


TDSB Parent Login

Presenter:
Peter Singh
@Singhpeter 

Oct. 22, 2019



Current Environment for Parent Online Services

- TDSB parents currently have limited access to online services and resources from TDSB
- There is currently no process in place for parents to register accounts to login to TDSB and no central place to access services
- Parents can access some resources on the TDSB public site and have login access to a few applications, such as School Cash Online, PARS, eReg, etc.
- The lack of online services has limited parent engagement at TDSB

Strategy to Improve Parent Online Services

- A strategy has been developed to help improve parent access to online services and increase parent engagement
- The strategy includes the following key areas of focus:
 - **Parent Login** - Development of a process for parents to register accounts with TDSB and login to access authenticated services
 - **Parent Landing Page** – Development of a parent landing page to provide centralized access to online services
 - **More Online Services** – Development of new online services for parents, including access to Excursion forms and Brightspace



Excursions



brightspace



SchoolCashOnline



Year
Beginning
Forms



School
Year
Calendar



Questions
and
Concerns

PIAC
Toronto
District
School
Board
Parent Involvement Advisory Committee

Mental Health
and
Well-Being



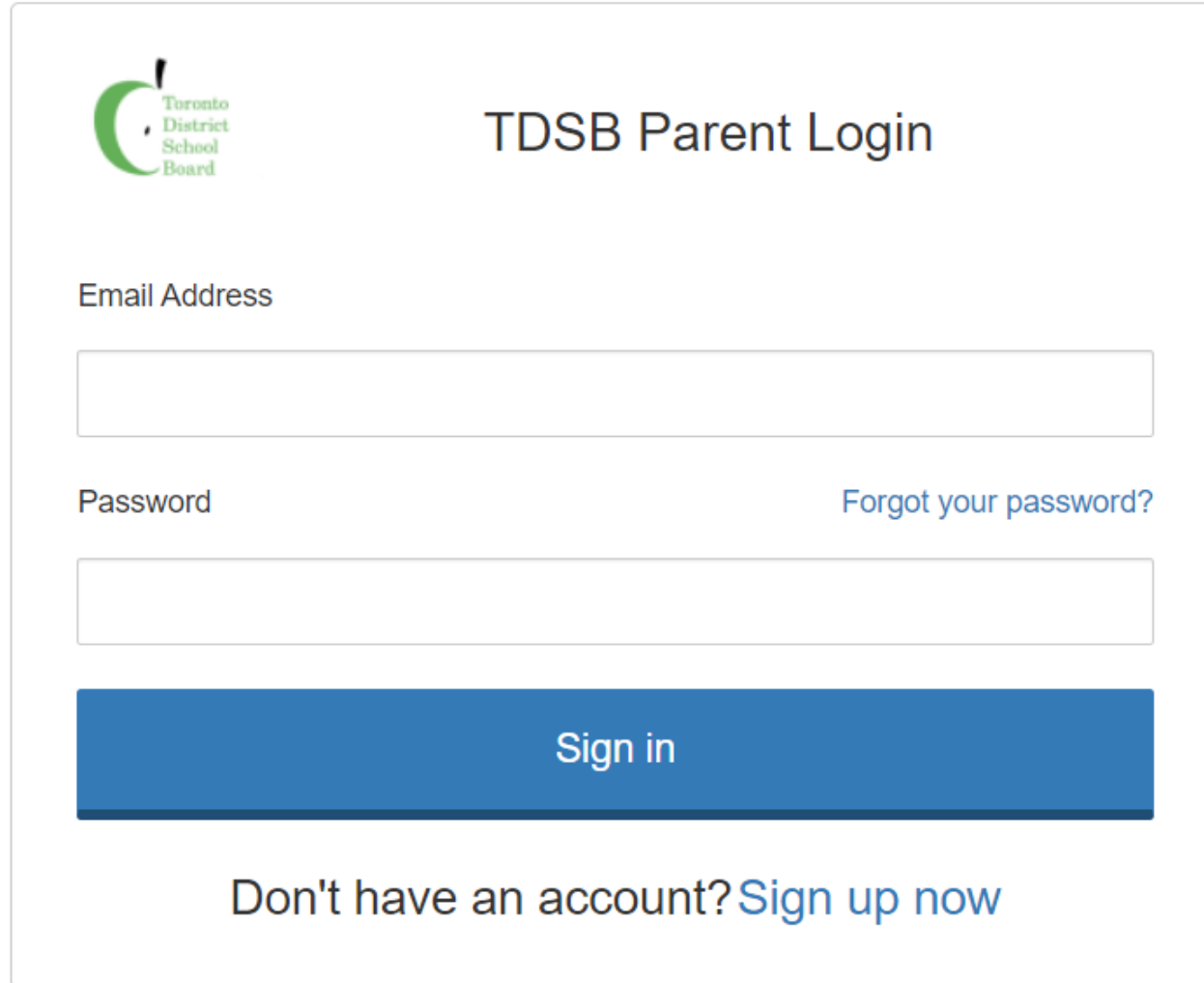
Other Resources

- Connecting with Us
- Elementary and Secondary Curriculum
- Find Your School
- Get Involved
- Homework Tips Elementary
- Homework Tips Secondary
- New to Canada
- Safety
- Special Education
- Student Supports
- Transportation and Road Safety


[Excursions](#) [Brightspace](#) [SchoolCashOnline](#) [Year Beginning Forms](#) [Other Resources](#)
[School Year Calendar](#) [Questions and Concerns](#) [PIAC](#) [Mental Health and Well-Being](#)

© 2019 Toronto District School Board | [Terms of Use](#) | [Privacy](#) | [CASL](#)

Parent Login Screen



The image shows a login form for the Toronto District School Board (TDSB) Parent Login. It features the TDSB logo in the top left corner, which consists of a green stylized 'C' shape with a black exclamation point inside, followed by the text 'Toronto District School Board'. The main heading is 'TDSB Parent Login'. Below the heading are two input fields: 'Email Address' and 'Password'. To the right of the 'Password' field is a link that says 'Forgot your password?'. Below the input fields is a large blue button with the text 'Sign in'. At the bottom of the form is a link that says 'Don't have an account? Sign up now'.

 Toronto District School Board

TDSB Parent Login


Email Address

Password [Forgot your password?](#)

[Sign in](#)

[Don't have an account? Sign up now](#)

Parent Registration Page



TDSB Parent Login Create a New Account

Please enter your email address that is on file at your child's school *

Create Password *

Confirm New Password *

Student Number *

Please enter the TDSB 9 Digit Student Number for one of your children

Postal Code *

I am agreeing to the [terms of use](#) *



Welcome to the TDSB Parent Site!



Excursions



brightspace



SchoolCashOnline



Year
Beginning
Forms



School
Year
Calendar



Questions
and
Concerns



PIAC
Toronto
District
School
Board
Parent Involvement Advisory Committee

Mental Health
and
Well-Being



Other Resources

- [Connecting with Us](#)
- [Elementary and Secondary Curriculum](#)
- [Find Your School](#)
- [Get Involved](#)
- [Homework Tips Elementary](#)
- [Homework Tips Secondary](#)
- [New to Canada](#)
- [Safety](#)
- [Special Education](#)
- [Student Supports](#)
- [Transportation and Road Safety](#)

[Excursions](#) [Brightspace](#) [SchoolCashOnline](#) [Year Beginning Forms](#) [Other Resources](#)
[School Year Calendar](#) [Questions and Concerns](#) [PIAC](#) [Mental Health and Well-Being](#)

© 2019 Toronto District School Board | [Terms of Use](#) | [Privacy](#) | [CASL](#)

TDSB Parent Login – Excursion Mgmt Application for Parents



TDSB Excursion Management Application

[Home](#) [Medical Info](#) [Excursion](#) [Help](#) [Logout](#)



Current Excursion Tasks Requiring Your Attention

[Peter Brown](#) [Kyle Lohnes](#) [Petar Krsulj](#)

Excursions

Bark Lake Leadership and Conference Centre

Sep 17, 2019 12:00 AM - Sep 27, 2019 12:00 AM

Please complete by: Sep 27, 2019

[Awaiting Approval](#)

Medical Info

You are required to review and complete the medical information form for Peter

[Please Review](#)

Quick links

[Excursion Policy](#)

[FAQ](#)

[QRC](#)

[Video Tutorials](#)

[Privacy Policy](#)

© 2019 Toronto District School Board

Parent Login Timelines

- **Phase 1 (Fall, 2019)**
 - Pilot
 - Parent Registration and Login for 13 EMA Pilot Schools
 - Access to EMA and Brightspace
- **Phase 2 (Spring 2020)**
 - Full Board Rollout
 - Parent Registration and Login
 - EMA and Brightspace
 - Access to Parent Landing Page
- **Phase 3 (TBD)**
 - Access to additional online services (e.g. PARS, eReg, School Cash Online, etc.)

Plan for Parent Engagement

- **Pilot (Fall 2019)**
 - Parents in the pilot schools will be able to register accounts and login to EMA and Brightspace
 - Parents will be provided with an online survey form to ask their feedback on the functionality and usability of the solution
 - The project team will review the feedback and identify items that need to be addressed
 - The EMA steering committee will help prioritize items

Pilot Schools Engaged in Parent Login / EMA

- A Y Jackson Secondary School
- Bloor Collegiate
- C W Jefferys CI
- Etobicoke Collegiate
- Etobicoke School of the Arts
- Humberwood Downs JMS
- John English JMS
- Northview Heights Secondary school
- Norway PS
- SATEC @ W A Porter CI
- Seneca Hill PS
- Ursula Franklin Academy
- York Memorial CI

Parent Survey Questions

- 5 Main Questions focused on usability and functionality of the Parent Login process – for example:
 - **Parent Login**
 - How easy was it to register a TDSB login account?
 - How easy was it to login to your TDSB account?
 - Did you find the online help resources useful?
 - **EMA**
 - How easy was it to complete EMA excursion forms?
 - Did you find the online help resources useful?
- 1 General Comments field at the end of the survey

Support Plan

- **Online Resources**
 - Parents will be provided with a number of online support materials, including:
 - Training Videos
 - Frequently Asked Questions (FAQs)
 - Quick Reference Cards (QRCs)
- **School Support**
 - For issues that cannot be resolved through online material, parents will contact their child's school
 - School Principals will be provided with training and support material to assist parents
- **Central Support**
 - If schools are unable to resolve parent issues, standard support processes will be in place (e.g. tickets with the CSD)

Questions/Comments/Feedback?