

# Annual Report

## 2024/25

**Reaching beyond the schools  
to support our community**

The logo for the Toronto District School Board (tdsb) is displayed within a white circle. The letters 't', 'd', 's', and 'b' are in different colors: green, blue, orange, and purple respectively. A horizontal blue line is positioned below the letters.

tdsb

Community  
Services



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**Mission:** To develop and deliver services that support a diverse clientele to achieve their settlement, employment, language and skills development goals.

## Our Guiding Principles:

- **Service Excellence** – enhancing responsiveness and providing high-quality services through service excellence to support our clients and learners to achieve their goals
- **Collaboration** – working together as a team and developing partnerships both internally and externally to respond to shared challenges and goals
- **Innovation** – fostering a culture of innovation and creative thinking in order to deliver high quality services and strengthen staff

Community Services strives to create a community where all members are supported in their pursuit of success and better opportunities for themselves and for their loved ones, no matter their starting point.

In the following pages you will learn more about the foundations of our community: LINC – Language Instruction for Newcomers to Canada; Enhanced Language Training; Essential Skills Upgrading; Studio500 Hairstylist Program; Youth in Trades Culinary and Construction Training; Next-Steps Employment Centres; Scarborough Centre for Employment Accessibility (SCEA); Newcomer Services; Welcoming Communities.

We strongly believe that we can do more together than alone and our approach to service delivery as a partnership between our staff, learners, and clients is key to our success.

## Values

- **Respect** – Listening and treating each other with respect; recognizing everyone's unique and essential contributions.
- **Diversity and inclusiveness** – Valuing diverse perspectives and experiences and celebrating uniqueness of all voices; ensuring a welcoming environment for all.
- **Openness and transparency** – Fostering an atmosphere of trust by being honest and transparent in our communication.
- **Integrity** – Leading by example and taking responsibility for our actions.



**ABOUT  
US**



**Garry Green**

Senior Manager, Business, Community and Student Transportation Services



**Sevgul Topkara-Sarsu**

Manager, Community Services

# Words from Leadership

Every year, our annual report is our chance to share our achievements. While we have many achievements to celebrate—**21,619** individuals getting support to reach their goals, **2,968** job seekers finding employment, **5,626** newcomers improving their English language skills among many others—this past year has also tested our resilience as a Unit. With funding cuts across the sector, we had to make some very difficult choices, including closing Scarborough Centre for Employment Accessibility (SCEA)'s doors after many years of stellar service and five Language Instruction for Newcomers to Canada (LINC) sites which supported thousands of newcomers for decades.

These changes were not easy; however, our commitment to supporting individuals and families in our community remained unwavering. Our mission—to empower newcomers, job seekers and community members to achieve their goals through meaningful support and opportunity—continued to guide every aspect of our work. We worked closely with partners to minimize disruptions in service and to ensure that those affected continued to have access to services. We know that as Toronto continues to grow and diversify, the need for accessible employment, language, settlement and skills development services remains stronger than ever.

We are proud of what we achieved this past year, which goes beyond the numbers and, perhaps, best captured in the sentences below by one of our many newcomer clients:

*“Being part of the Newcomers club has been one of the most beautiful experiences I’ve had since arriving in this country.... It didn’t matter where we came from—what mattered was that we were together, learning, growing, and having fun. Newcomers wasn’t just a club; it was a temporary home filled with kindness, friendship, and special memories that I will always keep in my heart. I’m truly grateful for every person who was part of this journey with me.”*

None of our achievements would be possible without the dedication of our staff, partners, and funders. We continue to stand firm in our belief that high-quality, client-centered support can adapt and thrive even in uncertain times.

Building on this foundation, we look to the future with optimism and determination. Together, we will keep finding new ways to create opportunity, success and hope for all.

Thank you for taking the time to read our report.

# Year in Numbers (2024-25)

21,619



unique  
clients/  
learners

2,968



clients  
who were  
employed

23,556 workshop  
and job fair participants



56,118



visits and  
service users

1,250



employer  
connections

339



community  
partners

3,574



workshops  
and job fairs



# LINC – Language Instruction for Newcomers to Canada:

As one of the largest and oldest LINC programs in Canada, TDSB's LINC offers free English classes and settlement services at multiple locations that assist newcomers in attaining the English language proficiency needed to fully participate and succeed in their new Canadian home, community and economy.

Part-time and full-time classes are available year-round, and some sites also offer evening classes. Many locations provide free Care for Newcomer Children (CNC) – for ages 19 months to 6 years – which enables parents to attend classes without having to find costly childcare.

## LINC offers:

- A welcoming, respectful and safe learning environment
- Knowledgeable, helpful and responsive staff
- Learning focused on your needs and goals
- Accurate and relevant information about community services that can assist you and your family

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**5,626**  
learners

**12**  
locations

**1,443**  
CNC users



# Enhanced Language Training:

The Enhanced Language Training (ELT) program helps newcomers bridge their international training, education, and experience with employment opportunities in Canada. This program includes an in-class training followed by an opportunity to gain a work placement. Classes are taught by industry professionals and offer the opportunity to network and improve employability skills.

In the 2024-2025 school year, the program focused on the following sectors: Accounting, Customer Service & Administration, Engineering, Financial Services, Health & Wellness, IT, and Sales & Marketing.

## Clients benefit by:

- Improving their Business English proficiency
- Increasing their knowledge of sector-specific terminology
- Enhancing workplace essential skills
- Building professional networks
- Gaining job experience through job placements

**5,200**  
program  
hours

**393**  
learners

**339**  
placements/  
employment



# What clients say about us

Our clients' and learners' voices help shape our programming and services. We distributed an anonymous survey to gather our clients' and learners' invaluable feedback, and these are their words.

■ ■ I learn a lot in classes and don't want to stop. ■ ■

■ ■ Thank you for the excellent service. ■ ■

■ ■ You have been amazing. ■ ■

■ ■ Please don't let this program end. ■ ■

■ ■ Thank you for the courses. They truly helped me gain the knowledge and confidence I needed -and I've recently landed the job I was aiming for! I really appreciate your teaching and support. ■ ■

■ ■ I just wish we could let you people know that we really appreciate the services you provide, especially in these trying times. In the words of 2 Pac" you are appreciated". Keep up the great work. ■ ■

■ ■ I am grateful for all the support and encouragement that I received. ■ ■

■ ■ I learned how to use the TTC from home to school. And I learned how to count money, also to spell words and do homework on time. ■ ■

■ ■ I...was not only able to acquire practical knowledge and build confidence, but also secured an internship upon completing the course. Even more incredibly, I was offered a job by my employer after the internship.... ■ ■





# Newcomer Services:

Located in Malvern (Scarborough), our Newcomer Services centre supports newcomers to meet their settlement needs such as:

- Learning about the process of getting foreign credentials recognized
- Finding housing
- Learning about the health care system
- Registering children in schools
- Obtaining official documents and government services
- Accessing training/employment opportunities

Services are delivered via one-on-one and in group program settings.

**1,334**  
newcomers

**193**  
info sessions/  
workshops

**1,258**  
workshop  
participants



# Welcoming Communities:

As the TDSB's only structured peer mentorship program dedicated to helping newcomer students adapt successfully at the elementary, middle-school and high-school levels, Welcoming Communities serves over 60 schools in the Board each year. The program helps newcomer students transition into life in Canada through attendance support, leadership skills development, homework help, post-secondary planning and career exploration, community volunteering as well as specialized programming such as their story writing program. Activities offered include:

- Targeted skills development programs including hairstyling, construction and carpentry
- Indigenous arts and crafts
- English conversation circles
- Parent engagement

**2,212**  
newcomer  
students

**2,137**  
group  
activities

**15,440**  
group  
activity  
participants



# What inspires us



**Shaila R.**

Scarborough Centre for  
Employment Accessibility (SCEA)



■ I went in September this year mainly to get job information. ...I got their monthly training schedule and started attending them mostly. Gradually significant changes happened to set up my future goal. The in-person training (MS Word – the tools for job searching and Advanced Excel – to monitor budget and expenses, using Linked-In to highlight profiles, Resume-cover letter preparation in Canadian style, and interview preparation) led by professional instructor are the important sources of knowledge and strength which make changes in the mindset.

Besides training, we usually received enormous support from the SCEA team along with the Community Supervisor to share our feelings and expectations as needed. They guide us with informative emails (new training schedule, hiring events, source of necessary equipment with lower cost). Overall, their resource centre support for preparing documentation with a print-scan facility is a way to reduce mental stress as we often attend training/school and various Job Fairs.

I would say, **it helps me to create my own world in this unknown world, builds my confidence; helps me to know where I stand. Yes, I have fears, but at the same time, I know how to deal with them and say what I need.** ■ ■

December 2024



# Essential Skills Upgrading:

Essential Skills Upgrading (ESU) provides non-credit instruction in reading, writing, numeracy and digital technology to adults who speak English and who have goals of employment, further education (secondary or post-secondary), apprenticeship and/or greater personal independence. It is a goal-driven, outcomes-based, learner-centred program dedicated to helping our learners acquire the skills they need to transition toward their goals. With full-time, part-time and evening classes across the city, as well as a one-to-one tutoring program, flexible learning options in convenient locations are available to participants.

Through a network of partnerships, ESU offers a variety of “Computers for Work” workshops which allow employment-focused clients to acquire the digital technology skills employers are looking for. Learners consistently express how these workshops have assisted them with their employment goals.

In addition to learners, ESU assists many clients through referrals to other learning opportunities that best meet their needs.

**1,895**  
learners

**65**  
computer  
workshops

**735**  
participants



# Studio500 Hairstylist Program:

Studio500 is the only official government recognized hairstyling apprenticeship training facility in the Greater Toronto Area. It helps aspiring hairstylists gain industry experience and skills needed to reach their full potential in the field. The training is offered by Red Seal certified instructors at fully equipped salon labs.

The Apprenticeship program prepares participants for the Hairstylist Certificate of Qualification exam. The program also supports apprentices to obtain their 240 hours of required on-the-job training in a salon.

Studio500's program is intensive; the courses include colouring and the latest trends in hairstyles, scalp and hair care, cutting techniques and many other skills associated with professional hairstyling as well as business communication, professionalism and sanitary regulations. Full-time and part-time classes are available.

**148**  
trainees

**19**  
work  
placements

# Youth in Trades:



Youth in Trades supports out-of-school and unemployed youth and young adults between 15 and 30 years old in Toronto seeking full-time employment in Culinary and Construction. It aims to uplift youth who are facing multiple barriers.

The Youth in Trades program encompasses 13 weeks of paid, full-time training: seven weeks of specialized employment skills training and six weeks in a job placement. Upon program completion, learners will be equipped with experience and knowledge to enter the work force.

**24**  
trainees

**12**  
employed



# What inspires us

**Dawna C.**

Next-Steps Employment Centre

■ ■ I heard about the program through Service Canada, Unemployment Division. I went to get assistance in job search and also my resume and in job interview skills. I felt confident in getting the help that I needed.

All the instructors exceeded my expectation, Ann Mossop, Isabel Fonseca, Kim McDonald and the rest of the reception staff were excellent! I had a very good experience. The instructor was excellent. She covered interview skills, the proper job search for my qualification, how to conduct myself in an interview, how to respond to questions asked by the interview and more. It was very informative.

The program was very helpful. **I am currently in a position to be employed.**

I gained self-esteem, interview skills, and I also learned how to do the proper job search. I am very [grateful] for the assistance and the confidence I received from Next-Steps Employment Centre staff. Thank you so much! ■ ■

October 2024



# Next-Steps Employment Centres:

Next-Steps Employment Centres offer a range of FREE services, resources and supports to respond to the career and employment needs of job seekers and employers looking to hire in Toronto, Mississauga and Vaughan. Services offered include:

- Job matching with reputable employers
- Job search support
- Online workshops
- Resume & cover letter development, interview skills
- Career exploration
- Job placement supports
- Skills development and training
- Labour market information

**5,039**  
received  
employment  
supports

**2,916**  
employed/  
in training

**717**  
workshops/  
job fairs





# Scarborough Centre for Employment Accessibility

The Scarborough Centre for Employment Accessibility (SCEA) was a fully accessible, drop-in employment resource centre assisting job ready individuals to prepare for employment or self-employment.

SCEA supported all job seekers, including people with a disability. It provided access to computers, internet, phones, fax and photocopier, job board, a variety of specialized employment-related information, job search workshops and self-help resources, MS Office tutorials, job fairs, special guest speakers and events.

**4,171**  
visits

**462**  
workshops

**1,348**  
workshop  
participants

# Event Highlight:

Community Services' network of employers and partnerships are crucial to the work we do with our clients and learners. Our employer partners enable us to offer invaluable work placement opportunities to our learners, as well as job openings to our clients. On Wednesday, 21st of May, Community Services teams came together to celebrate and honour just some of our valued employer connections!

## Organizations honoured:

- 1936487 Ontario Inc.  
(Subway Sandwiches)
- CM Inc.
- Casa Manila
- CarePartners
- Clear Images Photography
- Connium Management
- Dexterra
- Eatrite Foods Canada Inc.
- Golden Ridge Realty Inc.
- Great In International  
Import/Export
- Jenna Lee Law
- Maqbool Law Office
- Paragon Security
- Parkdick Enterprise Ltd.
- Pro Motions
- Salon Scavo
- Silver Medical Group
- Terminal 16 Recording Studio
- UNFI Canada Inc.
- United Steelworkers  
Action Centre
- Yonge Café & Bistro
- Young Ideal Computer Tech





## EMPLOYER CONNECTIONS

21st Century Bearings Inc.  
 32 Miles Build & Design  
 411.ca  
 880 Cities  
 4DM Inc. – Geospatial Information  
 Technology Company  
 A La Carte Kitchen  
 A&W  
 A-1 Cash and Carry  
 A2A Web Design  
 Abba Kyrillos & Mari Mina Ltd  
 (aka: Tim Hortons)  
 ABC Dev Inc.  
 Access Cash General Partnership  
 Account Dynamics Worldwide Inc.  
 Account Pro Systems Inc.  
 Accounting Plus Business Services  
 Accuflo Plumbing Solutions Inc.  
 Action Auto Glass  
 Action Collections &  
 Receivables Mgmt.  
 Addictive Mobility  
 Adecco  
 Adriatic Glass & Mirror Ltd.  
 Advanced Home Care Solutions Inc  
 Adweko Canada Inc.  
 Aecon  
 Affinity Insurance  
 AGS Automotive Systems Inc.  
 AGTA  
 Ainsworth

Air Kool Ltd.  
 Air Liquide Canada Inc.  
 Air Track Inc.  
 Ajeet Industries Inc.  
 Akendi Intentional Experiences  
 Akropolis Pastries  
 Albarrie  
 Alert Driving  
 All Custom Gasket  
 Allan Teachman  
 Alleyne Inc.  
 Almon Equipment Ltd.  
 Alpeza General Contracting Inc.  
 Alpha Textbook Inc.  
 Alpha's Discovery Club Inc.  
 Altius Architecture  
 AM Adatia Medicine  
 Professional Corp.  
 Amazon Canada Inc  
 Ankit Designs Inc.  
 Anoosh Tech Inc.  
 Anova Fertility & Reproductive  
 Health  
 Anson S. Taylor Jr. PS  
 Apex Fund Service  
 Apollo  
 ApoSys Technologies Inc.  
 Aquitaine Auto Centre Inc.  
 Aramark  
 ArcelorMittal Tailored Blanks  
 Americas Ltd.

Argon Electric Ltd.  
 Armstrong Fluid Technology  
 Armstrong Manufacturing Inc.  
 Ashlin BPG Marketing Inc.  
 Asian Care Givers  
 AST Flooring Ltd.  
 ATG Pharma Incorporated  
 Auriora Tech Development  
 Aurora Food Pantry  
 Aurum  
 AVAJ Future Solutions  
 Avanti Hair Salon  
 Aviation GSE  
 Aviator Danforth  
 Avondale Foodworks  
 AYA Kitchen & Bath Ltd.  
 Azans  
 A.Z Accounting and Tax Services

Baba Tel  
 Bahman Accounting Inc.  
 Bakertilly WN LLP  
 Bamford Produce Company Ltd  
 Barrett and Welsh Inc.  
 Bartell Morrison Inc.  
 Battaglia Architect Inc.  
 Baycrest  
 BCM Partners LLP  
 Beacon Corporation Brokerage  
 Belmont House  
 Benson Management Corp  
 Berg Chilling Systems  
 Bernard Betel Centre for  
 Creative Living  
 Bespoke Painting Services Inc.  
 Best Buy Canada  
 Best Western Hotel  
 Beta Calco Inc.  
 Beta College  
 BGIS  
 Biddingo  
 Big Smoke Burgers  
 BioConnect Inc.  
 BioPharma Services Inc.  
 Biotalent Canada  
 Blackwell Structural Engineering  
 Bloor West Dental  
 Blueprint Software Systems  
 BMO Bank of Montreal  
 Bogdan Newman Caranci Inc.  
 Bond International Services Canada  
 Boom Breakfast & Company  
 Boost Agents  
 Bow Wow Doggy Day Care  
 Branded Bites  
 Bresotec Inc.  
 Bright Pics Inc.  
 Brookfield Global Integrated  
 Solutions

BTY Group	Cloud Dynamics	Donna Dolphy
Buffalo Wild Wings	CLS Catering	Double Tree By Hilton
Build Max Ltd.	CM Inc.	Dr. David Gardner Dentistry Professional Corporation
Burnco Manufacturing	Cobblestone Foods Inc.	Dr. Iram Zando Medicine
Burrito Boyz	Codefusion	Dr. Poulos DDS
Byrne Engineering Inc.	Community Environment Alliance	Dr. Pramiti Kohli
Cadmech Design Inc.	Compucage International Inc.	Dr. S. Nikolakakis Optometry
Canada Colors and Chemicals Ltd.	CompuStaff Corp.	Dr. Slome Professional Corp.
Canadian Coptic Centre	Concentrix Technologies Services (Canada) Limited	Dr. Stelios Nikolakakis Professional Corp.
Canadian Down & Feather Company Ltd.	Concreation Canada Inc.	Dr. Steven Moss
Canadian Educational Services	Conrad's Barber Shop	Dr. Tariq Saeed Clinic
Canadian Foods Distribution	Coptic Orthodox Patriarchate of Alexandria	Drive Products
Canadian Maintenance Safety Ltd.	Corporate Finance Outsource	D-Tech Consulting Inc.
Canadian Petroleum Processing Equipment Inc.	Corvin	Duarte Coaching
Canada Post	Cosmetica	Dufferin Communications Inc.
Canadian Property stars	Country Style Donuts	Dylan Bar
Canadian Red Cross	CQK Chartered Accountants	Dynexa Corp. / Canadian Career
Canadian Tire	Crawford & Company Canada Inc.	College of Innovative Technology & Management (CCCITM)
CAPREIT	Crayon Design Co Inc.	
CARA Foods	Creations Food Company	East End Garden Centre Ltd.
Carib21	Creative Strategy Design	Eaton Power Company
Carefirst Seniors and community Services association	Credit Valley Conservation	Earlcourt BBQ
Cargopedia Inc	CRH Canada Group Inc.	Ecmictics Biotechnology Inc.
Carl Zeiss Canada Ltd.	Crown Metal Packaging Canada	Ecom Food Industries
Carlaw Tire and Auto Services Inc.	Crystal Claire Cosmetics	Eddy Solutions
Carnata Consulting Inc.	CT Bakery	Education Academy
Carson Dunlop & Associates Ltd.	Cullitons Limousine Services	eFresh Meals Inc.
Casa Manila Restaurant	Cusco Fabricators LLC	EJOT Construction Fastening Sys
CB Squared	Custom Color Imaging	Electro Accounting
CCE Medical	Custm Track Services	Eli Lilly
CDI Computer Dealers Inc.	Cut Above	Elite Alliance Services Inc.
Cedarbrook Lodge	CYY Accountants Corp.	Elite Air Systems
Celplast Metallized Products		Elte Café
Centre of English Studies (CES Toronto)	Daango Sweets	Elite Concierge
Centric Health	Dadras Architects Inc.	Emerald Legal Professional Corp.
Channel Assist Inc.	Dairy Queen	Enghouse Systems
Chantler Packaging	Dalton Pharma Services	English Bay
Charlie's Meats	Dapasoft Inc.	ENN Canada Corp.
Chatime Bubble Tea	Data Global Technologies	Entera Utility Contractors
Chef's Table	Datasoft Global Technologies Inc.	Entro Communications
Chelsea 98 Investment Group	Datawind Inc.	Enville Event Design & Catering
Chens Enterprises	DBK Salon	EPI Fire Protection & Security
Chiva Auto Group Inc.	Deacon Kalata Orviss Financial	eSCRIBE Software Ltd
Christie Lites	Deca Aviation Engineering	Esprida Corp.
Christina Ke Wang, CGA	Deep Foundations Contractors Inc.	Esquire-Presidential Garment Care
Cinq Foods	Define Metal Fabrication Inc.	ESS Corp.
Circle of Care	Delo Logic Inc.	Esso Canada
Cisco Systems Canada Co.	Delta Hotels and Resorts	Everest
City of Richmond Hill	Deltro Electric Ltd.	Evergreen College
City of Toronto	DeSerres	Export Packers Co. Ltd.
Cityview Dental	DHL Global Forwarding (Canada) Inc.	EZ Food Group Inc.
Clear Images Photography	Diaz Law Firm	
Clearbridge Mobile Inc.	Discount Car & Truck Rentals	Facility Plus
Click on Mac Solutions	DL Engineering	Fastrack Graphics
	Dochia Interior Design	Fengfan Accounting Corp.
	Don Valley Health & Wellness	FG Lister
	Donalda Golf Club	Fiera Foods Company

Financial Education Institution Ltd.  
 First Friends Preschool & Daycare  
 FirstService Residential  
 Flynn Canada Ltd.  
 FNF Canada  
 Food for Tots  
 Food Starter  
 Forest View Industries  
 Forum Athletic Products Inc.  
 Fotonz Inc  
 Fox and Fiddle  
 Franchise Management Inc.  
 (FMI) Group  
 Frans  
 Fred's Bread  
 Fresh Restaurants  
 Freshii  
 Friends of the Greenbelt Foundation  
 Frontline Broadband Inc.  
 Frontop Engineering  
 Frontop Surveying Inc.  
 Fruit of the Land Inc.  
 Fuchsia Hospitality Inc.  
 Fun Time Day Care Centre  
 Futurpreneur  
 Fynn's Temple Bar  
  
 G.B Lancaster Consultants  
 G.J. Business Group  
 GardaWorld  
 Gatestone & Co  
 GCP Consulting  
 GFL Environmental  
 Global Tax Services  
 Golda's Kitchen Inc.  
 Golden Dollar Discount  
 Golden Ridge Reality Inc.  
 Gowling WLG (Canada) LLP  
 Gprosys Corp.  
 Great Clips  
 Great In International  
 Great Oak VFA  
 Greenscaping  
 Greenwich Associates  
 GryphTech  
 GT Global Telecom  
 GVEX  
 G.W. Anglin  
 Giraffe Foods  
 Goway Travels  
  
 Habib Canadian Bank  
 Haddad Geotechnical Inc.  
 Hair in Motion  
 Hammam Spa  
 Handi Foods Ltd.  
 Harbour Dental Centre  
 Havas Canada holdings Inc.  
 HB Accounting  
 Heart 2 Heart CPR Services

Hello Sparks  
 Helmfried Business Solution Inc.  
 (HFBS)  
 Heritage Skills Development Centre  
 Herjavec Group  
 Hero Response Inc.  
 Hexocom Alum-Pro Inc.  
 Hino Motors Canada  
 Hodgson Mill Canada Inc.  
 Holcim (US) Inc. & Aggregate  
 Holcim Canada Inc.  
 Home Depot  
 Homestarts Inc.  
 Hope Fertility & Reproductive Centre  
 Hotel Indigo Toronto Airport  
 Hubbert EME Engineering  
 Hudson's Bay  
 Hylan Group  
 Hype Foods  
  
 I/O Vision  
 IBT College  
 IDA Noble Pharmacy  
 Ideal Jobs  
 ILSCO of Canada  
 Impact Kitchen  
 Infinite Safe  
 Influitive  
 Infor Enterprise Software Solutions  
 Infotech Business Centre Inc.  
 Infuse Cafe  
 Innovative Vision  
 Institute of Communication  
 Agencies  
 Integra Tire and Auto Spa  
 InterContinental Toronto Yorkville  
 Interlink Connectivity Inc.  
 Interwork Technologies Inc.  
 Investors Group Financial  
 Services Inc.  
 Iron Fitness  
 Iroofing  
 Isaac Operations  
 IT World Canada Inc.  
 ITC Systems Inc.  
 Ivan Hair  
  
 J+B Engineering Inc.  
 J.T. Donald Consultants  
 Jazma Hair Inc.  
 JC Salon  
 Jewell Radimisis Jorge  
 J-SAS, Software and Services  
 Jumpfactor Inc.  
 Just For Kids Early Learning Centre  
  
 Kangaroo Design Group  
 Kaza  
 K-Dental Inc.  
 Kenaidan Contracting Ltd.

Kerrès  
 KEY 2 Communications Inc.  
 KFC Canada  
 Kinch Legal Services Corp.  
 King Catering  
 Kingsmill Foods Company Ltd.  
 Kobay Enstel  
 KPMB Architects  
 Kubik Inc.  
 Kuehne & Nagel Ltd.  
 Kwik Kutz  
  
 La Carnita Queen St. E.  
 Labrador Service Group  
 Lala Skin Essentials  
 Laurel School  
 Lea Consulting  
 LEDdirect Illuminated Savings  
 Leon's Furniture  
 Les Entreprises Proden Inc.  
 Levitt Insurance Brokers Ltd.  
 Lifeline IT  
 Linda Modern Thai  
 Lion Security Services  
 Little Kitchen Academy Mississauga  
 Little London Barbershop  
 Live Organic  
 LMG Drafting  
 Loblaw Pharmacy  
 Lombardo Neilly + Associates  
 Long Island Clothiers Inc.  
 Longo's  
 Lullaboo Nursery and Childcare  
 Center Inc.  
 Lumacare  
 Lumicision Inc.  
 Lynch Fluid Controls  
 Lynne Romero Solutions Inc.  
  
 M & M Plating Inc.  
 M&R Automation Canada  
 Maha's Restaurant  
 Manawa  
 Manditours Int'l  
 Maple Leaf Foods  
 Maple Lodge Farms  
 Marcotta Mechanical  
 Contractors Inc.  
 Markham Flooring Inc.  
 Markham Steeles Medical Clinic  
 Marycroft Tile Ltd.  
 Matcor Automotive Inc.  
 Matthew Scott Data Marketing  
 Maxxam Analytics Inc.  
 Maxxis International - Canada  
 McDonald's Canada  
 MCIS Multilingual Community  
 McLeans Learning Academy  
 McOuat Partnership  
 Mechways Inc.

MED e-care Healthcare  
 MEDAbility Healthcare Centre  
 Medallion Corp.  
 Meridian Artists  
 Metex  
 Midas Inc.  
 Miiscan-Personas.com Corp.  
 Milano Computer Systems  
 Mirian Law Firm  
 Mirion Technologies Ltd.  
 MJK Construction Inc.  
 M-K Process Equipment Ltd.  
 ML Catania  
 Moes Limos  
 Monardo's Services  
 Morega Systems  
 Morgan Solar  
 Morgans on the Danforth  
 Moriyama & Teshima Architects  
 Mosaic Dental  
 Moses Structures  
 Motoinsight Inc.  
 Moveable Online  
 MS Falcon Tooling Inc.  
 MTFX  
 Mucho Burrito  
 Multimatic  
 Museum Dental  
 Mystique Brand Communication  
 Myant Inc.  
  
 Nandos  
 Nations Fresh Foods  
 Nebulae Wealth  
 Nestle Canada Inc.  
 New Dawn Energy Solutions  
 New Directions Aromatics Inc.  
 New Era Tool and Die Ltd.  
 Nexera Wireless  
 NGH Tours  
 Niico Millwork Group Ltd.  
 Niosha Daneshvar Dental  
 Nissan Downtown  
 NMC Dynaplas  
 Noram  
 NORR  
 North American Business  
     Services for Northwater Capital  
     Management Inc.  
 Novena Tec  
 NovoPlas  
 Novotel Hotels & Resorts  
 NTN Canada  
 Nu-Life Medical Inc.  
  
 OCAD University  
 Ocean Mechanic  
 Ogoamaka Law Firm  
 OMNI King Edwards Hotel

Onares Salon  
 OneCAD Solutions  
 Ontario International College  
 Ontario Natural Food Company  
 Opay Inc.  
 Opulence Spa & Retreat  
 OPUS Advisory Services International  
  
 Paintbox Catering & Bistro  
 Pak Lau & Associates  
 PALS Staffing  
 Panera Bread Canada  
 Pantry Enterprises Inc.  
 Paparatzky Gallery  
 Paragon Security  
 Paragon Systems  
 Paramount Fine Foods  
 Pardons & Waivers of Canada  
 Parkview Dental  
 Parkway Forest Foodland  
 Pather Plastics International  
 Pathway Communications  
 PD International  
 Peekaboo Childcare  
 Peel Word  
 Pro 5 Physio Clinic  
 Processing Inc.  
 Petalon  
 Petit Maison Montessori  
 Peto MacCallum  
 Petra Soap  
 Phases Salon  
 Philopateer Christian College  
 Phoenix Print Shop – a social  
     enterprise  
 Physical Therapy Services  
 Pinchin Ltd.  
 Pinsa Romana International Inc.  
 Pionova Studio Inc.  
 Pixiders  
 Plexxus  
 Polar Racking Inc.  
 Polycote Inc.  
 PolyOne Canada Inc.  
 PowerStream Inc.  
 Pranic Healing and Wellness Centre  
 Precision Works Inc.  
 Primal Movement  
 Priority Heating and Air  
     Conditioning Ltd.  
 Pro Auto Glass Inc.  
 Professional Warehouse  
     Demonstrators  
 Progressive Sales Canada  
     Electronics Inc.  
 Pro-Line Automation Systems Ltd.  
 Pronto Café to Go  
 Prostate Cancer Canada  
 Provincial Moving & Office  
     Installations Inc.

PS Architect  
 PSAV  
 Pur and Simple  
 Puratos Canada  
 PW Kleens  
 Pyramids Engineering  
  
 QA Consultants  
 QMC Metering Solutions  
 Qzina Specialty Foods  
  
 Radiant Global Logistics  
 Rainbow Drug Mart  
 Rallys Sports Bar & Smokehouse  
 Randstad Engineering  
 Randy Held Corp.  
 Ray Daniel Salon & Spa  
 RB&W Corp. of Canada  
 Real Assets Advisors Inc.  
 Real Food for Real Kids  
 Redcage Solutions Inc.  
 Redwood Beauty Group Inc.  
 Reliance Home Comfort  
 Resource Polymers Inc.  
 Reversomatic Man. Inc.  
 RG Engineering Ltd.  
 Richmond Dental  
 Rimrock Sunset Grill Inc.  
 Robert Health Institute  
 Rogers Communications  
 Rogers TV  
 Royal Bank of Canada (RBC)  
 Royal Canadian Institute of  
     International Studies  
 Royal Canadian Mounted  
     Police (RCMP)  
 Royal LePage Realty Inc.  
 Ryding Regency Meat Packers  
  
 S&P Data  
 S3 Specialized Scaffold Services Inc  
 Sales Dynamics Inc.  
 Salon Rosso  
 SAMCO – Machinery  
 San Romanoway  
 Sataya Paul Canada  
 SAVVIL  
 Scarborough Hospital Foundation  
 Schneider Electric Canada Inc.  
 Scholars Education Centre  
 Scotiabank  
 Secure Links  
 Sedun & Kanerva Architects Inc.  
 Senior Store  
 SERVINET Inc.  
 SGS Canada Inc.  
 Shadlock Pharmacy  
 Shasha Bread Co.  
 Shoppers Drugmart Store 1555  
 Shuku Salon

SICK Ltd.  
 Simply Smart Child Care Centre Inc.  
 Sirati & Partners  
 Sky Solar Canada Ltd.  
 Smart Door Inc.  
 Smart Start Montessori School  
 SmartIP  
 Smith and Long Limited  
 Sobey's  
 Sobey's Urban Fresh  
 Social Know How Inc.  
 Soha Beauty Salon & Spa  
 Sole Mio Footwear, Inc.  
 Songbirds Montessori School Inc.  
 Source 4 Nations Inc.  
 Spark Internet Marketing Group  
 Spartan Solutions Inc.  
 Spectrum Healthcare  
 Speedo Foods & Flavours Inc.  
 Spirit of Math Schools Brampton  
 Splashworks Kitchen & Bath  
 Sporometrics  
 SPP Canada  
 St. Louis Bar & Grill  
 St. Michael's Hospital  
 St. Paul's L'Amoreaux Centre  
 Stalco Inc.  
 StandardBred Canada  
 Standirect Kitchen Appliances Corp.  
 Stantec  
 Staples  
 Steenhof Building Services Group  
 Stemmler's Meat & Cheese Inc.  
 StocPick  
 StokeStack BBQ  
 Stone Tile Inc.  
 Streetsville Children's Centre  
 Strickland Reading Clinics Inc.  
 Suffah Academy of Learning Inc.  
 Sundale Foods International Inc.  
 Sunnybrook Hospital  
 Sunray Group of Hotels  
 Super Asia Food & Spices Ltd.  
 SURGE ERP Consulting  
 Swiss Chalet Restaurants  
 Swissport  
 SwitchGrocery Canada-  
 NBL Foods Corp.  
 Taheri Exchange  
 Tangerine Bank (Formerly ING)  
 Taotao Group Ltd.  
 TD Bank  
 TDCNet Inc.  
 Tech Triune (formerly JII IT Services)  
 TechDirect  
 Techno Canada  
 Techno Scientific Inc.

Teeple Architects  
 Teknicor Corporation  
 Teleperformance  
 Tender Treasure Montessori School  
 Tenova Good Fellow  
 Teqtronix  
 Testforce  
 Textile Museum of Canada  
 TGO Consulting  
 The Canadian Lung Association  
 The Grand Hotel & Suites  
 The Maid Home Services  
 The Riverwood Conservancy  
 The Sales Skills Learning  
 The Storys Building  
 The UPS Store  
 The Vinyl Company Inc.  
 Three Point Turn Inc.  
 Tim Hortons  
 Times Kitchen & Bath  
 Tok Transit, Viva Division  
 Toolway Industries Ltd.  
 Toothworks Square One Dental  
 Topnotch Employment Services Inc.  
 Toronto Arts Foundation  
 Toronto Gold Bullion  
 Toronto Intergenerational  
 Partnerships  
 Toronto Nobel Academy  
 Toronto Transit Commission (TTC)  
 Toronto Western Hospital-Mount  
 Sinai Dept. of Anesthesia  
 Toshiba of Canada  
 Tostado Café Inc.  
 Tot Town Childcare Inc.  
 Transformation Education  
 International  
 Transat A.T. Inc.  
 Trans-Plan Inc.  
 Trend Marketing  
 Trento Kia  
 Tricon Capital Group Inc.  
 Trillium Inspection  
 Triumph Inc.  
 Trophy  
 Twin Contracting  
 Twin Image Salon & Spa  
 UCIT Online Security Inc.  
 Uncle Testsu - Unionville  
 Unicare Clinic  
 UNICEF Canada  
 Unika Swin  
 Union Social Eatery  
 Union Strategies  
 United Driver Services Inc.  
 Upper York Secondary School  
 UPS

UXP Systems Inc.  
 Vagans Inc.  
 Vantage Finishing and  
 Refinishing Inc.  
 Ventura Foods Canada  
 Vertex Solutions Corp.  
 VHA Home HealthCare  
 VICS Group  
 Vigilant Consulting Services  
 Victoria International College  
 of Business  
 Virtual Engineers  
 Visfuture Inc.  
 Vision Construction Ltd.  
 Visrox  
 Vital Signs  
 Voith Hydro  
 VTAC  
 Warner Music Canada Inc.  
 Warren Industries  
 Waterview Dental  
 Wayyoung Tech Aesthetics  
 Web San  
 Weir Minerals Canada  
 Wendy's  
 West Star Printing Ltd.  
 Westway Machinery  
 WFG - Ron & Lynne Romero  
 White Shark Ltd.  
 Willow Springs Winery  
 Willowdale Subaru  
 WinGenius  
 Wings  
 Winners  
 Wolters Kluwer Ltd.  
 WS & Company Ltd.  
 WSM Engineering Inc.  
 WSP Canada Incorporated  
 WT Partnership (North America)  
 Xinflux Media Inc.  
 Y. Liu Law Firm  
 Yamaha Music School  
 Yang Wang Law Professional  
 Corporation  
 Yi Zuo Accounting & Tax Firm  
 York Med Dentistry  
 Yumbra Café  
 Zoe's Tender Years Child Care  
 Zoom Business Management





## COMMUNITY PARTNERS

A.C.T. 4 Youth  
 Aangen Community Services  
 Ability Edge  
 Ability Learning Network  
 Aboriginal Education Centre  
 Aboriginal Education Council  
 Aboriginal Housing Support Centre – East, West  
 Aboriginal Legal Services  
 Access Alliance Multicultural Health & Comm. Services  
 Abrigo Centre  
 Acces Employment  
 Access Alliance  
 Access Business College  
 Access Capital Corp.  
 Access Community Capital Fund  
 ACHEV-Employment, Newcomer, Language  
 and Youth Services  
 Across Boundaries  
 AdMill Group  
 Afghan Women's Organization Refugee and  
 Immigrant Services  
 Agilec  
 Agincourt Community Services  
 Agincourt Community Services Association  
 Agincourt Library  
 AlphaPlus  
 Anishnawbe, Anduhyaun (Native Women's Shelter)  
 Anxiety Canada  
 Bangladeshi-Canadian Community Services  
 Bathurst Heights LIP Initiative  
 Bathurst-Finch Hub  
 Beta College  
 Birchmount Bluffs Neighbourhood Centre  
 Black Youth Jobs  
 Branded Bites  
 Brands for Canada  
 Brian J. Fleming Adult Learning Centre  
 Bridge to HR Program  
 Burnhamthorpe Library

CAFCAN  
 Caledon Community Services  
 CAMH – Centre for Addiction and Mental Health  
 Canada Sri Sanmuganathaswamy Kovil  
 Canadian Council for Aboriginal Business  
 Canadian Career College  
 Canadian Deafblind Association  
 Canadian Hearing Society  
 CanTYD  
 CareCor Health Services  
 CARE Centre – Centre for Internationally Educated Nurses  
 Career Edge  
 Career Perspectives  
 Career Solutions  
 Caregivers Action Centre  
 Catholic Archdiocese of Toronto  
 Catholic Crosscultural Services  
 CEE- Centre for Young Professionals  
 Centennial College  
 Centre for Addiction and Mental Health (CAMH)  
 Centre for Immigrant & Community Services (CICS)  
 Chartered Professional Accountants of Ontario  
 Child Development Resource Connection  
 Chinese Family Services of Ontario  
 Christie Ossington Neighbourhood Centre  
 Christie Refugee Welcome Centre  
 Citi College  
 City Adult Learning Centre  
 City of Toronto  
 City of Vaughan  
 Climate Seal Inc  
 CNIB  
 College Boreal  
 College of Carpenters and Allied Trades  
 Community Centre 55  
 Community Information Fairview  
 Community Legal Education Ontario (CLEO)  
 Community Living  
 Community Outreach  
 Context Development Inc.  
 Corbrook  
 COR- Cashruth Council of Canada  
 COSTI Immigrant Services  
 Council Fire  
 Council of Educators of Toronto  
 Credit Canada  
 Credit Valley Hospital  
 Culture Link  
 Davenport Perth Neighbourhood and Community  
 Health Centre  
 Delta Resource Centre  
 Digital Marketing Academy of Canada (DMAC)  
 Disability Credit Canada Inc.  
 Dixie Outlet Mall  
 Dixon Hall  
 Dorset Community Hub  
 Downsview Community Legal Services  
 Duke Heights BIA  
 Durham College  
 East Metro Youth Services  
 East Mississauga Community Health Centre  
 East Scarborough Storefront  
 East Toronto Community Legal Services

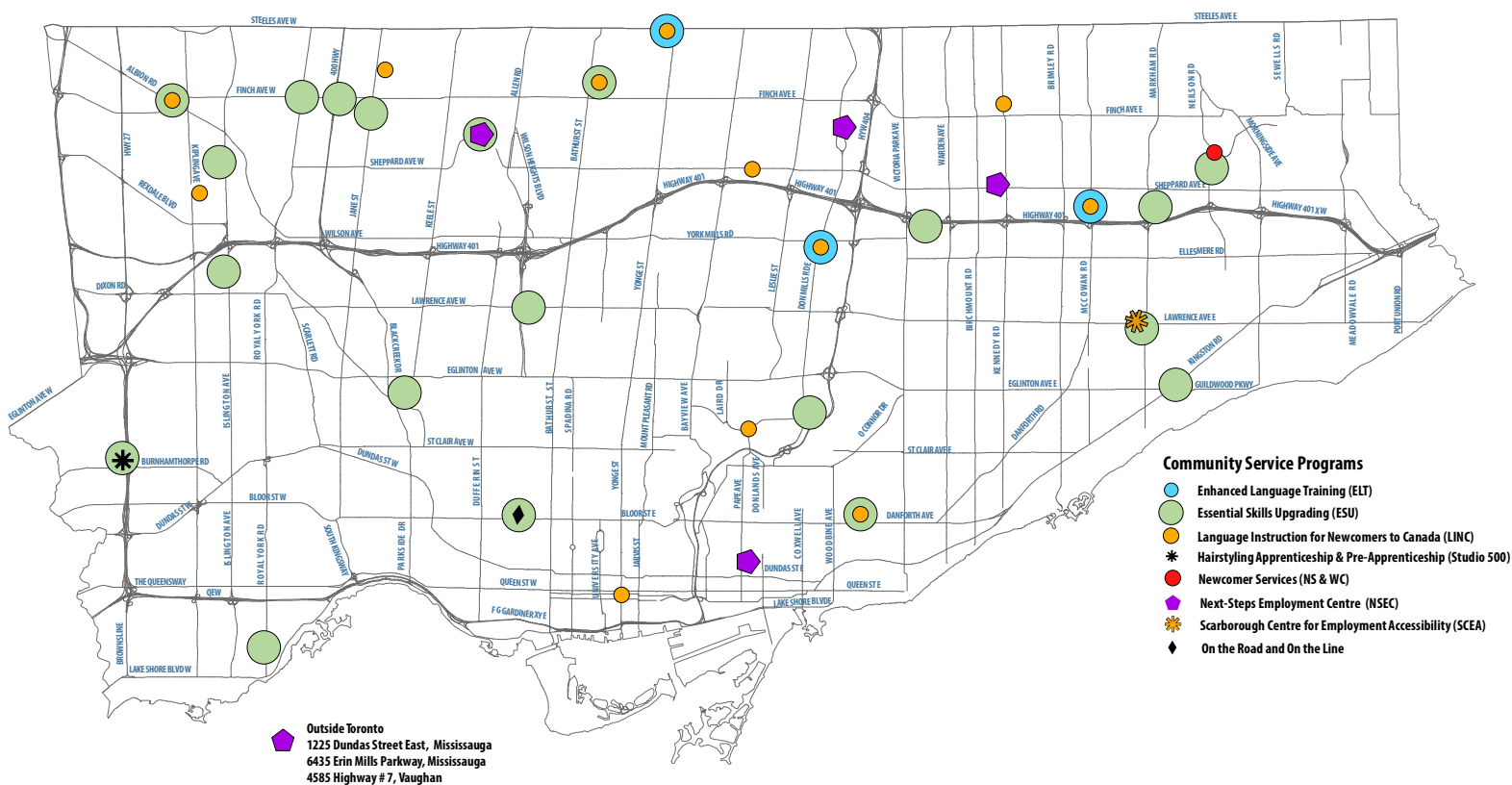


Eastview Neighbourhood Community Centre  
 East York East Toronto Family Resources  
 Eden Food for Change  
 Elizabeth Fry Toronto  
 Empowering Change Inc.  
 EmentalHealth.ca  
 Engineering Technicians and Technologists (OACETT)  
 Enterprise Toronto  
 Epilepsy Toronto Community Outreach  
 ESL Newcomer Reception Centre  
 Eve's Phoenix  
 Evolution Group Inc.  
 Family Inter Generation Link  
 Family Services of Peel  
 Fernie Youth Transition Services  
 Food and Beverage Ontario  
 Food Processing HR Council (FPHRC)  
 Food Share  
 Food Starter  
 For Youth Initiative  
 Fred Victor  
 Fresh Advancements  
 Frontier College  
 Frontline Community Services  
 Furniture Bank  
 GAF Roofing Academy  
 George Brown College  
 GMCC / JMCC  
 Go Green Youth Centre  
 Golden Mile Employment and Social Services  
 Grace Mt. Zion Apostolic Church  
 Grantful Foodbank and Soup Kitchen  
 Habitat for Humanity  
 Happen  
 Health Canada – Environmental Health Awareness  
 & the Office Environment  
 HIPPPY Program  
 HomesFirst  
 Hospitality Workers Training Centre  
 Human Resources Professionals Association  
 Humber Community Employment Services  
 Immigrant Access Fund Canada  
 Impact n Communities  
 India Rainbow Community Services  
 Interval House  
 ISNA- Halal Certification Agency  
 J4 Food Consulting Services Inc.  
 Jane Alliance Neighbourhood Services  
 Jane Finch Community & Family Centre  
 Jane Street Hub  
 Jenfab Metal Fabrication  
 Jewlr  
 Job Skills – Employment and Business Programs  
 Jobstart  
 John Howard Society  
 Johnvince Foods  
 JRS College  
 JVS Toronto  
 Kingdom Covenant International  
 Korean Community Centre  
 Labour Education Centre  
 Learning Disabilities Association

LEF  
 Legal Aid Ontario  
 Let's Get Together  
 Liberty Tax Service  
 LIP – Local Immigration Partnership Network  
 LIUNA Local 183  
 LOFT Kitchen  
 Madison Community Services  
 March of Dimes Canada  
 Mattamy  
 Matthew House  
 Mennonite New Life Centre  
 Metis Nation of Ontario  
 MIAG Centre for Diverse Women & Families  
 Michel's Bespoke  
 Ministry of Community Safety & Correctional Services  
 Ministry of Labour, Immigration, Training & Skills  
 Development  
 Miracle Arena For All Nations Career Resource Centre  
 Mississauga Board of Trade (MBOT)  
 Mississauga Business Enterprise Centre  
 Mississauga Seventh Day Adventist Church  
 Mississauga Training Centre  
 Miziwe Biik  
 Montage Support Services  
 Mood Disorders of Canada  
 Mothercraft  
 NPower  
 Native Canadian Centre of Toronto  
 Native Child and Family Services  
 Native Women's Resource Centre  
 Native Youth Resource Centre  
 Nella Cutlery  
 New Circles, Neighbourhood Link  
 New Hope Leslieville Shelter  
 Newcomer Centre of Peel  
 Newcomer Organization Network (NCON)  
 North York Community House  
 North York East Employment and Social Services  
 North York Women Centre  
 NSF-GFTC  
 Oakburn Community Centre  
 Oakville Stone  
 Oasis Addiction Recovery Society  
 Oasis Dufferin Community Centre  
 Ontario Association of Certified Engineering  
 Technicians and Technologists  
 Ontario Association of the Deaf  
 Ontario Disability Support Program (ODSP)  
 Ontario Energy Board – Ontario Energy Board  
 Cost Savings Programs  
 Ontario Federation of Indian Friendship Centre  
 Ontario Masonry Training Centre – Bricklaying Program  
 Ontario Metis Community Councils  
 Ontario Restaurant Hotel & Motel Association (ORHMA)  
 Ontario Youth Apprenticeship Program (OYAP)  
 Oolagen  
 Operation Springboard  
 Our Place Peel  
 Oxford College  
 PACT  
 Parkdale Community Information Centre  
 Parkdale Intercultural Association

Peel Adult Learning Centre  
 Peel Career Assessment Services  
 Peel Children's Aid Society  
 Peel District School Board  
 Peel Halton Workforce Development Group  
 Peel Multicultural Council  
 Peel Region Social Services  
 Peel-Halton-Dufferin Adult Learning Network  
 Pheasant Run Golf Club  
 PLASP  
 Polycultural Immigrant Community Services  
 Professional Engineers Association (PEO)  
 PTP Adult Learning and Employment Programs  
 Queensway Optometric  
 Ralph Thornton Community Centre  
 Redwood Shelter  
 Red Door  
 Regent Park Community Health Centre  
 Region of Peel  
 Renewed Computer Technology  
 Rexdale Women's Centre  
 Rhema Christian Ministries  
 Rise Asset Development – Assistance for  
     Business Development  
 Riverdale Immigrant Women's Centre  
 Riverside Fresh Foods  
 Safecross First Aid Inc.  
 Saint Vincent de Paul St. Dominic's Roman Catholic Church  
 Scarborough Bluffs United Church  
 Scarborough Centre for Healthy Communities  
 Scarborough Museum  
 Scarborough Women Centre  
 SEAS Centre  
 Seaton House  
 Second Harvest  
 Seneca College  
 Service Canada  
 Sheridan College  
 Sick Kids- Centre for Community Mental Health  
 Skills For Change  
 Social Research and Demonstration Corp. (SRDC)  
 Somali Community Centre  
 South Asian Diabetes Prevention Program  
 South Asian Women's Centre  
 South Riverdale Community Health Centre  
 St Stephens Community House  
 St. Gabriel Adult Learning Centre  
 St. Vincent de Paul Society  
 Stanford College  
 Stratford Chef School  
 TAIBU  
 Terry Fox House  
 The 519  
 The Canadian Council on Rehabilitation and Work  
 The Career Foundation  
 The Centre for Skills Development & Training  
 The Coalition for Persons with Disabilities  
 The Deacon's Cupboard, St. Peter's Church Erindale  
 The Four Village Community Health Centre  
 The Learning Place  
 The Neighbourhood Organization (TNO)  
 The Salvation Army  
 The Scarborough Storefront  
 The Spot Youth – Yorkgate Mall @ Jane-Finch  
 The STOP  
 The Street Initiative  
 The Toronto Region Board of Trade (TRBOT)  
 The Toronto Society of Architects  
 Thornhill Employment Hub  
 Times Change for Women  
 TNG  
 Toronto Catholic District School Board  
 Toronto East Quadrant LIP  
 Toronto Economic Board  
 Toronto Employment and Social Services (TESS)  
 Toronto Fire Services  
 Toronto Indigenous Business Association  
 Toronto Metropolitan University, Welcome Centre  
 Toronto Mandarin Schools  
 Toronto Police Services- 12 Division  
 Toronto Public Health  
 Toronto Public Library  
 Toronto West LIP – Education Resources Action Group  
 Toronto Workforce Innovation Group  
 TriOS College  
 Tropicana Services  
 Turning Point Youth Services  
 Unison  
 Unite Here Local 75  
 United Steel Workers – Peel Halton Job Action Centre  
 United Way of Peel  
 Up With Women  
 Variety Village  
 Vaughan Chamber of Commerce  
 Vaughan Business and enterprise Centre  
 Vaughan Food Bank  
 Vaughan Public Library  
 Verma Pet Professional Corporation  
 Victorian Order of Nurses (VON)  
 Vita Centre  
 Volunteer Toronto  
 VPI Working Solutions  
 William Osler Health Centre  
 Warden Woods Community Centre  
 Wardrobe Workshop Inc.  
 West Neighbourhood House  
 West Scarborough Neighbourhood Community Centre  
 West Toronto Probation  
 Women's Health in Women's Hands  
 WoodGreen Community Services  
 Wood Manufacturing Council  
 Workers Action Centre  
 Workers Health and Safety Legal Clinic  
 Working Skills Centre  
 Working Women Community Centre  
 World Class – Tenants Rights  
 World Education Services (WES)  
 Work Safety Training Inc.  
 YMCA  
 YWCA  
 York Region District School Board  
 York Town Family Services  
 York University  
 Youth Employment Services (YES)  
 Youth the Future  
 Youth without Shelters

# Map and Funders



## Funders and Supporters



Immigration, Refugees  
and Citizenship Canada

Immigration, Réfugiés  
et Citoyenneté Canada





**[tdsb.on.ca/communityservices](https://tdsb.on.ca/communityservices)**