

# 2021-2022 Adult ESL Brochure

## Improve your English

High-quality instruction

Flexible class schedules

Continuous enrollment

All levels and specialty classes

A wide range of resources

[www.ESLtoronto.ca](http://www.ESLtoronto.ca) | [AdultESL@tdsb.on.ca](mailto:AdultESL@tdsb.on.ca) | 416.338.4300

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## Enroll Anytime!

Full time classes begin Tuesday, September 7, 2021

Evening classes begin Tuesday, September 7, 2021

Full time classes end Friday, June 24, 2022

Visit [www.ESLtoronto.ca](http://www.ESLtoronto.ca) or call 416 338-4300

The Toronto District School Board (TDSB) is the largest and one of the most diverse school boards in Canada. We have a long history of supporting adults to upgrade their skills and to continue learning throughout their lives. The TDSB is also the largest provider of ESL classes in North America.

## **WELCOME to ESL at the Toronto District School Board**

Gaining proficiency in English is a critical skill for many newcomers and residents in Toronto. More than 20,000 adults benefit from our ESL courses every year in over 55 locations across the city. Through general language training classes, and a host of specialized courses, we serve learners at all levels – from those with little or no formal education to those with post-secondary degrees.

We offer many general classes at all levels of the Canadian Language Benchmarks (CLB see page 6), from Literacy Foundations 1 up to CLB 8, as well as TOEFL and IELTS preparation. We also provide classes that focus on specific skill areas, such as Listening & Speaking or Reading & Writing. Want to build a specific skill? Explore our specialized classes which include pronunciation, conversation and intensive language courses. Develop your skills for the workplace with ESL for business and computers. Prepare for university or college with our academic ESL classes.

Join ESL at the TDSB to get the English you need to achieve your life and career goals.

### Why choose TDSB?

- Free classes
- Professional instructors
- Locations across the city
- Locations accessible by public transit
- Flexible class schedules
- Continuous enrollment
- All levels and specialty classes
- Academic and test preparation
- A wide range of resources

## Assessment Registration

**Getting into an ADULT ESL class is a three step process.**

### STEP 1: What is Your Status in Canada?

We welcome all adult learners, 18 years and over, into our ESL classes. If you are a Canadian resident (please see below), our classes are free.

Canadian residents

#### ELIGIBILITY

If you are 18 years or older or have a high school diploma, you are eligible if you belong to any of the following categories:

- Permanent Residents
- Canadian Citizens born outside of Canada
- Convention Refugees/Protected Persons
- Persons who have a letter of initial approval of permanent residence from Citizenship and Immigration Canada
  - Refugee Claimants
- Foreign domestic workers admitted under the Live-In Caregiver program
- Provincial nominees, or their dependents, who have been approved through the Opportunities Ontario Provincial Nominee Program but have not yet been processed to receive permanent resident status
- Temporary foreign workers, or their dependents who have been approved through the Canadian Experience Class but have not yet been processed to receive permanent resident status

If you are eligible under the categories described (at left), you will need to show proof of residency at the YMCA Assessment and Referral Centre during your assessment (see Step 2: Find Your Class). You will also need to bring these documents when registering (see Step 3: Register) for ESL classes with us. Only the following documents are accepted:

- Permanent Resident Card
- Refugee Claimant Document
- Convention Refugee Status (white paper)
- Canadian Citizenship Card
- Canadian Passport
- Work permit and a letter indicating acceptance into the Opportunities Ontario: Provincial Nominee Program

- Confirmation letter from Immigration, Refugees and Citizenship Canada confirming approval for Permanent Residency
- Live-In Caregiver Work Permit issued by Immigration, Refugees and Citizenship Canada

## **Eligibility, Assessment and Registration**

### **Visitors**

If you are visiting Canada, or are here on a student visa, you can join our ESL program. You will need to pay an initial assessment and placement fee of \$60. Classes cost \$7.00 per instructional hour (tax included). These fees must be paid prior to attending our classes. Assessments and placements are done at Bickford Centre (777 Bloor Street West) by appointment only. Call 416 393-0532 for more information. Payments by cash, certified cheque and money orders are available at the following locations: Bickford Centre, Overland, North Central Adult ESL Centre, Winston Churchill and John Polanyi Cl. Please note that debit and credit card payments can only be made at the following locations: Bickford Centre, John Polanyi Cl and North Central Adult ESL Centre. You must register for a minimum of two weeks. (Please see page 5 for contact information.) Course fees are non-refundable. Material fees are optional.

## **STEP 2: FIND YOUR CLASS**

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If you were you in an ESL class in the last two years, please contact one of the administration centres to register for a class.

\*Due to the corona 19 virus some sites will remain online. The admin. centre can advise you which locations will offer in-person learning. Please do not go to the site without checking (see page 5 for contact information).

### **When visiting please:**

Bring photo identification, your student reference number and a referral form or recent progress report from your last class.

### **First time?**

Call the YMCA Assessment and Referral Centre at 416 925-5462 or email them at [language.test@ymcagta.org](mailto:language.test@ymcagta.org) to book a language assessment appointment. There are five centres in Toronto (see maps at right). We can also book a language assessment appointment for you. Call our central office at 416 338-4300 or one of our ESL Administration Centres (see page 5). For Eligibility, Assessment and Registration information translated in the following languages: Arabic, Chinese, Farsi, Korean, Somali, Spanish, Tamil and Urdu, please visit our website at [www.esltoronto.ca](http://www.esltoronto.ca) Please note: Program location, classes and times are subject to change without advance notice.

## STEP 3: REGISTER

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Once you have been assessed at a YMCA Assessment & Referral Centre, you can register in our ESL program by asking your assessor to enroll you in our classes. The assessor will print a referral form that shows the class(es) you are enrolled in. Please bring your course referral form to your first day of class along with your immigration documents and show it to your instructor. If you need help or have questions, call us at

416 338-4300.

### **Pre-register in September**

Pre-register for the coming year's program by contacting one of the Administration Centres by email or phone call. (Please do not go to the site--all locations are currently closed.)

### **Pre-registration starts on September 1st, 2021.**

Visit [www.ESLtoronto.ca](http://www.ESLtoronto.ca) for more information or email [adultESL@tdsb.on.ca](mailto:adultESL@tdsb.on.ca)

## **ESL Administration Centres**

### **South**

Bickford Centre 416 393-0528  
777 Bloor St. West, M6G 1L6 (Bloor & Christie)

[ConEdBickfordESL@tdsb.on.ca](mailto:ConEdBickfordESL@tdsb.on.ca)

Mon. - Fri. 8:30am - 3:30pm

Mon. - Thurs. 6:30pm - 8pm

Saturday classes start: Sept. 11, 2021 9:00am - 11:00am

### **North**

**John Polanyi College Institute** 416 395-4980

640 Lawrence Avenue West, M6A 1B1  
(Lawrence & Allen Expressway)

[ConEdJohnPolanyiESL@tdsb.on.ca](mailto:ConEdJohnPolanyiESL@tdsb.on.ca)

Mon. - Fri. 8:00am - 2:30pm

Mon. - Thurs. 6:30pm - 9:00pm

Saturday classes start: Sept. 11, 2021 8:30am - 12:30pm

**North Central Adult ESL Centre** 416 395-8461

5075 Yonge Street, 10th Floor, M2N 6C6  
(Yonge & North York Centre)

[ConEdNorthCentralESL@tdsb.on.ca](mailto:ConEdNorthCentralESL@tdsb.on.ca)

Mon. - Fri. 8:00am - 3:30pm

**Overland Learning Centre** 416 395-5080  
55 Overland Drive, M3C 2C3 (Lawrence & Don Mills)  
[ConEdOverlandESL@tdsb.on.ca](mailto:ConEdOverlandESL@tdsb.on.ca)

Mon. - Fri. 8:00am - 4:00pm

Mon. - Thurs. 6:30 - 8:30pm

Saturday classes start: Sept. 11, 2021 8:30am - 12:30pm

## **East**

**Winston Churchill Collegiate Institute** 416 396-6909  
2239 Lawrence Avenue East, M1P 2P7  
(Lawrence & Kennedy)  
[ConEdWinstonChurchillESL@tdsb.on.ca](mailto:ConEdWinstonChurchillESL@tdsb.on.ca)

Mon.- Fri. 9:00am - 2:30pm

Mon.- Wed. 6:30pm - 8:00pm

## **West**

**Mimico Adult Learning Centre** 416 394-6253  
255 Royal York Road, M8V 2V8 (Lakeshore & Royal York)  
[ConEdMimicoESL@tdsb.on.ca](mailto:ConEdMimicoESL@tdsb.on.ca)

Thursdays 9:00am - 2:30pm

Evening classes start: Sept 14, 2021

## **Course Descriptions:**

### **Canadian Language Bench marks Literacy-Level 8**

#### **What are the Canadian Language Benchmarks?**

The Canadian Language Benchmarks (CLB) are the national standard used in Canada to measure, describe and recognize the level of English language proficiency in adult learners. The four main skill areas assessed through these benchmarks are reading, writing, speaking and listening. Real-life language tasks are also used to measure these skills. CLB levels run from 1-12. In addition, there are four benchmarks for ESL literacy. CLB information helps us plan curriculum and evaluate our classes, to best meet our learners' needs.

#### **Literacy Foundation, Phase 1**

Get the English you need for life in Canada. If you are just starting to read or write in English, this class is for you. You will learn how to talk to people in stores, on the street, in the doctor's office, at the bank, at school and at home. You will learn the English alphabet (A, B, C, etc.) and how to write numbers (#1 = one etc.). You will read signs and labels, write personal information, and fill in forms with your address and phone number. Learn English you can use every day.

## **Literacy Phase 2, Phase 3**

Continue to improve your English for life in Canada. Learn to speak and listen better when you are in a store, at the doctor's office, at your children's school, at the bank or on the TTC. Be able to talk about what you like or do not like. You will now understand simple directions and requests. You will read signs, food labels, store flyers, schedules and more. Write basic information about yourself in proper form, fill in forms with your address and phone number, and write short notes for your child/children's school. Use this skill to apply for an apartment or a job. Learn more about Canadian society and life in Toronto.

## **CLB Level 1-3 Bilingual - Somali**

To help you get started with the English you need for life in Canada, Somali will be used some of the time in the classroom. Your teacher will support your ESL learning by explaining activities and grammar in Somali. Get better at communicating in stores, banks, schools and offices. Learn how to ask for help, apologize, get directions and other useful skills. Learn new words and expressions used in everyday life. Join in the classroom conversation and talk about yourself and your feelings. Share your story with others in a paragraph. Learn English in an active and supportive environment.

## **English for Everyday CLB Level 1**

Get started with the English you need for life in Canada. Learn how to speak to people in stores, on the street, in the doctor's office, at the bank, at school and at home. Learn new words, grammar and pronunciation in every class. Get better at understanding directions, explanations and conversations. Read signs, labels and numbers. Write personal information and fill in forms with your address and phone number. This class is your introduction to the English language and life in Canada. Note: TDSB also offers CLB 1 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts on pages 13-24.

## **English for Everyday CLB Level 2**

Get better at listening and speaking when you are in a store, at the doctor's office, at your children's school, at the bank or on TTC. Talk about what you like or do not like. Understand simple directions and requests. Read labels, flyers, schedules and more. Write basic information about yourself clearly and in proper form. Use this skill to apply for an apartment or a job. Learn more about Canadian society and life in Toronto. Participate in keeping track of your learning progress in partnership with your teacher and keep a portfolio of your classroom work. Note: TDSB also offers CLB 2 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts on pages 13, 15, 17-24.

## **English for Everyday CLB Level 3**

Get the English you need for everyday situations. Get better at communicating in stores, banks, schools and offices. Learn how to ask for help, apologize, get directions and other practical skills. Learn more new words and special expressions for daily life. Join in the classroom conversation and

talk about yourself and your feelings. Gain confidence listening on the phone and in the classroom. Understand questions about yourself and what you like or dislike. Improve your reading skills as you learn more vocabulary, more grammar and reading techniques. Learn how to fill in forms and write and print clearly. Share your story with others in a paragraph. Learn actively in a friendly, supportive environment. Note: TDSB also offers CLB 3 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts on pages 13, 15, 17-24.

#### **English for Everyday CLB Level 4**

Sharpen your listening skills and learn new techniques by working with commercials, announcements, directions and casual conversations. Learn to follow instructions and directions in greater detail. Listen for key words and detect implied meaning. Learn how to give advice, make a suggestion or ask questions in different ways for different situations. Become more comfortable asking for advice at the pharmacy, the doctor's office, or a government office. Increase your vocabulary and your knowledge of idioms to improve reading skills. Use new reading strategies to find information about apartments, schedules, bank notices, and more. Use your improved writing skills to apply for a bank card, make a written complaint or share your thoughts on Canada with a friend. Take charge of your learning by tracking your own progress based on the competencies required by CLB 4. Note: TDSB also offers CLB 4 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts on pages 13, 15, 17-24.

#### **English for Everyday CLB Level 5**

Use listening strategies you have already learned with confidence and add to them. Understand more complex conversations both in person and on the phone. Recognize the conversation markers for interrupting, agreeing and taking turns. Participate in small group discussions to practise giving advice, asking for permission and, making and responding to informal requests. Improve your reading by delving into many kinds of texts including instructions, procedures, schedules, brochures, memos, charts, movie reviews, poems and songs. Use new grammar to develop your ideas in writing. Write a paragraph to report on an event or an incident at work. Gauge your progress in achieving the CLB competencies for this level. Note: TDSB also offers CLB 5 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts on pages 13, 15, 17-24.

#### **English for Everyday CLB Level 6**

Improve your fluency in spoken English as you share information about yourself and discuss topics related to your life. Express your opinions. Agree and disagree in culturally appropriate ways. Get better at pronunciation with the correct use of stress and intonation. Learn appropriate language for different situations, both formal and informal. Build on the reading techniques you know and apply them effectively. Learn from many sources, including public transit announcements, presentations, poetry and plays. Use dictionaries to acquire new vocabulary. Learn to take accurate notes from a website, telephone call, or meeting. Write to complain about a product, cancel a service or fill out an application form for services you need. Learn actively in a friendly, supportive environment. Note: TDSB also offers CLB 6 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts on pages 13, 15, 17-24.



## **English for Everyday CLB Level 7**

Learn to listen for tone and intonation and to interpret nuance, emotion and mood. Follow signals that indicate cause and effect when listening to news broadcasts, podcasts, or a guest speaker. You will identify and distinguish between fact and opinion, and interpret them. In a sequential, logical way, present and defend your own opinions. In small groups, participate in discussions that include asking for and giving detail, summarizing information, and disagreeing and agreeing. When reading, identify the attitude of the writer and the purpose of the message, both factual and implied. Your developing reading ability will allow you to make decisions about products and services, and to access information in books and on the internet. Write more persuasively, and in detail, as you incorporate complex grammar and punctuation. Note-taking, recording details from phone messages, formal letter writing and emails will become part of your writing repertoire. Discussion with your instructor will help you clarify the CLB competencies you are working towards. Note: TDSB also offers CLB 7 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts on pages 13-24.

## **English for Everyday CLB Level 8**

Speak with accuracy and assurance. Learn to use complex grammar and vocabulary when you present information. Join a discussion or participate in meetings. Learn how to formulate arguments and give detailed instructions on how to do things. Respond to complaints or criticism with sophisticated arguments. Follow discussions on TV, radio, and in poetry, plays, lectures, teacher evaluations, public announcements, and documentaries. Understand nuances in conversations between co-workers and friends. Read and interpret charts, tax forms, newspaper editorials, and blogs. Learn how to source information on the internet. Read texts with difficult ideas and be able to distinguish facts from opinions, and to draw inferences and conclusions. Refine your writing skills composing emails, resumes, cover letters, applications and short essays. Differentiate the language needed for formal and informal writing. Learn to use discourse markers to sequence ideas. Defend or refute an argument on a current issue. Note: TDSB also offers CLB 8 classes that focus on specific skills - either Listening & Speaking or Reading & Writing. See charts pages 13, 15, 17-24.

## **SUMMER 2021 LEARNER TESTIMONIALS**

“I have a very good practice of the language that helped me a lot with my self-confidence. Also, while we were practicing, we comment on topics that were very interesting that helped me understand a lot of the new things I am in the process of knowing of how things work in this new country. For example, finances, bank interactions, government rules and rights of people, how to look for a job, Canadian history and other topics that were very interesting.”

**-Max Aflallo**

“The ESL Summer School has been a wonderful journey, which not only gave me access to English practice in all aspects, but also enriched my knowledge about various topics such as financial literature, employment, and Canadian history. I would encourage everyone to attend the ESL Classes.”

**Jun Chen**

“Taking ESL Online Classes, we covered lots of material and discussed topics during the class which motivated us to continue our journey. I have learned so much more about useful topics covered each week, which have given me the opportunity to increase my knowledge in many areas.”

**Maria Teresa Montoya Londono**

“I am so grateful for the ESL Program which is like a wide window to make me see the whole world, not only Canada, and which is also like a sharp tool that makes newcomers obtain a shortcut to adapt to new life faster.”

**Amanda Meng**

“Before joining in TDSB’s ESL programme, I couldn’t even create a Twitter account or write an cover letter properly. However, I only had some information that organizing them was a major challenge for me. Now, after only two months of study here, I am able to do many of my daily tasks such as calling the post office to track down my missing packages. I also will continue to attend the class in order to achieve a high yielding result.

Thank you for your help.”

**Zahra**



## **Course Descriptions: Specialized ESL Classes**

Finesse your English language skills to prepare for the job market, post-secondary education, citizenship and more. TDSB provides a host of specialized language courses designed to help you reach your personal, academic and career goals.

### **TOEFL, IELTS and Intensive/Academic ESL classes**

#### **IELTS CLB 6-8**

Learn academic and professional English. Gain skills and participate in practical activities to prepare for the IELTS exam. As part of the curriculum, you will enhance your communicative fluency in pairs, small groups, and focused dialogue work. Develop your vocabulary and other key competencies, to take you from an intermediate to an advanced level. This course is designed for learners applying to college or university, who are writing exams to re-qualify for their professions in Canada, or who want to finesse their language skills.

Note: This class will only cover IELTS material, not general testing material related to other professional and academic tests.

#### **TOEFL, Test Preparation CLB Level 7 and up**

These courses will introduce you to the format of the high-stakes tests required for university admission and professional qualification. Develop the specific language skills you need to perform well on the test. Learn how the tests are designed, and familiarize yourself with the marking rubrics for speaking and writing.

#### **Intensive/Academic CLB Level 5-6**

Instruction is fast-paced and more challenging in this class. Themes can be more abstract. Language activities are focused on grammatical accuracy. Learn to make an outline and to write an academic paragraph. Listen for main ideas, details and learn to make predictions. This program is designed for learners who want to learn academic and professional English at an intense pace. It is recommended for learners who are planning to write exams to re-quality for their professions in Canada or plan to attend college or university. To get the most out of this class, you may need to practise your English outside of the classroom.

#### **Intensive/Academic CLB Level 7**

Learn to write, edit and revise a short essay. Listen for important information and take notes during short lectures. Language activities, in this class, are focused on grammatical accuracy. Themes may be more abstract. This program is designed for learners who want to learn academic and professional

English at an intense pace. It is recommended for learners who are planning to write exams to re-qualify for their professions in Canada or plan to attend college or university. Instruction is fast-paced and more challenging than in regular ESL classes. To get the most out of this class, learners may need to work on their English outside of the classroom.

### **Intensive/Academic CLB Level 8**

Learn to write, edit and revise multi-paragraph essays. Paraphrase, make inferences, summarize and synthesize information. Language activities are focused on grammatical accuracy. Themes may be more abstract. This program is designed for learners who want to learn academic and professional English at an intense pace. It is recommended for learners who are planning to write exams to re-qualify for their professions in Canada or plan to attend college or university. Instruction is fast-paced and more challenging than in regular ESL classes. To get the most out of this class, learners may need to work on their English outside of the classroom.

### **Academic Writing CLB Levels 7-8**

Learn to write a fully developed, logical, persuasive academic essay. Define writing problems. Communicate your opinions in writing, based on relevant research and using appropriate functional grammar. Build a working thesis and develop support for your conclusions. Each class includes lessons, and practice in grammar, vocabulary and essay elements from sentences and paragraphs to a coherent well-developed essay. Pattern your information logically with the use of tiered reasoning and complementary use of discourse markers to ensure sequential order. Learn time and space ordering, cause and effect, and compare and contrast, for reader impact. This class is useful for learners studying (or applying to study) at college and university, as well as for professionals who wish to improve their report-writing skills.

## **Business courses**

### **Business Writing CLB Levels 6-8**

Format emails, inter-office memos and business letters. Write covering letters to accompany a resume. Compose an effective letter of complaint. Take minutes of meetings and document incident reports. Write summaries based on charts, graphs, lectures, and technical information. Study written proposals and business correspondence, such as incident reports, minutes of meetings, and agendas. Write clear texts, on concrete topics, appropriate for the context and audience. Learn to use good paragraph structure, clearly express main ideas and, persuasive supporting details. Expand your range of vocabulary and improve spelling, format and punctuation. Learn standard words and phrases used in business writing, as well as the appropriate degrees of formality, depending on the audience. Increase your confidence in your business writing and your own personal and professional style.

## **ESL Computer classes**

### **Keyboarding/Computers I (Novice, CLB 4-8)**

Learn basic computer skills such as keyboarding, finger placement and Word Processing through programs such as Microsoft Word 2010, Paint, Calculator and more. Master the basics of using the internet, email and other web-based communication tools. You will also practise your English grammar, pronunciation, punctuation, numbers, symbols and vocabulary. This course is designed for ESL learners from CLB 4-8. Learners should have some understanding of computers before taking this course.

### **Keyboarding/Computers II (Advanced, CLB 4-8)**

Create spreadsheets and worksheets. Learn to make templates, graphics, tables and databases. Use computer software to help with your oral presentations and written work in English. Learn to navigate Microsoft Word 2010, Excel, Access, PowerPoint and Publisher. This course is designed for ESL learners from CLB 4-8. Learners should have previous experience using computers and a typing speed of 15 words per minute, using correct finger placement.

## **ESL Computers**

Learn about advanced emailing, editing, spreadsheet formulas, applications and file management. Create business documents such as resumes, memos, and brochures. Enhance your computer skills through in-class tutorials and projects, on your own and in small groups. These courses are designed for ESL learners from CLB 4-8. The focus in this class is on using Microsoft Office Applications – including MS Word, PowerPoint, Publisher, Access and Excel – at intermediate and advanced levels. You will have opportunities in class to practise your English through conversation and written assignments.

## **Conversation Classes**

### **Conversation Circle CLB Levels 4-8**

Learn how to speak up and to speak well. Practise dialogues for use at home, on the street, in stores, and at school. Build listening and speaking skills that will allow you to manage the conversation and to be in control. Learn how to use appropriate language for different situations, including relevant linguistic and cultural knowledge of the audience and the purpose for each discussion. Learn functional aspects of English and to express opinions, ask questions and infer meanings. Demonstrate your ability to understand the person to whom you are speaking. We will accommodate your background, and previous ability in English, to help you feel at ease in group and pair discussions. Learn actively in a friendly, supportive environment with learners who have the same goals for improving their conversational English.

## **Conversation Circle CLB Levels 6-8**

Converse with increased ability and sophistication. Learn how to use appropriate language for different situations. Practise dialogues for use with your employer, your business contacts, and medical and educational providers. Speaking is interactive, so you will learn how to manage and control conversations and become accustomed to taking turns and identifying English discourse markers. Classroom activities will be relevant to your daily life. This course is designed to help you communicate effectively, with appropriate linguistic and cultural knowledge, in addition to the use of proper grammar.

## **Pronunciation Classes**

Improve your pronunciation through timing, word and sentence-level exercises and with sentence and paragraph linking. Tune in to the music of the English language by learning its distinct sound. Practise the pronunciation of vowels, consonants, rhythm stress and proper reading intonation through conversation and interactive exercises. Practise with your classmates, in pairs and small groups. Listen to various recordings, record your own voice, and receive feedback to help you improve. Develop the confidence to speak up in any situation.

## **Pronunciation CLB Levels 3-8**

Improve your ability to accurately listen to a variety of speakers. Learn how to make these sounds and to hear the differences between your native sound system and the English sound system. Practise stress, intonation and learn the relevance of socio-linguistic factors on how we speak. Develop fluency by improving your ability to interact communicatively through dialogues, timed speaking exercises and by controlling your speech techniques. Also learn about linking words and phrases, phrasal reductions and other techniques of connected speech. Understand English and be understood!

## **Professional Preparation Courses**

### **Medical Terminology**

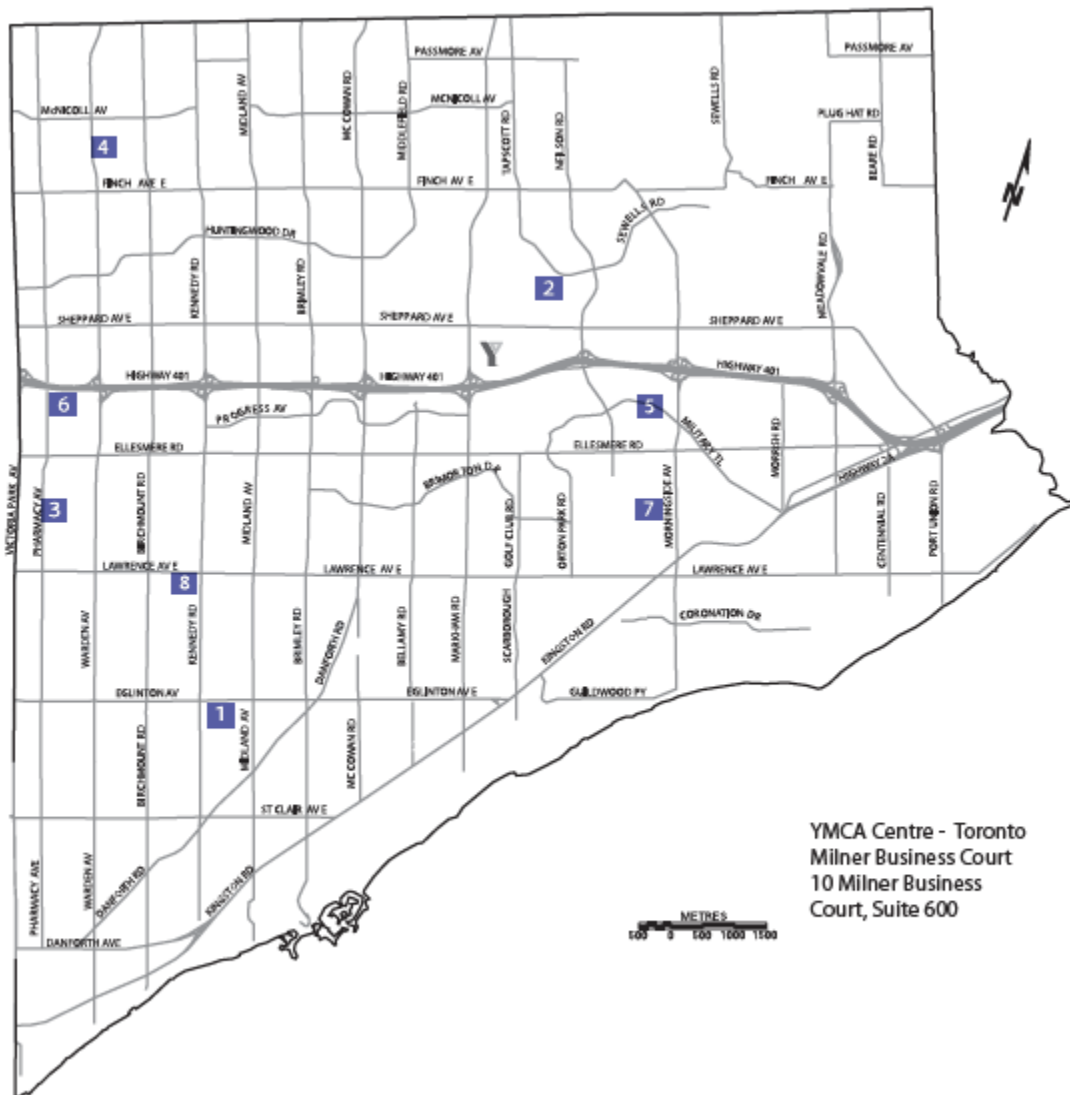
Get the terminology you need to work in the medical field. Learn the language of medicine. Understand the vocabulary of medicine by learning root words, prefixes and suffixes, medical abbreviations and medical symbols of the major systems of the human body. Practise patterns of pronunciation and grammar through dialogues and class presentations. Gain communication skills. This course is designed for foreign-trained doctors, nurses, medical assistants, therapists, medical technicians and medical office workers. This course can also benefit students who plan to enter the field, as well as translators and interpreters.

## ESL Classes with specific support

For learners who are experiencing emotional and/or mental health issues, please contact Hong Fook Mental Health Association at 416 493-4242 to arrange for an appointment.

For survivors of torture, who are unable to attend regular ESL classes, please contact the Canadian Centre for Victims of Torture at 416 363-1066 between 9am and 5pm.

## EAST MAP AND LOCATIONS



MAP	LEVELS	DAYS	TIME
<b>1</b>	<b>Canadian Centre for Victims of Torture*</b> – 310-2401 Eglinton Avenue East, M1K 5G8 (Kennedy & Eglinton)		
	CLB 1-6 (see note below)	Mon to Thu	9:30am - 12:30pm
* For survivors of torture, please call 416.363.1066 between 9am and 5pm to book an appointment.			
<b>2</b>	<b>Dr. Marion Hilliard Senior Public School</b> – 280 Washburn Way, M1B 2P3 (Markham & Sheppard)		
	CLB 3-5	Mon to Fri	9:00am - 11:00am
<b>3</b>	<b>Gooderham Learning Centre</b> – 62 Gooderham Drive, M1R 3G7 (Lawrence & Pharmacy)		
	Reading/Writing Literacy Foundation-CLB 1, CLB 2-3, 4, 5-7	Mon to Fri	9:00am - 11:30am
	Listening/Speaking CLB 1-2, 3-4, 5-7	Mon to Fri	12:00pm - 2:30pm
<b>4</b>	<b>L'Amoreaux Collegiate Institute</b> – 2501 Bridletowne Circle, M1W 2K1 (Finch & Warden)		
	Intensive/Academic CLB 5-6, 7, 8	Mon to Fri	9:00am - 2:30pm
<b>5</b>	<b>Military Trail Public School</b> – 701 Military Trail, M1E 4P6 (Morningside & Ellesmere)		
	CLB 3-5	Tue & Thu	9:00am - 11:30am
<b>6</b>	<b>Terraview Learning Centre</b> – 1641 Pharmacy Avenue, M1R 2L2 (Pharmacy & Hwy 401)		
	Reading/Writing CLB 1-2, 3, 4, 5-6	Mon to Fri	9:00am - 11:30am
	Listening/Speaking CLB 1-2, 3-4, 5-6	Mon to Fri	12:00pm - 2:30pm
<b>7</b>	<b>West Hill Collegiate Institute</b> – 350 Morningside Avenue, M1E 3G3 (Kingston & Ellesmere)		
	Reading/Writing CLB 1-2, 3-4, 5-6	Mon to Fri	9:15am - 11:45am
	Listening/Speaking CLB 1-2, 3-4, 5-6	Mon to Fri	12:15pm - 2:45pm
<b>8</b>	<b>Winston Churchill Collegiate Institute</b> – 2239 Lawrence Avenue East, M1P 2P7 (Lawrence & Kennedy)		
	Reading/Writing CLB 1, 2, 3, 4, 4-5, 5-6, 7-8	Mon to Fri	9:15am - 11:45am
	Listening/Speaking CLB 1, 2, 3, 4, 5-6, 7-8	Mon to Fri	12:15pm - 2:45pm
	CLB 1-2, 3, 4, 4-5, 5-6, 7-8	Mon & Wed	7:00pm - 9:00pm

## Learner Testimonial

“I believe the course was a great experience for me for many reasons:

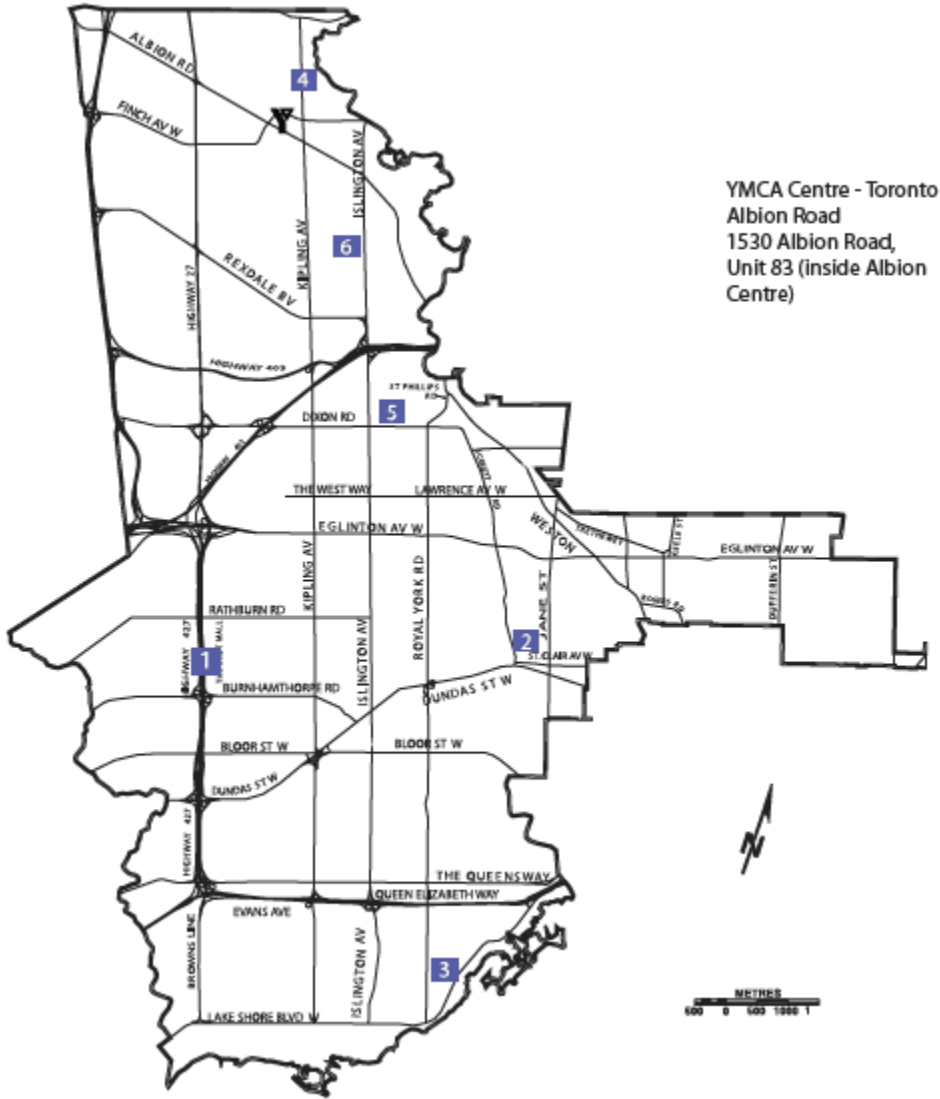
1. The course was perfectly organized in terms of materials and time.
2. The course was a great chance for interactive conversation with teacher and other students.
3. I become more confident in using the English language ( reading, writing, listening and speaking).”

## Nabil





# WEST MAP AND LOCATIONS



MAP	LEVELS	DAYS	TIME
<b>1</b>	<b>Burnhamthorpe Adult Learning Centre</b> – 500 The East Mall, M9B 2C4 (Burnhamthorpe & The East Mall)		
	Literacy Foundation-CLB 1, CLB 2, CLB 3, 4-5, 6-7	Mon to Fri	9:00am - 11:30am
	CLB 1-3, 4-6	Mon to Fri	12:00pm - 2:30pm
<b>2</b>	<b>Lambton Park Community School</b> - 50 Bernice Crescent, M6N 1W9 (St. Clair & Scarlett)		
	CLB 1-3	Tue to Thu	9:00am - 11:30am
<b>3</b>	<b>Mimico Adult Centre</b> – 255 Royal York Road, M8V 2V8 (Lakeshore & Royal York Road)		
	CLB 3-4	Mon to Fri	9:00am - 2:30pm
	CLB 1-2, 5-7	Mon to Fri	9:00am - 11:30am
	CLB 2, CLB 5-7	Mon to Fri	12:00pm - 2:30pm
	CLB 1-3, 4-5, 5-7	Mon & Wed	7:00pm - 9:00pm
<b>4</b>	<b>North Albion Collegiate Institute</b> – 2580 Kipling Avenue, M9V 3B2 (Finch & Kipling)		
	CLB 5-7	Mon to Thu	6:00pm - 8:00pm
<b>5</b>	<b>School of Experiential Education</b> – 40 McArthur Street, M9P 3M7 (Dixon & Islington)		
	CLB 1-3, 4-6	Mon to Fri	9:00am - 11:30am
	CLB 1-2, 3-4	Mon to Fri	12:00pm - 2:30pm
<b>6</b>	<b>Thistleton Collegiate Institute</b> – 20 Fordwich Crescent, M9W 2T4 (Islington & Albion Road)		
	CLB 3-4, 5-7	Mon to Fri	9:00am - 1:30pm

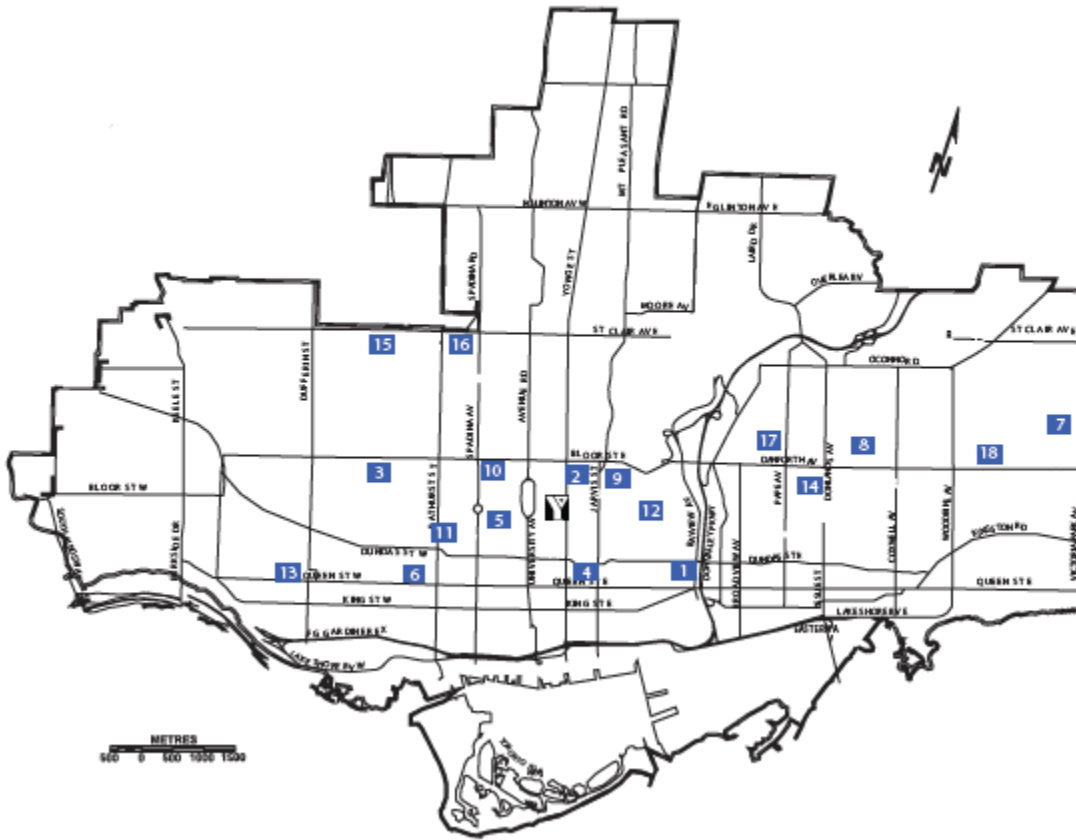
## Learner Testimonial

“I moved to Canada more than 15 years ago, but I have rarely talked to my neighbours, a native white couple because the language is a big barrier. I didn’t know what’s going to say after “hello, how are you?”. Even though they look very nice. When I join ESL class, I am no longer afraid to communicate with my neighbours in English. I would talk to them when I bump into them. Now, we have a really good relationship.”

## Jenny



# SOUTH MAP AND LOCATIONS



MAP	LEVELS	DAYS	TIME
1	<b>220 Oak Street</b> – 220 Oak Street, M5A 2E1 (Parliament & Oak Street)		
	CLB 1-3 Bilingual Somali	Mon to Thu	9:00am - 12:00pm
2	<b>519 Church Street</b> – 519 Church Street, M4Y 2C9 (Church & Wellesley)		
	CLB 3-4	Mon to Fri	9:00am - 12:00pm
	CLB 5-7	Mon to Thu	9:00am - 2:30pm
3	<b>Bickford Centre</b> – 777 Bloor Street West, M6G 1L6 (Bloor & Christie)		
	Literacy Foundation-Phase 3 CLB 1, 2, 3, 4, 5, 6, 7, CLB 8*	Mon to Fri	9:00am - 3:00pm
	* Multiple classes are available at each level.		
	Intensive/Academic CLB 5, 6,7	Mon to Fri	9:00am - 3:00pm
	Listening & Speaking Literacy Foundation-CLB 1, CLB 2-3, 3-4, 4-5, 6-7	Mon & Wed	7:00pm - 9:00pm
	Academic Test Preparation CLB 8-9	Mon & Wed	7:00pm - 9:00pm
	Reading & Writing Literacy Foundation-CLB 1, CLB 2, 3, 4-5, 5-6, 6-7	Tue & Thu	7:00pm - 9:00pm
	Academic/Business Writing CLB 8	Tue & Thu	7:00pm - 9:00pm
	CLB 1-2, 3-4, 5-6, 7-8	Sat	9:00am - 2:30pm
	ESL Excel Computer Class CLB 5-6	Sat	9:00am - 12:30pm
	Pronunciation CLB 6/7	Sat	10:30am - 1:30pm
	ESL Microsoft Word Computer Class CLB 5-6	Sat	1:00pm - 4:00pm
	4	<b>Canadian Centre for Victims of Torture* (Jarvis)</b> – 194 Jarvis Street, M5B 2B7 (Dundas & Jarvis)	
CLB 1-4		Mon to Thu	12:30pm - 3:30pm
CLB 5-7		Mon to Thu	12:30pm - 3:30pm
* For survivors of torture, please call 416-363-1066 between 9am and 5pm to book an appointment.			
5	<b>Cecil Street Community Centre</b> – 58 Cecil Street, MST 1N6 (College & Spadina)		
6	<b>Charles G. Fraser Public School</b> – 79 Manning Avenue, M6J 2K6 (Queen & Bathurst)		
	CLB 1-2, 3-4	Mon to Fri	9:00am - 1:00pm
7	<b>Crescent Town Recreation Centre</b> – 2A The Market Place, M4C 5M1 (Danforth & Victoria Park)		
	CLB 3-4 *Please note: Classes start Sept. 21, 2020.	Mon, Wed & Fri	9:00am - 12:00pm
8	<b>Danforth Collegiate and Tech Institute</b> - 800 Greenwood Avenue M4J 4B7 (Greenwood & Danforth)		
	CLB 3-4	Mon & Wed	6:30pm - 8:30pm
	CLB 5-6	Mon & Wed	6:30pm - 8:30pm
9	<b>Hamilton Apartment Building</b> – 375 Bleecker Street, M4X 1M3 (Bloor & Sherbourne)		
	CLB 3-5	Mon to Fri	9:00am - 2:30pm

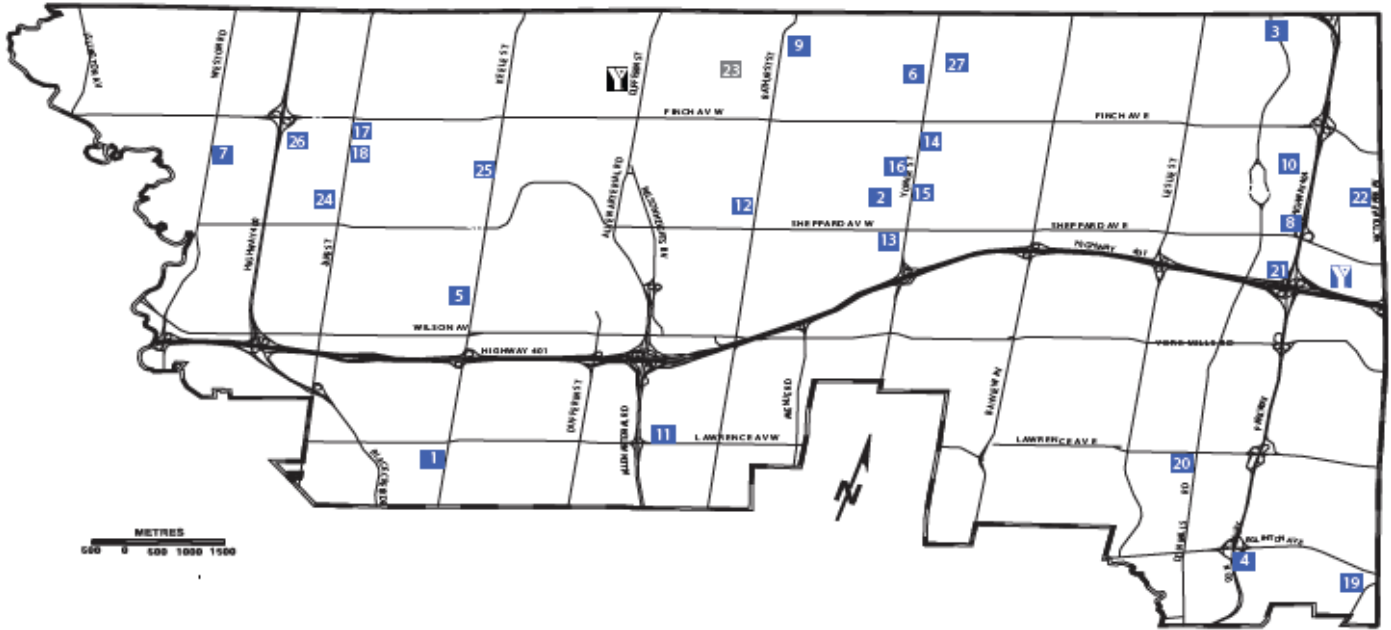
	LEVELS	DAYS	TIME
<b>10</b>	<b>Hong Fook Mental Health Association* – 407 Huron St. M5S 2G5 (Spadina &amp; Bloor)</b>		
	CLB 3-5*	Mon, Tue & Thu	10:00am - 12:00pm
	CLB 1-3*	Wed & Fri	10:00am - 12:00pm
	*For learners who are experiencing emotional and/or mental health issues, please call 416.493.4242 to arrange an appointment.		
<b>11</b>	<b>Kensington Community School – 401 College Street, M5T 1S9 (College &amp; Bathurst)</b>		
	Literacy Foundation-CLB 1	Mon to Thu	9:00am-11:30am
	CLB 3-4	Mon to Thu	9:00am-2:30am
	CLB 2	Mon & Wed	10:00am-12:00pm
	CLB 1-2	Tue & Thu	10:00am-12:00pm
<b>12</b>	<b>Lord Dufferin Junior &amp; Senior Public School – 350 Parliament Street, M5A 2Z7 (Gerrard &amp; Parliament)</b>		
	Literacy Foundation-Phase 3-CLB 2	Mon to Fri	9:00am-2:30pm
	CLB 3-4	Mon to Fri	9:00am - 2:30pm
<b>13</b>	<b>Parkdale Collegiate Institute - 209 Jameson Ave, M6K 2Y3 (Queen &amp; Lansdowne)</b>		
	CLB 1-2, 3-4	Mon to Fri	9:00am - 2:30pm
<b>14</b>	<b>Phin Avenue Adult ESL Centre – 16 Phin Avenue, M4J 3T2 (Donlands &amp; Danforth)</b>		
	Literacy Foundation- CLB 1	Mon to Fri	9:00am - 2:30pm
	CLB 2	Mon to Fri	9:00am - 2:30pm
	CLB 3	Mon to Fri	9:00am - 2:30pm
	CLB 4	Mon to Fri	9:00am - 2:30pm
	CLB 7-8	Mon to Fri	9:00am - 2:30pm
<b>15</b>	<b>Skills for Change – 791 St. Clair Ave West, M6C 1B7 (St. Clair &amp; Christie)</b>		
	Medical Office Terminology CLB 7-8	Sat	9:00am - 1:00pm
<b>16</b>	<b>St. Stephen's Youth Employment Centre* – 1415 Bathurst Street, M5R 3H8 (Bathurst &amp; St. Clair)</b>		
	ESL Workplace Computer Skills CLB 5-8	Mon to Fri	9:00am - 12:00pm
	ESL Workplace Communication CLB 5-8	Mon & Wed	1:00pm - 3:00pm
	For more information please contact Ana Paredes at 416 925-2103 ext. 4280		
<b>17</b>	<b>Westwood Middle School – 994 Carlaw Avenue, M4K 3M6 (Pape &amp; Cosburn)</b>		
	CLB 2-4	Mon to Fri	9:00am - 12:00pm
<b>18</b>	<b>William J McCordic School - 45 Balfour Avenue, M4C 1T4 (Main &amp; Danforth)</b>		
	CLB 1-2, 3-4, 4-5, 6-7	Mon to Fri	9:00am - 2:30pm
	CLB 3-4	Mon & Wed	7:00pm - 9:00pm

## Learner Testimonial

“By attending this course, I learned a lot of new different words and topics such as dealing in banks, employment, the history of Canada, and also, I learned a lot of idioms.”

**-Eman Mohamed**

# NORTH MAP AND LOCATIONS



MAP	LEVELS	DAYS	TIME
<b>1</b>	<b>Amesbury Community Centre</b> – 1507 Lawrence Avenue, M6L 1A8 (Keele & Lawrence)		
	CLB 4-5	Mon, Tue & Thu	9:00am - 1:00pm
	CLB 4-5	Wed & Fri	9:00am - 1:00pm
<b>2</b>	<b>Beecroft Manor</b> - 35 Park Home Ave, M2N 5W4 (Yonge & Sheppard)		
	CLB 1-2	Tue & Thu	9:00am-11:00am
<b>3</b>	<b>Cliffwood Manor</b> – 4000 Don Mills Road, M2H 3N2 (Steeles & Don Mills)		
	CLB 1-3	Fri	9:00am - 11:30am
<b>4</b>	<b>Dennis Timbrell Recreation Centre</b> – 29 St. Dennis Drive, M3C 3J3 (Eglinton & Don Mills)		
	CLB Literacy and CLB 1	Mon to Thu	12:30pm - 3:00pm
	Literacy Foundation-CLB 1, CLB 2-3	Mon to Fri	9:00am - 11:30am
<b>5</b>	<b>Downsview Library</b> – 2793 Keele Street, M3M 2G3 (Wilson & Keele)		
	CLB 1-2, 3-4	Mon to Fri	9:30am - 12:00pm
	CLB 3-4	Mon to Thu	12:30pm - 3:00pm
<b>6</b>	<b>Drewry Place</b> – 33 Drewry Avenue, M2M 4L2 (Yonge & Drewry)		
	CLB 5	Mon & Wed	9:30am - 12:00pm
	CLB 2-3	Tue & Thu	9:30am - 11:30am
	CLB 5-6	Tue & Thu	1:00pm - 3:00pm
<b>7</b>	<b>Emery Collegiate Institute</b> – 3395 Weston Road, M9M 2V9 (Finch & Weston Road)		
	CLB 1-3	Mon to Thu	9:00am - 2:30pm
	CLB 4-6	Mon to Thu	9:00am - 11:30am
	CLB 4-6	Mon to Thu	12:00pm - 2:30pm
	CLB 1-2, 3-4, 5-6	Tue & Thu	6:45pm - 8:45pm
<b>8</b>	<b>Fairview Library</b> – 35 Fairview Mall Drive, M2J 4S4 (Sheppard & Don Mills)		
	Conversation CLB 6-8	Wed	12:30pm - 3:00pm
	Conversation CLB 4-8	Fri	9:30am - 11:30am
	CLB 2, 5-6	Mon & Wed	9:30am - 11:30am
<b>9</b>	<b>Fisherville Senior Public School</b> – 425 Patricia Avenue, M2R 2N1 (Bathurst & Steeles)		
	CLB 6-7	Mon to Thu	9:00am - 11:30am
	CLB 1-3, 4-5	Mon to Thu	4:30pm - 6:30pm
	Literacy Foundation-CLB 1, CLB 1-2, 3-4, 5-6	Mon & Wed	7:00pm - 9:30pm
	Literacy Foundation-CLB 1, CLB 2-3	Tue & Thu	7:00pm - 9:00pm
<b>10</b>	<b>Georges Vanier Secondary School</b> – 3000 Don Mills Road, M2J 3B6 (Sheppard & Don Mills)		
	CLB 4-5	Mon & Wed	7:00pm - 9:00pm
	IELTS Test Preparation CLB 6-8	Mon & Wed	7:00pm - 9:00pm
	CLB 5-6	Sat	9:30am - 12:00pm

MAP	LEVELS	DAYS	TIME
<b>11</b>	<b>John Polanyi Adult Learning Centre – 640 Lawrence Avenue West, M6A 1B1 (Lawrence &amp; Allen Expressway)</b>		
	Reading & Writing, Literacy Foundation-Phase 2, CLB 1, 2, 3, 4, 5, 6, 7/8	Mon to Fri	8:30am - 11:00am
	TOEFL/IELTS Test Preparation CLB 8	Mon to Fri	8:30am - 11:00am
	Listening & Speaking, Literacy Phase 2, CLB 1, 2, 3, 4, 5, 6, 7-8	Mon to Fri	11:30am - 2:00pm
	TOEFL/IELTS Test Preparation CLB 8	Mon to Fri	11:30am - 2:00pm
	CLB 3-4	Mon to Fri	2:30pm - 4:30pm
	Conversation 5-7	Mon to Fri	2:30pm - 4:30pm
	Reading & Writing, CLB 2, 3-4, 5-6, 7-8	Mon & Wed	7:00pm - 9:30pm
	Listening & Speaking, Literacy Foundation-CLB 1, CLB 2, 3-4, 4-5, 5-6, 7-8	Tue & Thu	7:00pm - 9:30pm
CLB 1-3, 4-5, 5-6, 6-7, 8-9	Sat	9:00am - 1:00pm	
<b>12</b>	<b>JIAS - 15 Hove – 15 Hove Street, M3H 4Y8 (Bathurst &amp; Sheppard)</b>		
	CLB 3-5, 6-8	Mon to Fri	9:00am - 12:30pm
	CLB 3-5, 6-8	Mon to Thu	1:00pm - 3:00pm
<b>13</b>	<b>Lansing United Church - 49 Bogert Avenue, M2N 1K4 (Yonge &amp; Sheppard)</b>		
	CLB 5	Mon to Thu	9:30am - 12:00pm
	CLB 3	Tue & Thu	9:30am - 12:00pm
	CLB 6-7	Tue & Thu	9:30am - 12:00pm
<b>14</b>	<b>Mitchell Field Community Centre – 89 Church Avenue, M2N 6C9 (Yonge &amp; Finch)</b>		
	CLB 5-6	Mon, Wed & Fri	9:00am - 12:00pm
	CLB 3-4	Tue & Thu	9:00am - 12:00pm
<b>15</b>	<b>North Central Adult ESL Centre – 5075 Yonge Street, 10th Floor, M2N 6C6 (Yonge &amp; North York Centre)</b>		
	Literacy Foundation CLB 1	Mon to Fri	8:30am - 11:00am
	Literacy Foundation CLB 1	Mon to Fri	11:30am - 2:00pm
	CLB 2, 3, 4, 5, 6/7	Mon to Fri	8:30am - 2:00pm
	CLB 1-2	Mon & Wed	2:30pm - 4:30pm
	CLB 4	Tues & Thurs	2:30pm - 4:30pm
	CLB 2-3	Tues & Thurs	12:30pm - 3:00pm
	CLB 8	Mon to Fri	8:30am - 11:00am
<b>16</b>	<b>North York Central Library – 5120 Yonge Street, M2N 5N9 (Yonge &amp; Sheppard)</b>		
	Literacy Foundation - CLB 1	Mon & Wed	9:00am - 11:30am
	CLB 7-8	Tue & Thu	9:00am - 12:00pm
<b>17</b>	<b>Oakdale Community Centre – 350 Grandravine Drive, M3N 1J4 (Jane &amp; Sheppard)</b>		
	CLB 2-4	Mon to Fri	9:00am - 11:30am
<b>18</b>	<b>Oakdale Park Middle School – 315 Grandravine Drive, M3N 1J5 (Jane &amp; Sheppard)</b>		
	CLB 1-2, 3-4	Mon to Thu	7:00pm - 9:00pm
<b>19</b>	<b>O'Connor (Sunrise Towers) – 1420 Victoria Park Avenue, M4A 2P7 (Eglinton &amp; Victoria Park)</b>		
	CLB 1-4	Mon to Fri	9:00am - 12:00pm



MAP	LEVELS	DAYS	TIME
<b>20</b>	<b>Overland Learning Centre – 55 Overland Drive, M3C 2C3 (Lawrence &amp; Don Mills)</b>		
	Reading/Writing Literacy Foundation-CLB 1, 2, 3, 4, 5, 6, 7-8	Mon to Fri	8:30am - 11:00am
	Listening/Speaking, CLB 2, 4, 7-8	Mon to Fri	11:30am - 2:00pm
	IELTS CLB 7-8	Mon to Fri	8:30am - 11:00am
	IELTS CLB 7-8	Mon to Fri	11:30am - 2:00pm
	Computer Keyboard 2 CLB 4-8	Mon to Fri	11:30am - 1:30pm
	Listening & Speaking, Literacy Foundation-CLB 1, 3, 5, 6, 7	Mon to Thu	11:30am - 2:00pm
	CLB 1-2, 3-4, 5-7	Mon to Thu	7:00pm - 9:00pm
	IELTS CLB 6-8	Mon	7:00pm - 9:00pm
	IELTS CLB 6-8	Wed	7:00pm - 9:00pm
	Pronunciation CLB 3-8	Tue	7:00pm - 9:00pm
	Pronunciation and Conversation CLB 5-8	Fri	11:30am - 2:00pm
	Reading/Writing/Grammar CLB 5-7	Sat	8:30am - 10:30am
	Business Writing CLB 6-8	Sat	8:30am - 10:30 am
	Conversation CLB 5-6	Sat	10:30am - 12:30pm
	Academic Writing CLB 7-8	Sat	10:30am - 12:30 pm
<b>21</b>	<b>Parkway Forest Community Centre – 55 Forest Manor Road, M2J 0C2 (Sheppard &amp; Don Mills)</b>		
	CLB 3-4	Mon & Wed	9:00am - 11:30am
	CLB 6-8	Mon & Wed	12:00pm - 2:00pm
	Note: Classes start Sept. 12, 2020		
<b>22</b>	<b>Pleasant View Library – 575 Van Horne Avenue, M2J 4S8 (Finch &amp; Victoria Park)</b>		
	CLB 3-4	Tue & Thu	9:30am - 11:30am
<b>23</b>	<b>Rockford Public School – 60 Rockford Road, M2R 3A7 (Steeles &amp; Bathurst)</b>		
	CLB 2-4	Mon & Wed	3:30pm - 5:30pm
<b>24</b>	<b>Stanley Public School – 75 Stanley Road, M3N 1C2 (Jane &amp; Sheppard)</b>		
	CLB 1-2, 3-4, 5-6	Mon to Fri	9:00am - 11:30am
	CLB 1-2, 3-4, 5-6	Mon to Fri	12:00pm - 2:30pm
<b>25</b>	<b>Stilecroft Public School – 50 Stilecroft Drive, M3J 1A7 (Keele &amp; Sheppard)</b>		
	CLB 1-4	Mon to Fri	9:00am - 11:30am
	CLB 1-4	Mon to Fri	12:30pm - 3:00pm
<b>26</b>	<b>Westview Centennial Secondary School – 755 Oakdale Road, M3N 1W7 (Jane &amp; Finch)</b>		
	CLB 1-2, 3-4, 4-6	Mon to Fri	9:30am - 12:30pm
	CLB 1-2, 3-4, 5-7	Mon to Fri	1:00pm - 3:00pm
<b>27</b>	<b>Willowdale Manor – 175 Cummer Avenue, M2M 2E9 (Willowdale &amp; Cummer)</b>		
	CLB 1-2	Thu	9:30am - 12:00pm

## Learner Testimonial

“It was a very useful class. It covered many important topics. It also let us to improve our ability to understand and speak. We became aware about important points in our life in Canada. Thank you much and wish you all the best.”

**-Mona Sekina Helal**