



Table Of Contents

About Us	2
Vords from Leadership	3
Our Impact	L
anguage Instruction for Newcomers to Canada (LINC)	5
Enhanced Language Training (ELT)	6
Essential Skills Upgrading (ESU)	7
Studio 500 Hairstylist Program	8
)n the Road	9
On the Line	10
Scarborough Centre for Employment Accessibility (SCEA)	1
Next-Steps Employment Centres	12
Newcomer Services	13
Velcoming Communities	14
Employer Connections	16
Community Partners	2
- unders/Map	24

About Us



mission

Community Services' mission is to develop and deliver services that support a diverse clientele to achieve their settlement, employment, language and skills development goals.

Community Services strives to create a community where all members are supported in their pursuit of success and better opportunities for themselves and for their loved ones, no matter their starting point.

Our Guiding Principles are Service Excellence - enhancing responsiveness and providing high-quality services through service excellence to support our clients and learners to achieve their goals; **Collaboration** – working together as a team and developing partnerships both internally and externally to respond to shared challenges and goals; and **Innovation** – fostering a culture of innovation and creative thinking in order to deliver high quality services and strengthen staff.

In the following pages you will learn more about the foundations of our community: LINC - Language Instruction for Newcomers to Canada; Enhanced Language Training; Essential Skills Upgrading; Studio 500 Hairstylist Program; On the Road Construction Training; On the Line Culinary Training; Next-Steps Employment Centres; Scarborough Centre for Employment Accessibility (SCEA); Newcomer Services; Welcoming Communities.

We strongly believe that we can do more together than alone and our approach to service delivery as a partnership between our staff, learners, and clients is key to our success.



Respect-Listening and treating each other with respect; recognizing everyone's unique and essential contributions.

Diversity and inclusiveness- Valuing diverse perspectives and experiences and celebrating uniqueness of all voices; ensuring a welcoming environment for all.

Openness and transparency- Fostering an atmosphere of trust by being honest and transparent in our communication.

Integrity- Leading by example and taking responsibility for our actions.



Words from Leadership



Garry Green Senior Manager, Business, Community and Student **Transportation Services**



Sevgul Topkara-Sarsu Manager, **Community Services**

We are both humbled and honored to be part of TDSB's Community Services, which dates back to 1982 when the Literacy and Basic Skills program first started. After many decades with fluctuations in volumes and services and name changes, one thing has always remained the same: the pride we feel when we hear about the success stories of our clients and learners or read thank you messages or testimonials.

"I got the maximum: confidence, courage, improved communication skills"

"During the program, I found out that the reason why newcomers, including me, lose their selfconfidence is not lack of work experience, it is indeed the lack of knowledge about the ways we need to present our knowledge and experience and communicate with our potential employer. This is what I took from the ELT program which had, have, and will have a great impact on my career. This is the place you can find your way and recover your self-confidence."

Then we heard about the story of Yasmin, an ESU learner, who felt her skills were not strong enough to pursue a diploma in college. She didn't believe in herself but, with encouragement and support from her instructor and a lot of hard work, Yasmin was accepted to a free ECE program at Centennial College for Black students.

This is what we are celebrating -- not only that 14,305 unique individuals or **50,873** service users have improved their English language skills, their literacy, numeracy and digital skills; or learned new skills including construction, hairstyling and culinary; or found employment; or built community connections in 2022-23. Through our services, we've helped build something that goes beyond the numbers; something that will have a lasting impact on all clients and learners to realize their full potential in the next ten, 20 or 30 years: Confidence, Courage and Effective Communication Skills!

As always, our successful results would not be possible without the exemplary work of our staff, partners, and funders. We are grateful for their sense of commitment, collaborative work, and dedication to support the most vulnerable in our communities.

We look forward to working with all of you throughout the coming year as we continue our work to create strong communities. Thank you for taking the time to read our report.

Garry Green Senior Manager, Business, Community and Student Transportation Services

Sevgul Topkara-Sarsu Manager, Community Services

2 Annual Report 2022/23

Our Impact



14305 (in)

unique clients/ learners

27104 workshop/job fair participant

50873 to

service users and visits



Language Instruction for Newcomers to Canada (LINC)

As the largest and one of the oldest Language Instruction for Newcomers to Canada (LINC) programs in Canada, TDSB's LINC offers free English classes and settlement services at 12 locations that assist newcomers in attaining the English language proficiency needed to fully participate and succeed in their new Canadian home, community and economy.

Part-time and full-time classes are available year-round, and some sites also offer evening classes. All locations provide free Care for Newcomer Children (CNC) - for ages 19 months to 6 years - which enables parents to attend classes without having to find costly childcare.

"I have very good teachers and program officer, Penny. Every time Penny helps, she solves my problems! She's very kind. And my teachers too, like Tamila. Now I continue studying in LINC. I am so appreciative of LINC, and I am always excited to talk about my experiences."

Melania is a learner from Ukraine. Before moving to Canada in March 2022, she was an elementary school teacher who later worked in a private dental clinic as an administrator for six years. A little over a month later after her arrival, Melania was referred to LINC in Centrepoint Mall after completing her language assessment at YMCA.

She has been attending the LINC program at Centerpoint since May 2022. Melania started at CLB 4 in a full-time day program and worked diligently to progress to CLB 5.

In April 2023, Melania began the Business Office Skills program, a 12-week full-time training program, offered by New Circles in partnership with Centennial College. After finishing the training, she then completed 100 hours of work placement at Agincourt Community Services Association.

Today, Melania enthusiastically continues her English studies at Centerpoint in the CLB 6/7 evening program while seeking an administrative job.







4854learners



CNC users

Enhanced Language Training (ELT)

The Enhanced Language Training (ELT) program helps newcomers bridge their international training, education, and experience with employment opportunities in Canada. This 14-week program includes an 8-week in-class training portion followed by an opportunity to gain a 6-week work placement. Classes are taught by industry professionals and offer the opportunity to network and improve employability skills. The program focuses on the following sectors: Accounting, Customer Service & Administration, Engineering, Financial Services, Health & Wellness, IT, and Sales & Marketing.

"As a newcomer to Canada in August 2022, I was overwhelmed by the new environment and culture of Canada and was wondering most of the time what the work culture be like in this beautiful and diverse nation. It took me a few months to navigate jobs online with my version of my resume. I was disappointed and wondered about not getting any interviews despite being qualified. I learned about the ELT program through a Facebook advertisement in January 2023 and a detailed information brochure about professional development for newcomers to Canada. This program truly guided me with the work culture of Canada, professional networking techniques, and the exact way to prepare a resume which truly was a simple yet phenomenal experience that to date is fetching me many interview calls.

The ELT program, in my experience, stands out as a beacon of support and empowerment for internationally trained professionals. Its holistic approach not only equips with the necessary skills but also fosters a supportive community that understands and addresses the unique challenges faced by newcomers to the workforce.

My time in the ELT classroom was enriching. The interactive and collaborative learning environment, coupled with the guidance of skilled instructors, created a space where diverse perspectives were valued, and knowledge exchange was encouraged. Working with the Job Developer was a pivotal aspect of my ELT journey. Their insights, guidance, and personalized support were instrumental in navigating the intricacies of the Canadian job market, ensuring a smoother transition into a new professional landscape.

ELT has been a bridge, connecting the aspirations of internationally trained professionals with the realities of the Canadian job market. The program's targeted resources, industry insights, and networking

opportunities played a crucial role in overcoming the challenges unique to my international background. The valuable lesson among many that I took away from the ELT program is the power of community and collaboration. The program provided me with skills and instilled a sense of belonging within a supportive network that continues to be a source of inspiration.

I am truly grateful to ELT for helping me with the volunteer job placement which after 2 months of volunteering is now a paid job at a reputable and wellrecognised organisation in Toronto."

- Prithy D.R.











Essential Skills Upgrading (ESU)

Essential Skills Upgrading (ESU) provides non-credit instruction in reading, writing, numeracy and digital technology to adults who speak English and who have goals of employment, further education (secondary or post-secondary), apprenticeship and/or greater personal independence. It is a goal-driven, outcomesbased, learner-centred program dedicated to helping our learners acquire the skills they need to transition towards their goals. With full-time, part-time and evening classes across the city, as well as a one-to-one tutoring program, flexible learning options in convenient locations are available to participants.

"I would choose [teacher] Kerry over and over and over and over again...and the entire team! I appreciate them all so much. Kerry is the model of patience, tolerance, kindness. Sometimes, we just need that support system.

Something else I learned from the program: Be consistent in what you're doing; know what you want and go for what you want."

- Aisha

Aisha experienced war at an early age, which shaped her aspirations. She's held a strong desire to take care of her country, and something inside her has pushed Aisha to go into the medical field.

She arrived in Canada and worked in the labour field, trying different jobs. Ultimately, Aisha decided to pursue further education. She enrolled into a high school program, but the entrance exam revealed that her reading and writing skills didn't meet the requirements.

Aisha was referred to ESU. She enrolled at Bickford Centre, where she met her teacher Kerry, then-program officer Grace, and the rest of the team. Aisha started in the Level 3 ESU classes and graduated from each level through the past three years.

She went on to the Academic Upgrading program at George Brown, where she continued her ESU classes before applying to the Nursing program. When the Covid pandemic hit, all applications were cancelled.

Aisha didn't want to lose momentum, so she signed up to complete her diploma at a City Adult Learning Centre (CALC) and graduated in June 2023. While at CALC, Aisha finally received her acceptance into the Nursing program at George Brown College.

She is in her second year of the nursing program, with only one more year to go!

Aisha credits not only the academic support she received at ESU, but the personal support from the staff as it helped her through a very traumatic time in her life.





2244learners

computer workshops

participants

Studio 500 Hairstylist Program

Studio 500 is the only official government recognized hairstyling apprenticeship training facility in the Greater Toronto Area. It helps aspiring hairstylists gain industry experience and skills needed to reach their full potential in the field. The training is offered by Red Seal certified instructors at fully equipped salon labs.

While the Hairstyling Pre-apprenticeship program provides opportunities for people who have no previous hair salon experience and who have not yet completed their secondary education, the Hairstyling Apprenticeship program prepares participants for the Hairstylist Certificate of Qualification exam. The program also supports apprentices to obtain their 240 hours of required on-the-job training in a salon.

"I had an amazing experience at Studio500. From the moment I walked through the doors, I felt welcomed and supported in my journey to become a hairstylist.

The instructors are not only highly skilled professionals but also incredibly passionate about teaching and helping students succeed. The curriculum at Studio 500 is comprehensive and up-to-date with the latest trends and techniques in the hair industry.

I was impressed by the hands-on training and the opportunity to work with real clients in the school, which gave me invaluable practical experience.

I wanted to take a moment to express my deepest appreciation for Alex's incredible guidance and support at Studio 500. Alex's caring nature and vast knowledge have not only shaped me as a student but also as a person. Her dedication to teaching and her genuine concern for each of the students have made a lasting impact on my life. I am truly grateful for all the lessons Alex taught me [and] for being more than just a teacher to me. [Alex] is a mentor, a role model, and a friend. Alex's passion for teaching and her unwavering belief in her students have inspired me to strive for greatness. Also, thanks to [program supervisor] Cynthia and [job developer] Darrah for supporting me during the course."

- Riya













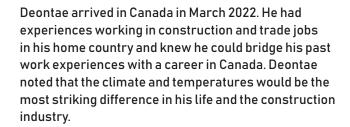
On the Road

As the newest addition to the programs offered by TDSB's Community Services, On the Road supports youth between the ages of 15 and 30 who are looking for job opportunities in the construction sector.

"They got me in a union. It's a big outcome. I'm comfortable working, a full-time worker. I've been working for one year and two months. I also learned about investment...you know, it's not just construction you learn; you talked to the other guys

On the Road can brighten your future in construction. Just keep up the good work. It's a good experience. Even for people who don't know how to hold a hammer-they'll learn a lot."

-Deontae



Hearing about the On the Road Construction program while he was at his local YMCA, Deontae decided to pursue the program. He completed the paid, full-time program in 2022, followed by a paid work placement.

Deontae credits On the Road for reintroducing him to basic construction skills and tools; teaching him to always wear his safety equipment (which is very different from his experience in his home country!); and the support he received from instructor Earl and Job Developer Susan.











On the Line

On the Line is a unique 11-week paid culinary program that offers skills building opportunities and employment readiness support to multi-barriered youth between the ages of 15 and 30. The overall goal of the program is to support youth to obtain work in food service.

"I found out about the program because my high school is in the same building. I knew I wasn't ready for university so when Sherine did a presentation at our school, I thought cooking was perfect because it's fast paced and that's what I like. This was the perfect program for me to do because it combines school and work together."

- E.R. Lewis-Nappo

"I'm now Kitchen Manager at Saint John's Tavern, also have a catering company Eyes Eat First with my cousin; we're growing slowly but surely and I have two babies now

Choose a job you love and you will never have to work again for the rest of your life."

- T. Musara











Scarborough Centre for Employment Accessibility (SCEA)

The Scarborough Centre for Employment Accessibility (SCEA) is a fully accessible, drop-in employment resource centre assisting job ready individuals to prepare for employment or self-employment. SCEA is open to all job seekers, including people with a disability. It provides access to computers, internet, phones, fax and photocopier, job board, a variety of specialized employment-related information, job search workshops and self-help resources, MS Office tutorials, job fairs, special guest speakers and events

"[I attended] one of the information sessions arranged by the [Scarborough Centre for Employment Accessibility] some time ago.

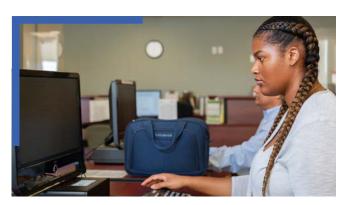
Prior to contacting your offices over a year ago, I spent many months trying to reach and get support from other similar programs. Suffice it to say that it was an extremely frustrating and disheartening experience which yielded little or no results.

I came across the program and first contacted the office last year.... Since then I have found Ivan to be consistently efficient, professional and polite. He always answers or returns calls promptly and provides sterling support at all times. He is an excellent example of how to provide impeccable customer care.

Not too long ago I attended a class on Zoom meetings conducted by my namesake Jasmin...she was an excellent teacher. Many of the tools I had struggled with for a while became very clear with her explanations. She delivered the class in an easy comfortable and pleasant style and encouraged good bonding amongst the participants. I am all the better for it.

I want to commend [the Centre] on the innovative partnerships that you continue to develop in order to provide excellent opportunities for upgrading of skills and for employment."

- Jasmin











2041
workshop
participants

Next-Steps Employment Centres

Next-Steps Employment Centres offer a range of FREE services, resources and supports to respond to the career and employment needs of job seekers and employers looking to hire in Toronto, Mississauga and Vaughan.

Colin immigrated from Jamaica in 1995 with a high school education and began working in landscaping, then the food service sector. He worked long hours in stressful, high pressure, fast paced kitchen environments for 15 years, which eventually took a toll on his health. He began having seizures then a fall, injuring his back and requiring him to stop working to manage his seizures with medication. Sick and unable to work, he began suffering crippling anxiety; his income fell, and he required social assistance to keep afloat, occasionally relying on food banks.

It also became evident at this time his literacy was below where it needed to be, so Colin enrolled in the Essential Skills Upgrading classes, which not only improved his academic skills but also his confidence.

He then registered with Next-Steps Employment Centre-Downsview to explore his options for a return to the workforce after a nine-year absence. His Employment Advisor recognized that he would need a great deal of support with his job search due to the long gap in his work history and his illness, so he was connected with a Job Developer (JD) who assisted with a targeted job search. The JD sourced an employer, Ruby International Textiles Inc., who was looking to hire and train someone from the ground up for the company in the high-end wholesale textile industry. The JD advocated for Colin and arranged for him to meet with the Employer and learn more about the opportunity.

The JD was able to work closely with Ruby International Textiles to understand the multiple barriers to employment that Colin faced, including issues of culture, race, literacy, socio-economic status, and health matters. They were eager to provide an opportunity to Colin and embarked on a months-long journey, including a financial incentive to train, support, and mentor Colin in his new job as a Textile Facilitator.

Colin has been on the job for a month, and the Employer is pleased with the placement. More importantly, the job has given Colin renewed optimism for the future.

Earning an income has enabled Colin to raise his standard of living significantly, allowing him the opportunity to become self-sufficient over time.







Newcomer Services

Located in Malvern (Scarborough), Newcomer Services supports newcomers to meet their settlement needs such as: Learning about the process of getting foreign credentials recognized; Finding housing; Learning about the health care system; Registering children in schools; Obtaining official documents and government services; Accessing training/employment opportunities. Free Care for Newcomer Children (CNC) services are provided on-site while parents attend workshops or access other services at the site.

Umesh has lived and worked abroad a few times before applying for a Permanent Residence in Canada in 2019. He finished his Master's in the United States and had worked in industrial engineering, among other positions. Meanwhile, his wife, who holds a Master's in Business Administration, stayed in India. In 2023, they came to Canada together to embark on a new chapter!

Umesh was referred to Newcomer Services by an agent from the immigration office at the airport when they landed. A friend seconded this, sharing that the Newcomer Services in Malvern helped them find a job.

In search of employment and information for his wife who is new to Canada's job market and financial systems, Umesh decided to follow their advice.

He was looking for job market information; what he found was even more valuable resources than he what he initially sought.

"I did get the right kind of information—even information I didn't know to ask for, like English classes for my wife! They hooked me up with an employment advisor too.

[T]his is something regardless of religion, race, experience—you have to visit in person and find out more about what they can offer you. Newcomers are in different levels: some are experienced, some are naïve. [Newcomer Services] helps all kinds of people. They can help with all aspects of life, housing, or employment.

Newcomers don't have enough knowledge. [Newcomer Services] can help them know what they can get out of the initial years and settle in Canada. [Newcomer Services] actually makes life easier Canada. It gets them to a better a position and makes settlement sooner and easier."

- Umesh





received employment supports











Welcoming Communities

As the TDSB's only structured mentorship program dedicated to helping newcomer students adapt successfully at the elementary, middle-school and high-schools levels, Welcoming Communities serves over 60 schools in the Board each year. The program helps newcomer students transition into life in Canada through attendance support, leadership skills development, homework help, post-secondary planning and career exploration, community volunteering as well as specialized programming such as their story writing program.

John is a grade four student at a local elementary school. Together with his mother and younger brother, he arrived from the Ukraine earlier this year. Unfortunately, they had to leave their father behind.

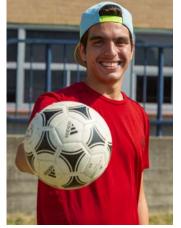
When John started to participate in our program, he was missing his country and his dad a lot. He was very shy and hesitated to communicate and interact with his classmates. Because of the language barrier he spent his breaks alone or playing with his brother.

During the group activities, we noticed John loved art and that he used it as a medium to express himself and even appeared comfortable speaking about art to his peers, despite the language gap. We provided more opportunities for John to work on art projects, and in so doing he began to develop a relationship with two boys that extended outside of our program time.

John and his new friends started to play together while on recess and lunch and were often seen practicing English together.











2987 group activities 2024 mentorship matches



Employer Connections

21st Century Bearings Inc. 32 Miles Build & Design

411.ca 880 Cities

4DM Inc. - Geospatial Information **Technology Company**

A La Carte Kitchen

A-1 Cash and Carry A2A Web Design

Abba Kyrillos & Mari Mina Ltd (aka: Tim Hortons)

ABC Dev Inc.

Access Cash General Partnership Account Dynamics Worldwide Inc.

Account Pro Systems Inc.

Accounting Plus Business Services Accuflo Plumbing Solutions Inc.

Action Auto Glass

Action Collections & Receivables Mgmt.

Addictive Mobility

Adecco

Adriatic Glass & Mirror Ltd.

Advanced Home Care Solutions Inc AYA Kitchen & Bath Ltd.

Adweko Canada Inc.

Aecon

Affinity Insurance

AGS Automotive Systems Inc.

AGTA

Ainsworth Air Kool Ltd.

Air Liquide Canada Inc.

Air Track Inc.

Ajeet Industries Inc.

Akendi Intentional Experiences

Akropolis Pastries

Albarrie Alert Driving

All Custom Gasket Allan Teachman

Alleyne Inc.

Almon Equipment Ltd.

Alpeza General Contracting Inc.

Alpha Textbook Inc.

Alpha's Discovery Club Inc.

Altius Architecture

AM Adatia Medicine Professional Corp.

Amazon Canada Inc Ankit Designs Inc. Anoosh Tech Inc.

Anova Fertility & Reproductive Health

Anson S. Taylor Jr. PS Apex Fund Service

Apollo

ApoSys Technologies Inc. Aguitaine Auto Centre Inc.

Aramark

Ltd.

ArcelorMittal Tailored Blanks Americas

Argon Electric Ltd.

Armstrong Fluid Technology Armstrong Manufacturing Inc. Ashlin BPG Marketing Inc. Asian Care Givers

AST Flooring Ltd. ATG Pharma Incorporated

Auriora Tech Development Aurora Food Pantry

Aurum

AVAJ Future Solutions

Avanti Hair Salon Aviation GSE Aviator Danforth Avondale Foodworks

Azans

A.Z Accounting and Tax Services

Baba Tel

Bahman Accounting Inc. Bakertilly WN LLP

Bamford Produce Company Ltd

Barrett and Welsh Inc. Bartell Morrison Inc. Battaglia Architect Inc.

Baycrest

BCM Partners LLP

Beacon Corporation Brokerage

Belmont House

Benson Management Corp Berg Chilling Systems

Bernard Betel Centre for Creative Living

Bespoke Painting Services Inc.

Best Buy Canada Best Western Hotel Beta Calco Inc. Beta College

BGIS Biddingo

Big Smoke Burgers BioConnect Inc.

BioPharma Services Inc.

Biotalent Canada

Blackwell Structural Engineering

Bloor West Dental

Blueprint Software Systems BMO Bank of Montreal

Bogdan Newman Caranci Inc.

Bond International Services Canada Boom Breakfast & Company

Boost Agents

Bow Wow Doggy Day Care

Branded Bites BresoTec Inc. Bright Pics Inc.

Brookfield Global Integrated Solutions

BTY Group **Buffalo Wild Wings** Build Max Ltd.

Burnco Manufacturing

Burrito Boyz

Byrne Engineering Inc. Cadmech Design Inc.

Canada Colors and Chemicals Ltd.

Canadian Coptic Centre

Canadian Down & Feather Company Ltd.

Canadian Educational Services **Canadian Foods Distribution** Canadian Maintenance Safety Ltd. Canadian Petroleum Processing

Equipment Inc. Canada Post Canadian Red Cross Canadian Tire **CAPREIT CARA Foods** Carib21

Carefirst Seniors and community

Services association Cargopedia Inc Carl Zeiss Canada Ltd.

Carlaw Tire and Auto Services Inc.

Carnata Consulting Inc.

Carson Dunlop & Associates Ltd. Casa Manila Restaurant

CB Squared **CCE Medical**

CDI Computer Dealers Inc.

Cedarbrook Lodge

Celplast Metallized Products Centre of English Studies (CES Toronto) Centric Health Channel Assist Inc. Chantler Packaging Charlie's Meats Chatime Bubble Tea

Chelsea 98 Investment Group

Chens Enterprises Chiva Auto Group Inc.

Christina Ke Wang, CGA

Cinq Foods Circle of Care

Christie Lites

Chef's Table

Cisco Systems Canada Co. City of Richmond Hill City of Toronto Cityview Dental

Clear Images Photography Clearbridge Mobile Inc. Click on Mac Solutions **Cloud Dynamics CLS Catering**

CM Inc.

Cobblestone Foods Inc.

Codefusion

Community Environment Alliance Compucage International Inc.

CompuStaff Corp.

Concentrix Technologies Services

(Canada) Limited Concreation Canada Inc. Conrad's Barber Shop

Coptic Orthodox Patriachate of

Alexandria

Corporate Finance Outsource

Corvin Cosmetica

Country Style Donuts **CQK Chartered Accountants** Crawford & Company Canada Inc.

Crayon Design Co Inc. **Creations Food Company** Creative Strategy Design **Credit Valley Conservation** CRH Canada Group Inc. Crown Metal Packaging Canada

CT Bakery

Cullitons Limousine Services Cusco Fabricators LLC **Custom Color Imaging Custm Track Services**

Crystal Claire Cosmetics

Cut Above

Daango Sweets

Dairy Queen

Dapasoft Inc.

Datawind Inc.

Delo Logic Inc.

DeSerres

Diaz Law Firm

DL Engineering

Donalda Golf Club

Double Tree By Hilton

Donna Dolphy

Dr. Poulos DDS

Dr. Pramiti Kohli

Dr. Steven Moss

Drive Products

Duarte Coaching

Dylan Bar

(CCCITM)

Dr. Tarig Saeed Clinic

D-Tech Consulting Inc.

Dufferin Communications Inc.

East End Garden Centre Ltd.

Ecmictics Biotechnology Inc.

Eaton Power Company

Ecom Food Industries

Earlcourt BBQ

Eddy Solutions

Dynexa Corp. / Canadian Career College

of Innovative Technology & Management

Dochia Interior Design

Deltro Electric Ltd.

DBK Salon

Dadras Architects Inc.

Dalton Pharma Services

Data Global Technologies

Datasoft Global Technologies Inc.

Deacon Kalata Orviss Financial

Deep Foundations Contractors Inc.

DHL Global Forwarding (Canada) Inc.

Deca Aviation Engineering

Define Metal Fabrication Inc.

Discount Car & Truck Rentals

Don Valley Health & Wellness

Dr. David Gardner Dentistry

Dr. S. Nikolakakis Optometry

Dr. Slome Professional Corp.

Dr. Stelios Nikolakakis Professional

Professional Corporation

Dr. Iram Zando Medicine

Delta Hotels and Resorts

CYY Accountants Corp. eFresh Meals Inc.

EJOT Construction Fastening Sys

Electro Accounting Eli Lilly

Elite Alliance Services Inc.

Elite Air Systems

Education Academy

Elte Café Elite Concierge

Emerald Legal Professional Corp.

Enghouse Systems **English Bay** ENN Canada Corp.

Entera Utility Contractors Entro Communications

Enville Event Design & Catering EPI Fire Protection & Security

eSCRIBE Software Ltd Esprida Corp.

Esquire-Presidential Garment Care

ESS Corp. Esso Canada **Everest**

Evergreen College Export Packers Co. Ltd. EZ Food Group Inc. Facility Plus

Fastrack Graphics

Fengfan Accounting Corp. FG Lister

Fiera Foods Company Financial Education Institution Ltd. First Friends Preschool & Daycare

FirstService Residential Flynn Canada Ltd. **FNF Canada**

Food Starter Forest View Industries Forum Athletic Products Inc.

Fotonz Inc Fox and Fiddle

Food for Tots

Franchise Management Inc. (FMI) Group

Frans Fred's Bread Fresh Restaurants

Freshii

Friends of the Greenbelt Foundation

Frontline Broadband Inc. Frontop Engineering Frontop Surveying Inc. Fruit of the Land Inc. Fuchsia Hospitality Inc.

Fynn's Temple Bar G.B Lancaster Consultants G.J. Business Group GardaWorld Gatestone & Co

Futurprenuer

GCP Consulting GFL Environmental Global Tax Services Golda's Kitchen Inc. Golden Dollar Discount Golden Ridge Reality Inc. Gowling WLG (Canada) LLP

Gprosys Corp. **Great Clips** Great Oak VFA Greenscaping **Greenwich Associates**

GryphTech

GT Global Telecom **GVEX** G.W. Anglin Giraffe Foods Goway Travels

Habib Canadian Bank Haddad Geotechnical Inc.

Hair in Motion Hammam Spa Handi Foods Ltd. Harbour Dental Centre

Havas Canada holdings Inc.

HB Accounting Heart 2 Heart CPR Services

Hello Sparks

Helmfried Business Solution Inc. (HFBS)

Heritage Skills Development Centre Herjavec Group Hero Response Inc.

Hexocom Alum-Pro Inc. Hino Motors Canada Hodgson Mill Canada Inc.

Holcim (US) Inc. & Aggregate Holcim Canada Inc.

Home Depot Homestarts Inc.

Hope Fertility & Reproductive Centre

Hotel Indigo Toronto Airport **Hubbert EME Engineering**

Hudson's Bay Hylan Group Hype Foods

I/O Vision

IBT College

IDA Noble Pharmacy

Ideal Jobs ILSCO of Canada Impact Kitchen Infinite Safe Influitive

Infor Enterprise Software Solutions Infotech Business Centre Inc.

Infuse Cafe Innovative Vision

Institute of Communication Agencies

Integra Tire and Auto Spa InterContinental Toronto Yorkville

Interlink Connectivity Inc. Interwork Technologies Inc.

Investors Group Financial Services Inc.

Iron Fitness Iroofing Isaac Operations

IT World Canada Inc. ITC Systems Inc. Ivan Hair

J+B Engineering Inc. J.T. Donald Consultants

Jazma Hair Inc. JC Salon

Jewell Radimisis Jorge J-SAS, Software and Services

Jumpfactor Inc.

Just For Kids Early Learning Centre

Kangaroo Design Group

Kaza K-Dental Inc.

Kenaidan Contracting Ltd.

Kerrès

KEY 2 Communications Inc.

KFC Canada

Kinch Legal Services Corp.

King Catering

Kingsmill Foods Company Ltd.

Kobay Enstel **KPMB Architects**

Kubik Inc.

Kuehne & Nagel Ltd. Kwik Kutz

La Carnita Queen St. E. Labrador Service Group Lala Skin Essentials Laurel School

LEDdirect Illuminated Savings

Leon's Furniture

Lea Consulting

Les Entreprises Proden Inc. Levitt Insurance Brokers Ltd.

Linda Modern Thai Lion Security Services Little London Barbershop

Live Organic LMG Drafting Loblaw Pharmacy

Lombardo Neilly + Associates Long Island Clothiers Inc.

Longo's

Lullaboo Nursery and Childcare Center

Lumacare Lumicision Inc. Lynch Fluid Controls Lynne Romero Solutions Inc.

M & M Plating Inc. M&R Automation Canada Maha's Restaurant

Manawa Manditours Int'l Maple Leaf Foods Maple Lodge Farms

Marcotta Mechanical Contractors Inc.

Markham Flooring Inc.

Markham Steeles Medical Clinic

Marycroft Tile Ltd. Matcor Automotive Inc. Matthew Scott Data Marketing

Maxxam Analytics Inc.

Maxxis International - Canada

McDonald's Canada

MCIS Multilingual Community McLeans Learning Academy

McOuat Partnership Mechways Inc.

MED e-care Healthcare MEDAbility Healthcare Centre

Medallion Corp. Meridian Artists

Metex Midas Inc.

Miiscan-Personas.com Corp. Milano Computer Systems

Mirian Law Firm

Mirion Technologies Ltd. MJK Construction Inc. M-K Process Equipment Ltd.

ML Catania Moes Limos Monardo's Services Morega Systems

Morgan Solar Morgans on the Danforth

Moriyama & Teshima Architects Mosaic Dental

Motoinsight Inc. Moveable Online MS Falcon Tooling Inc.

Moses Structures

Mucho Burrito Multimatic Museum Dental

Mystique Brand Communication

Myant Inc. Nandos

MTFX

Nations Fresh Foods Nebulae Wealth Nestle Canada Inc.

New Dawn Energy Solutions New Directions Aromatics Inc. New Era Tool and Die Ltd.

Nexera Wireless NGH Tours

Niico Millwork Group Ltd. Niosha Daneshvar Dental Nissan Downtown

NMC Dynaplas Noram NORR

North American Business Services for Northwater Capital Management Inc.

Novena Tec NovoPlas

Novotel Hotels & Resorts

NTN Canada Nu-Life Medical Inc.

OCAD University Ocean Mechanic Ogoamaka Law Firm **OMNI King Edwards Hotel**

Onares Salon OneCAD Solutions

Ontario International College Ontario Natural Food Company

Opay Inc.

Opulence Spa & Retreat

OPUS Advisory Services International Paintbox Catering & Bistro

PALS Staffing Panera Bread Canada Pantry Enterprises Inc.

Pak Lau & Associates

Paparatzy Gallery Paragon Security Paragon Systems Paramount Fine Foods Pardons & Waivers of Canada

Parkview Dental Parkway Forest Foodland Pather Plastics International **Pathway Communications**

PD International Peekaboo Childcare Peel Word Processing Inc.

Petalon

Petit Maison Montessori

Peto MacCallum Petra Soap Phases Salon

Philopateer Christian College

Phoenix Print Shop - a social enterprise

Physical Therapy Services Pinchin Ltd.

Pinsa Romana International Inc.

Pionova Studio Inc.

Pixiders Plexxus Polar Racking Inc.

Polycote Inc. PolyOne Canada Inc. PowerStream Inc.

Pranic Healing and Wellness Centre

Precision Works Inc. **Primal Movement**

Priority Heating and Air Conditioning

Ltd.

Pro Auto Glass Inc.

Professional Warehouse Demonstrators Progressive Sales Canada Electronics

Inc.

Pro-Line Automation Systems Ltd.

Pronto Café to Go **Prostate Cancer Canada**

Provincial Moving & Office Installations

PS Architect **PSAV**

Pur and SImple Puratos Canada PW Kleens

Pyramids Engineering

QA Consultants QMC Metering Solutions **Qzina Specialty Foods**

Radiant Global Logistics Rainbow Drug Mart

Rallys Sports Bar & Smokehouse

Randstad Engineering Randy Held Corp. Ray Daniel Salon & Spa RB&W Corp. of Canada Real Assets Advisors Inc. Real Food for Real Kids Redcage Solutions Inc. Redwood Beauty Group Inc. Reliance Home Comfort Resource Polymers Inc. Reversomatic Man. Inc.

Rimrock Sunset Grill Inc. Robert Health Institute **Rogers Communications**

RG Engineering Ltd.

Richmond Dental

Rogers TV

Royal Bank of Canada (RBC)

Royal Canadian Institute of International

Studies

Royal Canadian Mounted Police (RCMP) Royal LePage Realty Inc.

Ryding Regency Meat Packers

S&P Data

S3 Specialized Scaffold Services

Sales Dynamics Inc. Salon Rosso SAMCO - Machinery San Romanoway

Sataya Paul Canada SAVVII

Scarborough Hospital Foundation Schneider Electric Canada Inc. **Scholars Education Centre**

Scotiabank Secure Links

Sedun & Kanerva Architects Inc.

Senior Store SERVINET Inc. SGS Canada Inc. Shadlock Pharmacy Shasha Bread Co. Shoppers Drugmart Store 1555

Shuku Salon SICK Ltd.

Simply Smart Child Care Centre Inc. Sirati & Partners

Sky Solar Canada Ltd. Smart Door Inc.

18 Annual Report 2022/23

Smart Start Montessori School SmartIP

Smith and Long Limited

Sobey's

Sobey's Urban Fresh Social Know How Inc. Soha Beauty Salon & Spa Sole Mio Footwear, Inc.

Songbirds Montessori School Inc.

Source 4 Nations Inc.

Spark Internet Marketing Group

Spartan Solutions Inc. Spectrum Healthcare

Speedo Foods & Flavours Inc. Spirit of Math Schools Brampton Splashworks Kitchen & Bath

Sporometrics SPP Canada St. Louis Bar & Grill St. Michael's Hospital

St. Paul's L'Amoreaux Centre

Stalco Inc.

StandardBred Canada

Standirect Kitchen Appliances Corp.

Stantec Staples

Steenhof Building Services Group Stemmler's Meat & Cheese Inc.

StocPick

StokeStack BBQ Stone Tile Inc.

Streetsville Children's Centre Strickland Reading Clinics Inc. Suffah Academy of Learning Inc.

Sundale Foods International Inc. Sunnybrook Hospital Sunray Group of Hotels

Super Asia Food & Spices Ltd. SURGE ERP Consulting

Swiss Chalet Restaurants

Swissport

SwitchGrocery Canada- NBL Foods Corp.

Taheri Exchange

Tangerine Bank (Formerly ING)

Taotao Group Ltd. TD Bank

TDCNet Inc.

Tech Triune (formerly J11 IT Services)

TechDirect Techno Canada Techno Scientifi c Inc. Teeple Architects **Teknicor Corporation**

Teleperformance

Tender Treasure Montessori School Tenova Good Fellow

Tegtronix Testforce

Textile Museum of Canada

TGO Consulting

The Canadian Lung Association The Grand Hotel & Suites The Maid Home Services The Riverwood Conservancy The Sales Skills Learning The Storys Building

The UPS Store The Vinyl Company Inc.

Three Point Turn Inc. Tim Hortons

Times Kitchen & Bath Tok Transit, Viva Division Toolway Industries Ltd.

Toothworks Square One Dental Topnotch Employment Services Inc.

Toronto Arts Foundation Toronto Gold Bullion

Toronto Intergenerational Partnerships

Toronto Nobel Academy

Toronto Transit Commission (TTC) Toronto Western Hospital-Mount Sinai

Dept. of Anesthesia Toshiba of Canada Tostado Café Inc. Tot Town Chidlcare Inc.

Transformation Education International

Transat A.T. Inc. Trans-Plan Inc. Trend Marketing Trento Kia

Tricon Capital Group Inc. Trillium Inspection

Triumph Inc. Trophy

Twin Contracting Twin Image Salon & Spa

UCIT Online Security Inc. Uncle Testsu - Unionville

Unicare Clinic UNICEF Canada Unika Swin Union Social Eatery

Union Strategies

United Driver Services Inc. Upper York Secondary School

UPS

UXP Systems Inc.

Vagans Inc.

Vantage Finishing and Refinishing Inc.

Ventura Foods Canada Vertex Solutions Corp. VHA Home HealthCare

VICS Group

Vigilant Consulting Services Victoria International College of

Business Virtual Engineers Visfuture Inc.

Vision Construction Ltd.

Visrox Vital Signs Voith Hydro VTAC

Warner Music Canada Inc. Warren Industries

Waterview Dental

Wayyoung Tech Aesthetics Web San

Weir Minerals Canada

Wendy's

West Star Printing Ltd. Westway Machinery

WFG - Ron & Lynne Romero

White Shark Ltd. Willow Springs Winery Willowdale Subaru

WinGenius Wings Winners

Wolters Kluwer Ltd. WS & Company Ltd. WSM Engineering Inc. WSP Canada Incorporated WT Partnership (North America)

Xinflix Media Inc.

Y. Liu Law Firm Yamaha Music School Yang Wang Law Professional Corporation

Yi Zuo Accounting & Tax Firm York Med Dentistry

Yumbra Café

Zoe's Tender Years Child Care Zoom Business Management

Community Partners

A.C.T. 4 Youth

Aangen Community Services

Ability Edge

Ability Learning Network Aboriginal Education Centre

Aboriginal Education Council Aboriginal Housing Support Centre -

East, West

Aboriginal Legal Services

Access Alliance Multicultural Health &

Comm. Services Abrigo Centre Acces Employment Access Alliance

Access Business College Access Capital Corp.

Access Community Capital Fund ACHEV-Employment, Newcomer, Language and Youth Services

Across Boundaries

AdMill Group

Afghan Women's Organization Refugee

and Immigrant Services

Agilec

Agincourt Community Services **Agincourt Community Services**

Association Agincourt Library

AlphaPlus Anishnawbe, Anduhyaun (Native

Women's Shelter) **Anxiety Canada**

Bangladeshi-Canadian Community

Services Bathurst Heights LIP Initiative

Bathurst-Finch Hub

Beta College Birchmount Bluffs Neighbourhood

Black Youth Jobs **Branded Bites** Brands for Canada

Brian J. Fleming Adult Learning Centre

Bridge to HR Program **Burnhamthorpe Library**

CAFCAN

Centre

Caledon Community Services

CAMH - Centre for Addiction and Mental Health

Canada Sri Sanmuganathaswamy Kovil Canadian Council for Aboriginal

Business

Canadian Career College Canadian Deafblind Association

Canadian Hearing Society CanTYD

CareCor Health Services

CARE Centre - Centre for Internationally **Educated Nurses**

Career Edge **Career Perspectives Career Solutions**

Caregivers Action Centre Catholic Archdiocese of Toronto Catholic Crosscultural Services

CEE- Centre for Young Professionals Centennial College

Centre for Addiction and Mental Health

(CAMH)

Centre for Immigrant & Community Services (CICS)

Chartered Professional Accountants of

Ontario Child Development Resource

Connection

Chinese Family Services of Ontario Christie Ossington Neighbourhood

Centre Christie Refugee Welcome Centre

Citi College

City Adult Learning Centre

City of Toronto City of Vaughan Climate Seal Inc

CNIB

College Boreal

College of Carpenters and Allied Trades

Community Centre 55

Community Information Fairview Community Legal Education Ontario

(CLEO) Community Living Community Outreach Context Development Inc.

Corbrook

COR- Cashruth Council of canada **COSTI Immigrant Services**

Council Fire

Council of Educators of Toronto

Credit Canada Credit Valley Hospital Culture Link

Davenport Perth Neighbourhood and Community Health Centre

Delta Resource Centre

Digital Marketing Academy of Canada (DMAC)

Disability Credit Canada Inc.

Dixie Outlet Mall

Dixon Hall

Dorset Community Hub

Downsview Community Legal Services

Duke Heights BIA **Durham College**

East Metro Youth Services

East Mississauga Community Health

East Scarborough Storefront

East Toronto Community Legal Services Eastview Neighbourhood Community

Centre

East York East Toronto Family

Resources Eden Food for Change

Elizabeth Fry Toronto

Empowering Change Inc. EmentalHealth.ca

Engineering Technicians and Technologists (OACETT)

Enterprise Toronto Epilepsy Toronto Community Outreach

ESL Newcomer Reception Centre Eve's Phoenix

Evolution Group Inc.

Family Inter Generation Link Family Services of Peel

Fernie Youth Transition Services Food and Beverage Ontario

Food Processing HR Council (FPHRC) Food Share Food Starter For Youth Initiative Fred Victor

Fresh Advancements Frontier College

Frontline Community Services

GAF Roofing Academy George Brown College

GMCC / JMCC

Furniture Bank

Go Green Youth Centre

Golden Mile Employment and Social

Services

Grace Mt. Zion Apostolic Church Grantful Foodbank and Soup Kitchen

Habitat for Humanity

Happen

Health Canada - Environmental Health Awareness & the Office Environment

HIPPY Program HomesFirst

Hospitality Workers Training Centre Human Resources Professionals

Association

Humber Community Employment Services

Immigrant Access Fund Canada Impact n Communities

India Rainbow Community Services
Interval House

ISNA- Halal Certification Agency

J4 Food Consulting Services Inc.

Jane Alliance Neighbourhood Services

Jane Finch Community & Family Centre

Jane Street Hub

Jenfab Metal Fabrication Jewlr

Job Skills - Employment and Business

Programs Jobstart

John Howard Society

Johnvince Foods

JRS College

JVS Toronto

Kingdom Covenant International Korean Community Centre

Labour Education Centre Learning Disabilities Association

Legal Aid Ontario Let's Get Together Liberty Tax Service

LIP - Local Immigration Partnership Network

LIUNA Local 183 LOFT Kitchen

Madison Community Services March of Dimes Canada

Mattamy

Matthew House

Mennonite New Life Centre Metis Nation of Ontario

MIAG Centre for Diverse Women & Families

Michel's Bespoke

Ministry of Community Safety & Correctional Services

Ministry of Labour, Immigration, Training & Skills Development

Miracle Arena For All Nations Career Resource Centre

Mississauga Board of Trade (MBOT)
Mississauga Business Enterprise

Mississauga Seventh Day Adventist Church

Mississauga Training Centre

Miziwe Biik

Montage Support Services Mood Disorders of Canada

Mothercraft

NPower

Native Canadian Centre of Toronto Native Child and Family Services Native Women's Resource Centre Native Youth Resource Centre

Nella Cutlery

New Circles, Neighbourhood Link New Hope Leslieville Shelter

Newcomer Centre of Peel

Newcomer Organization Network (NCON)

North York Community House North York East Employment and Social

Services

North York Women Centre

NSF-GFTC

Oakburn Community Centre

Oakville Stone

Technologists

Oasis Addiction Recovery Society
Oasis Dufferin Community Centre
Ontario Association of Certified
Engineering Technicians and

Ontario Association of the Deaf
Ontario Disability Support Program

Ontario Energy Board – Ontario Energy Board Cost Savings Programs

Ontario Federation of Indian Friendship Centre

Ontario Masonry Training Centre – Bricklaying Program

Ontario Metis Community Councils Ontario Restaurant Hotel & Motel Association (ORHMA)

Ontario Youth Apprenticeship Program (OYAP)

Oolagen

Operation Springboard

Our Place Peel
Oxford College

PACT

Parkdale Community Information Centre Parkdale Intercultural Association

Peel Adult Learning Centre

Peel Career Assessment Services

Peel Children's Aid Society

Peel District School Board

Peel Halton Workforce Development Group

Peel Multicultural Council

Peel Region Social Services

Peel-Halton-Dufferin Adult Learning Network

Pheasant Run Golf Club

PLASP

Polycultural Immigrant Community Services

Professional Engineers Association (PEO)

PTP Adult Learning and Employment Programs

Queensway Optometric

Ralph Thornton Community Centre Redwood Shelter

Red Door

Regent Park Community Health Centre

Region of Peel

Renewed Computer Technology

Rexdale Women's Centre Rhema Christian Ministries

Rise Asset Development – Assistance for Business Development

Riverdale Immigrant Women's Centre

Riverside Fresh Foods

Toronto Metropolitan University, Welcome Centre

Safecross First Aid Inc.

Saint Vincent de Paul St. Dominic's Roman Catholic Church

Scarborough Bluffs United Church
Scarborough Centre for Healthy

Communities
Scarborough Museum

Scarborough Women Centre

SEAS Centre Seaton House Second Harvest

Seneca College Service Canada

Sheridan College

Sick Kids- Centre for Community Mental Health

Skills For Change

Social Research and Demonstration Corp. (SRDC)

Somali Community Centre

South Asian Diabetes Prevention Program

South Asian Women's Centre

South Riverdale Community Health Centre

St Stephens Community House

St. Gabriel Adult Learning Centre

St. Vincent de Paul Society

Stratford Chef School

TAIBU

Terry Fox House

Stanford College

The 519

The Canadian Council on Rehabilitation and Work

The Career Foundation

The Centre for Skills Development & Training

The Coalition for Persons with Disabilities

The Deacon's Cupboard, St. Peter's Church Erindale

The Four Village Community Health Centre

The Learning Place

The Neighbourhood Organization (TNO)

The Salvation Army

Finch

The Scarborough Storefront
The Spot Youth - Yorkgate Mall @ Jane-

The STOP

The Street Initiative

The Toronto Region Board of Trade (TRBOT)

The Toronto Society of Architects Thornhill Employment Hub

Times Change for Women

TNG

Toronto Catholic District School Board

Toronto East Quadrant LIP
Toronto Economic Board
Toronto Employment and Social

Services (TESS)
Toronto Fire Services

Association

Toronto Indigenous Business

Toronto Mandarin Schools

Toronto Police Services - 12 Division

Toronto Public Health
Toronto Public Library

Toronto West LIP - Education Resources Action Group

Toronto Workforce Innovation Group

TriOS College
Tropicana Services
Turning Point Youth Services

Unison

Unite Here Local 75

United Steel Workers - Peel Halton Job Action Centre

United Way of Peel
Up With Women

Variety Village Vaughan Chamber of Commerce

Vaughan Business and enterprise

Centre

Vaughan Food Bank Vaughan Public Library

Verma Pet Professional Corporation
Victorian Order of Nurses (VON)

Vita Centre

Volunteer Toronto
VPI Working Solutions

William Osler Health Centre

Warden Woods Community Centre

Wardrobe Workshop Inc.

West Neighbourhood House
West Scarborough Neighbourhood

Community Centre

West Toronto Probation
Women's Health in Women's Hands

WoodGreen Community Services

Wood Manufacturing Council
Workers Action Centre

 $Workers\,Health\,and\,Safety\,Legal\,Clinic$

Working Skills Centre
Working Women Community Centre

Work Safety Training Inc.

World Class – Tenants Rights
World Education Services (WES)

YMCA

YWCA
York Region District School Board

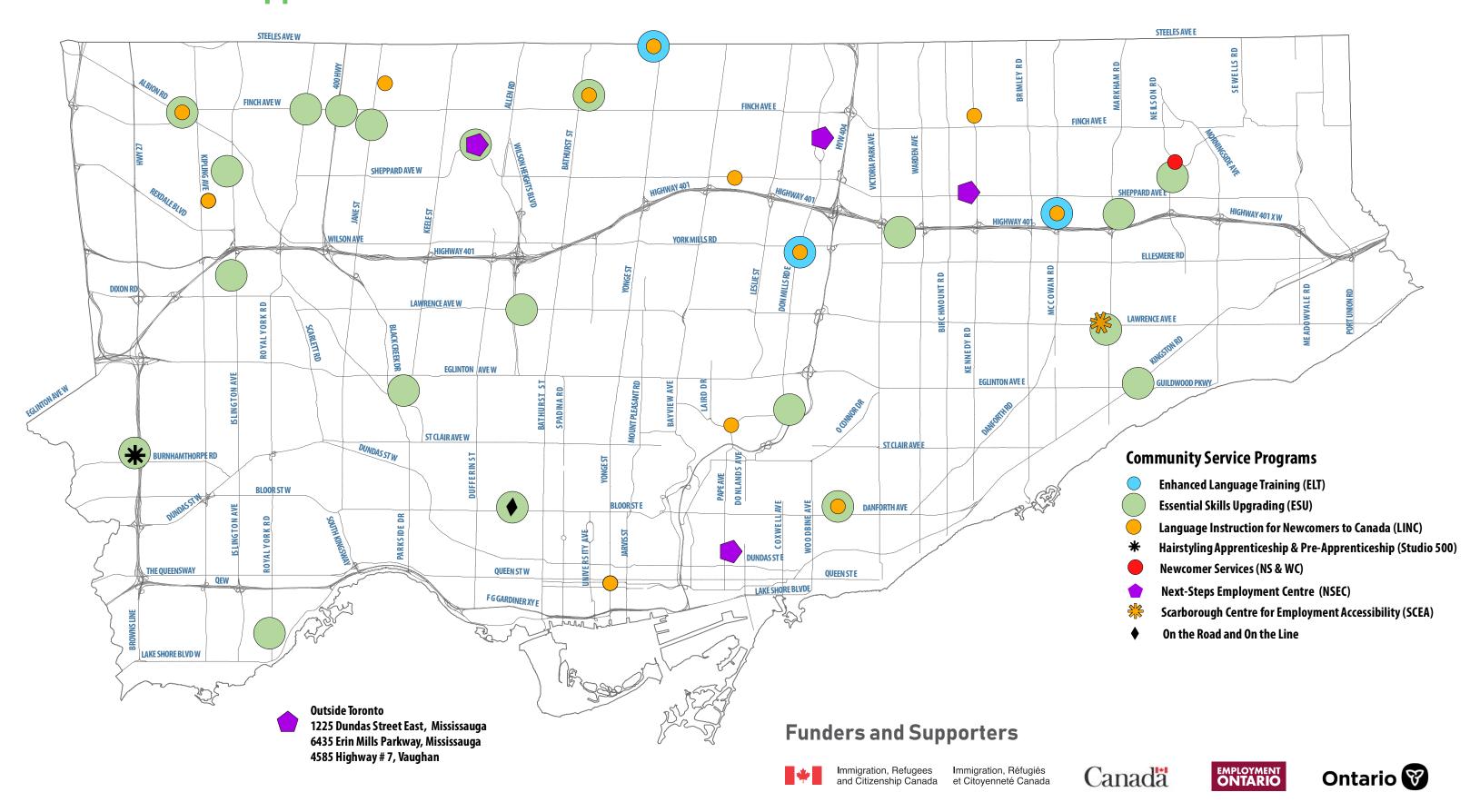
York Town Family Services York University

Youth Employment Services (YES)

Youth the Future
Youth without Shelters



Funders and supporters





tdsb.on.ca/communityservices







