



Student Attendance and Safe Arrival Policy (P085) Review, Phase 1

To: Governance and Policy Committee

Date: 2 June, 2020

Report No.: 06-20-3895

Strategic Directions

- Create a Culture for Student and Staff Well-Being
- Allocate Human and Financial Resources Strategically to Support Student Needs

Recommendation

It is recommended that the Policy Review Work Plan, as presented in this report, be approved.

Context

In accordance with the policy review schedule approved by the Board of Trustees, the Student Attendance and Safe Arrival Policy (P085) (see Appendix A) is to be reviewed during the 2020/21 school year. The Policy and related Operational Procedures were adopted in June, 2014. Since then, new online tools have been developed which have resulted in changes to attendance and safe arrival processes.

The proposed revisions to the Policy as outlined in the Policy Review Work Plan (see Appendix B) are based on a review of legislative requirements, government policy directions, and operational requirements of the TDSB. As part of the Policy Review Work Plan, staff completed a jurisdictional scan of similar policies from other school boards (see Appendix C).

Action Plan and Associated Timeline

Based on the Governance and Policy Committee's input, the Policy will be reviewed in accordance with the Policy Review Work Plan and subsequently presented to the

Governance and Policy Committee for consideration and recommendation. The Policy will then be presented to the Board of Trustees for final approval.

Resource Implications

No additional resources will be required for the review of this Policy.

Communications Considerations

The Policy will be communicated in accordance with the Policy Review Work Plan.

Board Policy and Procedure Reference(s)

- Student Attendance and Safe Arrival Procedures (Elementary) (PR707A)
- Student Attendance and Safe Arrival Procedures (Secondary) (PR707B)
- Severe Weather: Schools and Administrative Offices/Sites Procedure (PR519)

Appendices

- Appendix A: Student Attendance and Safe Arrival Policy (P085) (current)
- Appendix B: Policy Review Work Plan
- Appendix C: Scan of Selected Ontario School Boards

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Toronto District School Board

Policy P085

Title: **STUDENT ATTENDANCE AND SAFE ARRIVAL**

Adopted: June 18, 2014

Revised:

Reviewed:

Authorization: Board

1.0 OBJECTIVE

- 1.1 To comply with the *Education Act*, and related Ministry of Education policies in respect of student attendance in order to maximize students' academic success and well-being.
- 1.2 To establish intervention strategies and best practices to address problematic and prolonged absenteeism, and lateness.

2.0 RESPONSIBILITY

Director and Associate Director(s)

3.0 DEFINITIONS

Problematic absence refers to patterns and/or frequencies of absences that can impede student learning, achievement, and well-being. It may also include absences that occur on certain days or occasions (e.g., tests), or that may result from suspected bullying, anxiety, or other emotional or physical factors.

Prolonged absence refers to an absence of at least fifteen consecutive school days.

4.0 POLICY

- 4.1 The intervention strategies and best practices used to encourage regular attendance and punctuality shall apply to all students who are enrolled in a school operated by the Board. The obligation of a registered pupil to attend school applies even if the pupil is not of compulsory school age (see subsection 21(4) of the *Education Act*).
- 4.2 The Toronto District School Board recognizes that regular attendance is essential to the safety, academic success, and well-being of all students.
- 4.3 The Toronto District School Board acknowledges the legal responsibility of students and their parent(s)/guardian(s) to ensure attendance and punctuality.

- 4.4 The Toronto District School Board will report, track, and monitor student absences and lateness.
- 4.5 The Toronto District School Board will address problematic and prolonged absences, and lateness, through timely measures or interventions by principals, guidance counsellors, classroom teachers, social workers, and other appropriate staff employed at the school or in central departments.

5.0 INSTITUTIONAL ACCOUNTABILITY

- 5.1 The Principal is responsible for ensuring that the attendance of students is reported, tracked, and monitored.
- 5.2 The Principal is responsible for communicating and coordinating the attendance procedures, expectation, and office protocols to staff and the school community.
- 5.3 Central Staff will work with the Principal and the appropriate Superintendent of Education to provide support in respect of any attendance-related matter that is referred to the Central Department. Designated Central Staff are authorized to fill the role of School Attendance Counsellors under the *Education Act* and may enforce attendance in accordance with the *Act*.

6.0 SPECIFIC DIRECTIVES

The Director has authority to issue operational procedures to implement this policy.

7.0 REFERENCE DOCUMENTS

Education Act, Section 21

Child and Family Services Act, Section 72

Policy/Program Memorandum No. 123 Safe Arrivals

Ministry Enrolment Register Instructions for Elementary and Secondary Schools

Operational Procedure PR707A: Student Attendance and Safe Arrival Procedures (Elementary)

Operational Procedure PR707B: Student Attendance and Safe Arrival Procedures (Secondary)

Operational Procedure PR554 SCH Home Instruction

POLICY REVIEW WORK PLAN

Date: [June 2 2020](#)

All policies will be reviewed to ensure consistency with the TDSB's Mission, Values and Goals Policy (P002), the Equity Policy (P037) and the Board's Multi-Year Strategic Plan.

POLICY INFORMATION

Policy Title and Policy Number: [Student Attendance and Safe Arrival Policy \(P085\)](#)

Review during fiscal year: [2020/2021](#)

Last reviewed/adopted: [June 2014](#)

Executive Council member responsible for this Policy review: [Associate Director, School Operations and Service Excellence](#)

Phase I. PLANNING AND OBTAINING TRUSTEES' DIRECTIONS

This Policy Review Work Plan has been discussed with the Policy Coordinator:

- Yes
 No

This Policy Review Work Plan will be discussed at the Governance and Policy Committee meeting held on: [June 2, 2020](#)

Phase II. REVISIONS**Formatting Changes**

The Policy will be reformatted to ensure alignment with the current Policy Template (Operational Procedure PR501, Policy Development and Management, Appendix A):

- Yes
 No

Content Changes

The Policy requires content revisions:

- Yes
 No

The content changes are due to the following reason(s):

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- Legislation
 - Government directives/policies
 - Board decisions
 - Multi-Year Strategic Plan requirements
 - Operational requirements
 - Simplify and/or update using plain language
 - Alignment with Equity Policy

Detailed information on the proposed content changes, including findings of the policy equity assessment:

- Ensure adherence to the principles of equity as per the Equity Policy (P037)
- Consider establishing system-wide standards for safe arrival programs
- Include a provision about timing of phone/automated calls to ensure consistency with the TDSB Director of Education's March 9 2020 letter to secondary school students' parents/guardians
- Consider provisions directing further automation of the collection and processing of student attendance information
- Consider provisions outlining back-up and quality assurance requirements for automated and manual attendance systems
- Incorporate provisions regulating student safe departures/dismissals
- Recommend changing the Policy title to include student departures
- Suggest defining terms such as *period* and *unexplained absence*
- Recommend updating Institutional Accountability section to include daily responsibilities of teachers, including occasional teachers
- Clarify that volunteers not be included in the Student Attendance, Safe Arrival and Departure Program
- Ensure consistency of the Policy with the approved Policy Template (e.g., add Rationale, Application and Scope, and Evaluation sections)
- Align the Policy with the Communication Policy (under development) on communicating the student attendance, safe arrival and departure program with parents, trustees and staff
- Outline provisions on training requirements for the implementation of the student attendance, safe arrival and departure program

A review of leading practices for similar policies across jurisdictions has been completed and is included with this Work Plan.

Phase III. INTERNAL REVIEWS AND SIGN-OFFS

The Policy review will include TDSB divisions affected by the Policy:

- Business Operations and Service Excellence
- Equity, Well-Being and School Improvement
- Human Rights and Indigenous Education
- Leadership, Learning and School Improvement
- School Operations and Service Excellence

In addition, the following departments will be required to sign-off on the proposed draft Policy:

- Legal Services
- Policy Services
- Government, Public and Community Relations

A sign-off from the Director of Education will be obtained before proceeding with external consultations and/or Committee/Board approval.

- Director of Education

Phase IV. EXTERNAL CONSULTATIONS

Are external consultations applicable to this Policy?

- Yes
- No (*Ministry of Education mandated policy or corporate policy without external stakeholders*)

Mandatory external consultations will include, at a minimum:

1. Posting of the working draft Policy on TDSB website for public feedback (45 days minimum): [45 days \(TBD due to Covid-19\)](#)
2. Extending invitations for consultation to:

- Student Senate

and

all Community Advisory Committees of the Board and conducting consultations with the Community Advisory Committees that expressed interest (either individually with each interested committee or collectively with representatives of all interested committees): [duration TBD due to](#)

Covid-19

- Alternative Schools Community Advisory Committee
- Black Student Achievement Community Advisory Committee
- Community Use of Schools Community Advisory Committee
- Early Years Community Advisory Committee
- Environmental Sustainability Community Advisory Committee
- Equity Policy Community Advisory Committee
- French-as-a-Second-Language Community Advisory Committee
- Inner City Community Advisory Committee
- LGBTQ2S Community Advisory Committee
- Parent Involvement Advisory Committee (PIAC)
- Special Education Advisory Committee (SEAC)
- Urban Indigenous Community Advisory Committee

In addition to mandatory consultations, other external participants and projected dates of consultation(s) include:

- School Councils
- Professional Associations and Unions
- Other:

The following methods will be applied in the external consultations:

- Public meeting
- Facilitated focus group
- Call for public delegations
- Expert panel discussion
- Survey ([online only](#))
- Posting on the TDSB website
- Other: [Virtual Consultations/Webinar – an opportunity for staff to provide context and answer questions around the draft Policy](#)

Phase V. COMMITTEE/BOARD APPROVALS

Following external consultations and revisions, the working draft Policy will be presented to the Governance and Policy Committee.

Following recommendation by the Governance and Policy Committee, the revised Policy will be presented to the Board of Trustees.

Once approved, the revised Policy will replace the existing policy on the TDSB website.

Phase VI. IMPLEMENTATION

Following Board approval, the final revised Policy will be communicated through:

- Posting of the revised Policy on the TDSB website through the Policy Coordinator
- Sharing with staff through the System Leaders' Bulletin
- Informing departments at staff meetings and channeling information to the school principals through respective superintendents
- Implementation of a broad communication plan for internal and external audiences, include summary of policy revisions and expected outcomes

Policy implementation will include:

- Conducting information/training sessions to TDSB staff affected by the Policy

The projected time period for conducting information/training sessions to staff will be: [TBD due to Covid-19](#)

- Review of associated procedures or initiate development of new procedures
 - [Student Attendance and Safe Arrival Procedures \(Elementary\) \(PR707A\)](#)
 - [Student Attendance and Safe Arrival Procedures \(Secondary\) \(PR707B\)](#)
 - [NEW: Student Safe Departure Procedures](#)

SCAN OF SELECTED ONTARIO SCHOOL BOARDS: STUDENT ATTENDANCE AND SAFE ARRIVAL POLICY

Policy Summary

The Toronto District School Board's (TDSB) Student Attendance and Safe Arrival Policy (P085) ("the Policy") was adopted on June 18, 2014 and has not been revised since adoption. The Policy replaced the now archived Safe Arrival for Elementary Schools Policy (P050).

Two operational procedures are associated with the Policy: Student Attendance and Safe Arrival Procedures (Elementary) (PR707A) and Student Attendance and Safe Arrival Procedures (Secondary) (PR707B). Both procedures were adopted on June 17, 2014 and have not been revised since adoption. These procedures replaced the now archived Safe Arrival for Elementary Schools Procedure (PR521).

The Policy and associated procedures satisfy the Ontario Ministry of Education's ("the Ministry") Policy/Program Memorandum (PPM) No.123 regarding safe arrivals. The Ministry issued PPM No. 123 on February 2, 1999 and requested that school boards "develop a policy statement applying to each elementary school within their jurisdiction for the development and implementation of a safe-arrival program." Currently, there is still no directive from the Ministry for school boards to implement safe arrival programs in secondary schools.

This scan reviews fifteen Ontario school boards' (see list below) safe arrival programs and outlines eleven key similarities and differences with the TDSB's current practices.

School Boards Scanned

The school boards scanned are as follows:

Bluewater DSB, Dufferin-Peel Catholic DSB, Durham DSB, Hamilton-Wentworth DSB, Ottawa-Carleton DSB, Peel Region DSB, Renfrew DSB, Simcoe County DSB, Toronto Catholic DSB, Toronto DSB, Thames Valley DSB, Upper Canada DSB, Upper Grand DSB, Waterloo Region DSB, and York Region DSB.

Key Similarities and Differences

1. Secondary Schools

Of the fifteen school boards reviewed, only four mention secondary school safe arrival procedures. Waterloo Region DSB (WRDSB) explicitly details step by step procedures for secondary schools to follow. WRDSB also states that phone calls for unexplained absences at secondary schools are completed after school hours. Renfrew DSB and Upper Canada DSB simply state that "secondary schools are encouraged to implement

similar programs [to that of elementary schools]”. The TDSB is the only school board to have a procedure (PR707B) entirely dedicated to secondary school attendance and safe arrival.

2. Centralized vs. Decentralized Procedures

Of the fifteen school boards scanned, the TDSB’s procedures are the most detailed with step-by-step instructions listed. The majority of the other fourteen school boards give decision making power to individual schools and principals, referencing PPM No. 123 which states, “the design of specific procedures reflects local needs and the particular circumstances of the school and the community”.

3. Roles and Responsibilities

Nine out of the fifteen school boards’ policies and procedures have similar formats; the procedures list the responsibilities of all individuals involved in safe arrival programs. These lists typically include: parents/guardians, students, principals, teachers, school staff (i.e., office administrators), school councils, and volunteers. Instead, the TDSB procedures (PR707A and PR707B) are organized by function (e.g., Safe Arrival Program Procedures and Reporting, Tracking Absences and Lateness, etc.) stating within those subsections key individuals involved in the stated tasks.

4. Volunteers

The TDSB does not include the use of volunteers in its student attendance and safe arrival policy and procedures. Eight of the other fourteen school boards scanned do include volunteers in their programs, and six school boards outline their roles in the processes in greater detail. The Ministry’s PPM No. 123 states that, “Parents and volunteers can make a tremendous contribution to the delivery of these programs. Efforts should be made to develop this potential and to enlist the aid of parents and volunteers to reduce demands on the time of school administrative staff.”

5. Departure/Dismissal of Students

York Region DSB (YRDSB) and Dufferin-Peel Catholic DSB (DPCDSB) are the only school boards to include any protocols about dismissing students, at the end of, or at any point before the end of the school day. YRDSB outlines the responsibilities of students, parents/guardians, school staff, principals and school bus drivers in its departures protocol. DPCDSB’s safe dismissal processes are unique to each school and established by individual principals. DPCDSB’s procedure does indicate that each school “will maintain a log for signing students out before the end of the instructional day. The log will identify the person signing the student out as well as the date, time and the reason”.

6. Student Age

The TDSB's Student Attendance and Safe Arrival Policy and Procedures (P085, PR707A and PR707B) do not include varying provisions for students of certain ages. However, the TDSB Severe Weather: Schools and Administrative Office/Sites Procedure (PR519) does outline different courses of action for students of specific ages. Subsection 3.3 Early Closure: Cancellation of classes, cancellation of programs run by TDSB, early closure of schools, administrative offices or sites during the school day (a) states, "(iii) No student in JK to Grade 5 will be sent home until parents have been notified and the principal is assured that suitable arrangements have been made for the child's supervision. (iv) Parents of students in Grade 6 to 12 may designate in writing that their child will be permitted to be dismissed early or remain at school until picked up (Form 519A, Section I). (v) Students over 18 years of age may use their discretion."

7. Inclement Weather

The majority of school boards scanned mentioned flexibility in their safe arrival programs, particularly on school days when high volumes of lateness/absence could be expected (e.g., inclement weather, school bus cancellations). Four school boards' safe arrival programs explicitly state inclement weather provisions for when schools are closed or buses are cancelled, in which case the safe arrival program will only apply to non-bus students. The Ministry's PPM No.123 also mentions flexibility regarding weather: "Programs should take into account both normal, recurring circumstances and unusual events and conditions. For example, regular procedures could be modified on days when pupils are likely to arrive late because of inclement weather or bus cancellations."

8. School Messenger Technology

Thirteen of the fifteen school boards scanned, including the TDSB, use School Messenger technologies in their safe arrival programs. School Messenger is rarely referenced in the reviewed policies and procedures, but it is mentioned on many of the school boards' websites, as well as individual schools' websites. School Messenger is a web and app based software platform that notifies parents/guardians of student absences via recorded calls, emails, texts, push notifications and desktop alerts. School Messenger also allows for parents/guardians to select their language of choice.

9. Occasional Teachers

Many of the reviewed school boards indicate how safe arrival procedures are to be implemented when occasional teachers are in the classroom. Most school boards utilize some form of technology (i.e., web attendance [Trillium]) but occasional teachers do not have the authorization to access these resources, so occasional teachers are supplied

with paper copies of class attendances. The TDSB's procedures do not reference any varying protocols for occasional teachers.

10. Student Attendance

It is also worth noting that the TDSB is the only school board to include substantive procedures regarding student attendance management within its safe arrival policy and procedures. No other board mentions prolonged absences, problematic attendance or professional support services.

11. Reporting Time

On March 9, 2020 the TDSB Director of Education issued a letter to secondary school students' parents/guardians regarding safe arrival procedures, and stated that "first phone calls and/or automated calls begin no later than 75 minutes after the start of school if your child is absent without permission." Most of the school boards scanned indicate "timely" and "prompt" reporting procedures, but do not specific quantifiable time metrics. Thames Valley DSB is the only other school board to state explicit times, specifying that "attendance is taken and submitted within 15 minutes after morning bell and after every nutritional break", but the time of calls to parents/guardians is not mentioned.

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