# TDSB Parent Login

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Toronto District School Board

## Current Environment for Parent Online Services

- TDSB parents currently have limited access to online services and resources from TDSB

- There is currently no process in place for parents to register accounts to login to TDSB and no central place to access services

- Parents can access some resources on the TDSB public site and have login access to a few applications, such as School Cash Online, PARS, eReg, etc.

- The lack of online services has limited parent engagement at TDSB

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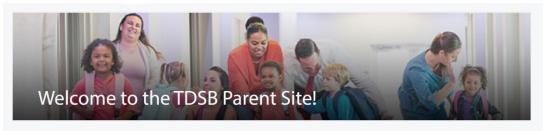## Strategy to Improve Parent Online Services

- A strategy has been developed to help improve parent access to online services and increase parent engagement

- The strategy includes the following key areas of focus:

  - **Parent Login** - Development of a process for parents to register accounts with TDSB and login to access authenticated services

  - **Parent Landing Page** – Development of a parent landing page to provide centralized access to online services

  - **More Online Services** – Development of new online services for parents, including access to Excursion forms and Brightspace

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# TDSB Parent Login – Parent Landing Page Before Login

## Parent Login Screen

## Parent Registration Page

# TDSB Parent Login – Landing Page After Login

TDSB Excursion Management Application

⊘ Home    ⋃ Medical Info    🚌 Excursion    ? Help    ⏻ Logout



## Current Excursion Tasks Requiring Your Attention

Peter Brown    Kyle Lohnes    Petar Krsulj

### Excursions

**Bark Lake Leadership and Conference Centre**
Sep 17, 2019 12:00 AM - Sep 27, 2019 12:00 AM
Please complete by: Sep 27, 2019

**Awaiting Approval**

### Medical Info

You are required to review and complete the medical information form for Peter

**Please Review**

### Quick links

Excursion Policy
FAQ
QRC
Video Tutorials
Privacy Policy

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## Parent Login Timelines

- **Phase 1 (Fall, 2019)**

  - Pilot
    - Parent Registration and Login for 13 EMA Pilot Schools
    - Access to EMA and Brightspace

- **Phase 2 (Spring 2020)**

  - Full Board Rollout
    - Parent Registration and Login
    - EMA and Brightspace
    - Access to Parent Landing Page

- **Phase 3 (TBD)**

  - Access to additional online services (e.g. PARS, eReg, School Cash Online, etc.)

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## Plan for Parent Engagement

- **Pilot (Fall 2019)**

  - Parents in the pilot schools will be able to register accounts and login to EMA and Brightspace

  - Parents will be provided with an online survey form to ask their feedback on the functionality and usability of the solution

  - The project team will review the feedback and identify items that need to be addressed

  - The EMA steering committee will help prioritize items

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## Pilot Schools Engaged in Parent Login / EMA

- A Y Jackson Secondary School
- Bloor Collegiate
- C W Jefferys CI
- Etobicoke Collegiate
- Etobicoke School of the Arts
- Humberwood Downs JMS
- John English JMS
- Northview Heights Secondary school
- Norway PS
- SATEC @ W A Porter CI
- Seneca Hill PS
- Ursula Franklin Academy
- York Memorial CI

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## Parent Survey Questions

- 5 Main Questions focused on usability and functionality of the Parent Login process – for example:

  - **Parent Login**
    - How easy was it to register a TDSB login account?
    - How easy was it to login to your TDSB account?
    - Did you find the online help resources useful?

  - **EMA**
    - How easy was it to complete EMA excursion forms?
    - Did you find the online help resources useful?

- 1 General Comments field at the end of the survey

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## Support Plan

- **Online Resources**
  - Parents will be provided with a number of online support materials, including:

    - Training Videos
    - Frequently Asked Questions (FAQs)
    - Quick Reference Cards (QRCs)

- **School Support**
  - For issues that cannot be resolved through online material, parents will contact their child's school

  - School Principals will be provided with training and support material to assist parents

- **Central Support**
  - If schools are unable to resolve parent issues, standard support processes will be in place (e.g. tickets with the CSD)

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# Questions/Comments/Feedback?

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