

# Next-Steps Employment Centre

Riverdale—Gerrard Square presents

**HIRING EVENT**

Tuesday April 4, 2017

⇒ 11:00-1:00pm

Currently hiring for the following position:

**Call Centre Agent**



**Location:** Yonge and Eglinton

**Hours:** Part-time 20 hours per week and Full-time 40 hours per week, flexible shifts

**Compensation:** \$11.40/hr +bonus to start. Hourly rate increases on attendance + performance; up to \$15.00 - \$17.00 an hour

### Requirements:


- ⇒ Make outbound calls on behalf of large national charities or political parties across Canada
- ⇒ Use scripts provided to secure donations on behalf of those charities or political organizations
- ⇒ Be professional in all communication with clients over the phone
- ⇒ Build rapport with clients using scripts to best advantage
- ⇒ Work closely with verification department upon securing donation
- ⇒ Fluent in written and spoken English
- ⇒ Personable, friendly in all communications with clients
- ⇒ Open to coaching and training
- ⇒ Like working in an open call centre environment
- ⇒ Comfortable in asking clients for money to secure donations

**\*\*To register and book your interview time, email your resume to: [Arbin.Chhetri@tdsb.on.ca](mailto:Arbin.Chhetri@tdsb.on.ca) \* Pre-screening is required\***

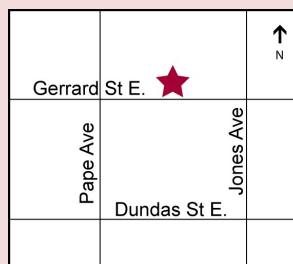
[www.next-steps.ca](http://www.next-steps.ca)

[NSEC-riverdale@tdsb.on.ca](mailto:NSEC-riverdale@tdsb.on.ca)

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Operated by



Riverdale—Gerrard Square Mall, 2nd floor

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Open Monday to Friday, 9am-5pm



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