulting Services Inc.
Jane Alliance Neighbourhood Services
Jane Finch Community & Family Centre
Jane Street Hub
Jenfab Metal Fabrication
Jewlr
Job Skills - Employment and Business Programs
Jobstart
John Howard Society
Johnvince Foods
JRS College
JVS Toronto
Kingdom Covenant International
Korean Community Centre
Labour Education Centre
Learning Disabilities Association
LEF
Legal Aid Ontario
Liberty Tax Service
LIP - Local Immigration Partnership Network
LOFT Kitchen
Madison Community Services
March of Dimes Canada
Mattamy
Matthew House
Mennonite New Life Centre
Metis Nation of Ontario
MIAG Centre for Diverse Women & Families
Michel’s Bespoke
Ministry of Community Safety & Correctional Services
Ministry of Labour, Immigration, Training & Skills Development
Miracle Arena For All Nations Career Resource Centre
Mississauga Board of Trade (MBOT)
Mississauga Business Enterprise Centre
Mississauga Seventh Day Adventist Church
Mississauga Training Centre
Miziwe Biik
Montage Support Services
Mood Disorders of Canada

Mothercraft
NPower
Native Canadian Centre of Toronto
Native Child and Family Services
Native Women’s Resource Centre
Native Youth Resource Centre
Nella Cutlery
New Circles, Neighbourhood Link
New Hope Leslieville Shelter
Newcomer Centre of Peel
Newcomer Organization Network (NCON)
North York Community House
North York East Employment and Social Services
North York Women Centre
NSF-GFTC
Oakburn Community Centre
Oakville Stone
Oasis Addiction Recovery Society
Oasis Dufferin Community Centre
Ontario Association of Certified Engineering Technicians and Technologists
Ontario Association of the Deaf
Ontario Disability Support Program (ODSP)
Ontario Energy Board – Ontario Energy Board Cost Savings Programs
Ontario Federation of Indian Friendship Centre
Ontario Masonry Training Centre – Bricklaying Program
Ontario Youth Apprenticeship Program (OYAP)
Oolagen
Operation Springboard
Our Place Peel
Oxford College
PACT
Parkdale Community Information Centre
Parkdale Intercultural Association
Peel Adult Learning Centre
Peel Career Assessment Services
Peel District School Board
Peel Halton Workforce Development Group
Peel Multicultural Council
Peel Region Social Services
Peel-Halton-Dufferin Adult Learning Network
Pheasant Run Golf Club

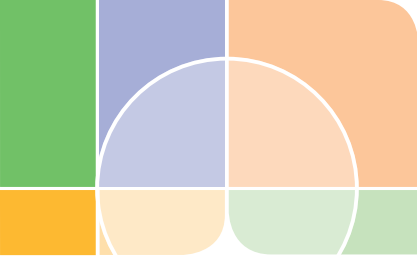
Polycultural Immigrant Community Services
Professional Engineers Association (PEO)
PTP Adult Learning and Employment Programs
Queensway Optometric
Ralph Thornton Community Centre
Red Door
Regent Park Community Health Centre
Region of Peel
Renewed Computer Technology
Rexdale Women’s Centre
Rhema Christian Ministries
Rise Asset Development – Assistance for Business Development
Riverdale Immigrant Women’s Centre
Riverside Fresh Foods
Toronto Metropolitan University, Welcome Centre
Safecross First Aid Inc.
Saint Vincent de Paul St. Dominic’s Roman Catholic Church
Scarborough Bluffs United Church
Scarborough Centre for Healthy Communities
Scarborough Museum
Scarborough Women Centre
SEAS Centre
Seaton House
Second Harvest
Seneca College
Service Canada
Sheridan College
Sick Kids- Centre for Community Mental Health
Skills For Change
Social Research and Demonstration Corp. (SRDC)
Somali Community Centre
South Asian Diabetes Prevention Program
South Asian Women’s Centre
South Riverdale Community Health Centre
St Stephens Community House
St. Gabriel Adult Learning Centre
St. Vincent de Paul Society
Stanford College
Stratford Chef School
TAIBU
Terry Fox House
The 519

The Canadian Council on Rehabilitation and Work
The Career Foundation
The Centre for Skills Development & Training
The Coalition for Persons with Disabilities
The Deacon’s Cupboard, St. Peter’s Church Erindale
The Four Village Community Health Centre
The Learning Place
The Neighbourhood Organization (TNO)
The Salvation Army
The Scarborough Storefront
The Spot Youth - Yorkgate Mall @ Jane-Finch
The STOP
The Street Initiative
The Toronto Region Board of Trade (TRBOT)
The Toronto Society of Architects
Thornhill Employment Hub
Times Change for Women
TNG
Toronto Catholic District School Board
Toronto East Quadrant LIP
Toronto Economic Board

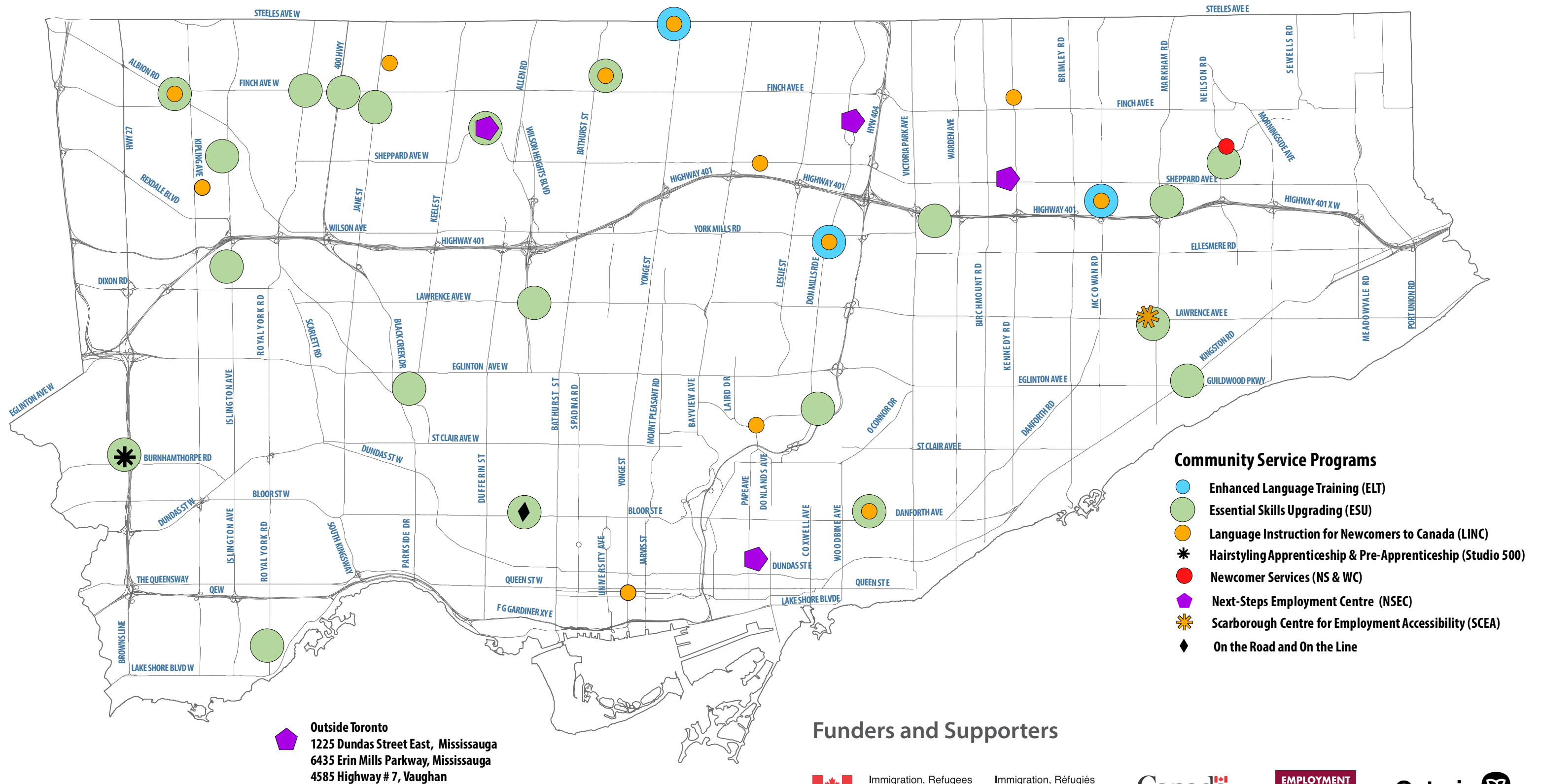
Toronto Employment and Social Services (TESS)
Toronto Fire Services
Toronto Mandarin Schools
Toronto Police Services- 12 Division
Toronto Public Health
Toronto Public Library
Toronto Workforce Innovation Group
TriOS College
Tropicana Services
Turning Point Youth Services
Unison
Unite Here Local 75
United Steel Workers - Peel Halton Job Action Centre
United Way of Peel
Up With Women
Variety Village
Vaughan Chamber of Commerce
Vaughan Business and enterprise Centre
Vaughan Food Bank
Vaughan Public Library
Verma Pet Professional Corporation
Victorian Order of Nurses (VON)
Vita Centre
Volunteer Toronto

VPI Working Solutions
William Osler Health Centre
Warden Woods Community Centre
Wardrobe Workshop Inc.
West Neighbourhood House
West Scarborough Neighbourhood Community Centre
West Toronto Probation
Women’s Health in Women’s Hands
WoodGreen Community Services
Wood Manufacturing Council
Workers Action Centre
Workers Health and Safety Legal Clinic
Working Skills Centre
Working Women Community Centre
World Class – Tenants Rights
World Education Services (WES)
Work Safety Training Inc.
YMCA
York Region District School Board
York Town Family Services
York University
Youth Employment Services (YES)
Youth the Future
Youth without Shelters





FUNDERS & SUPPORTERS





SETTLEMENT
EMPLOYMENT
LANGUAGE
SKILLS DEVELOPMENT

For more information about TDSB Community Services, please visit
www.tdsb.on.ca/communityservices or email **communitysvcs@tdsb.on.ca**.
www.tdsb.on.ca/communityservices

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